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Service Network Design Problem with Quality Targets and Stochastic Travel Time: New Model and Algorithm

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Service Network Design Problem with Quality Targets and Stochastic Travel Time: New Model and Algorithm¹

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Abstract. Network design formulations in which time is explicitly taken as a stochastic parameter have been neglected in the service network design literature in favor of settings in which other stochastic parameters were taken into account (primarily demand). Nowadays, however, *reliability* is one of the major competitive dimensions of many firms. From a customer point of view, reliability - the on-time delivery of products - is a criterion that a firm must meet *a priori*, just to be considered as a possible supplier. From the point of view of carriers, reliability - the on-time occurrence of operations - is strictly related to the respect of an "ideal" or "imposed" schedule. This is particularly important, for consolidation-based transportation systems, where total system costs may also involve the costs raising from missing a proper sequencing of services for some commodities. In this work, we propose to study a service network design problem from a carrier point of view in which travel time is explicitly considered as a stochastic parameter in the decision process and in which the goal is to define a cost-efficient service network that satisfies given service quality targets consistently as close as possible in time. To the best of our knowledge, this is the first time such a problem has been investigated. The problem is modeled as a two-stage scenario-based stochastic programming model. In the first stage, planning decisions are made considering their future effects: the selection of the services and the routing of freight are determined with the objective of minimizing the fixed service-selection and variable demand-routing costs, plus the expected penalty costs following the application of the chosen plan to the observed realizations of travel times. The second stage addresses how to deal with delays for a given travel time realization and a chosen design. Network design problems are notoriously NP-Hard. A progressive hedging-based meta-heuristic algorithm able to provide good quality solutions to the problem is, also, proposed. The idea is to decompose the original scenario-based stochastic problem into single-scenario-sub-problems by relaxing first stage variables' non-anticipativity constraints. At each iteration, sub-problems are solved and non-anticipativity is gradually enforced trying to consolidate sub-problem solutions into a unique one, for the original problem. This is the first attempts to solve such a problem heuristically and, hence, to apply such a methodology to a SND problem with uncertainty in travel time. An extensive experimentation is reported to show the benefits in considering explicitly travel time stochasticity into the model rather having a deterministic time assumption, structural differences between stochastic and deterministic solutions and the performance of the proposed meta-heuristic algorithm.

Keywords. Scheduled service network design, stochastic travel times, two-stage model formulation, progressive hedging meta-heuristic.

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Service Network Design Problem with Quality Targets and Stochastic Travel Time: new Model and Algorithm

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*Life Is Uncertain,
Eat Dessert First
- Ernestine Ulmer*

Abstract

Network design formulations in which time is explicitly taken as a stochastic parameter have been neglected in the service network design literature in favor of settings in which other stochastic parameters were taken into account (primarily demand).

Nowadays, however, *reliability* is one of the major competitive dimensions of many firms. From a customer point of view, reliability - the on-time delivery of products - is a criterion that a firm must meet *a priori*, just to be considered as a possible supplier. From the point of view of carriers, reliability - the on-time occurrence of operations - is strictly related to the respect of an 'ideal' or 'imposed' schedule. This is particularly important, for consolidation-based transportation systems, where total system costs may also involve the costs raising from missing a proper sequencing of services for some commodities.

In this work, we propose to study a service network design problem from a carrier point of view in which travel time is explicitly considered as a stochastic parameter in the decision process and in which the goal is to define a cost-efficient service network that satisfies given service quality targets consistently as close as possible in time. To the best of our knowledge, this is the first time such a problem has been investigated.

The problem is modeled as a two-stage scenario-based stochastic programming model. In the first stage, planning decisions are made considering their future effects: the selection of the services and the routing of freight are determined with the objective of minimizing the fixed service-selection and variable demand-routing costs, plus the expected penalty costs following the application of the chosen plan to the observed realizations of travel times. The second stage addresses how to deal with delays for a given travel time realization and a chosen design.

Network design problems are notoriously NP-Hard. A progressive hedging-based meta-heuristic algorithm able to provide good quality solutions to the problem is, also, proposed. The idea is to decompose the original scenario-based stochastic problem into single-scenario-sub-problems by relaxing first stage variables' non-anticipativity constraints. At each iteration, sub-problems are solved and non-anticipativity is gradually enforced trying to consolidate sub-problem solutions into a unique one, for the original problem. This is the first attempts to solve such a problem heuristically and, hence, to apply such a methodology to a SND problem with uncertainty in travel time.

An extensive experimentation is reported to show the benefits in considering explicitly travel time stochasticity into the model rather having a deterministic time assumption, structural differences between stochastic and deterministic solutions and the performance of the proposed meta-heuristic algorithm.

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Introduction

Throughout history, transportation has played a vital role in the social, political and economical development of nations, resulting as indispensable for the progress of any country by both supporting production, trade and consumption activities and ensuring the movement of people, raw material, commercial goods and cargo timely and efficiently from place to place. The transportation industry displays intricate relationships and high degree of dependency among their various components, level of decision making and types of players (each one having their means and objectives), operating in a highly competitive environment in which business operations and plans have to continuously be adjusted or adapted to face the always more rapidly changing political, social and economic conditions and trends. It is, thus, a complex domain where accurate and efficient methods and tools are required to assist planning and control the whole process. In such a competitive and mainly cost-driven environment, shippers, carriers and logistics service providers seek for ways to minimize the costs of the offered services (and making a profit) satisfying primary service-quality targets in order to achieve the critical purpose of any transportation company, regardless of the commodities flowing through them: serve and satisfy their customers.

In order to respond to demand in the most efficient and rational way, a set of operating policies governing the routing and management of resources and commodity flows have to be established. Tactical planning aims at defining those policies by guaranteeing high performance levels in terms of both economic efficiency (costs or profit) and service quality. Tactical planning is normally supported by specific mathematical models and programming tools. When considering mathematical models, network design formulations are extensively used to represent a wide range of planning problems in transportation (as well as in other fields like telecommunications, logistics or production).

In a transportation context, the objective of network design formulations is to define the most-efficient transportation plan in order to satisfy the requested demand without violating any of the imposed constraints (e.g. capacity, budget or resource constraints). Several efforts have been directed towards the formulation of network design models. Most of the proposed formulations, however, assume that all the necessary information to build a service network is available and completely known at the moment of planning. As opposed, planning usually means facing with the challenge of making decisions when only limited information is available. On one side some decisions must be made today (e.g. selection of a new service or service route to operate) on the other side important information which may help in making decisions will not be available until after such decisions are made. In other words, decisions must be made "here-and-now", but they must be designed to cope with a

future and not yet known environment.

Thanks to the tremendous progress in both fields of operation research and computer science, optimization models have been adapted to consider uncertainties. The main purpose is to account for variability beforehand in order to develop solutions which are more accurate and robust in response to external influences. Stochastic programming has, thus, become the methodology to properly account for uncertainty. Each uncertain parameter sets unique challenges. Demand, cost, profit, lead time, reliability of vehicles, customers' locations are just few examples of information seldom known with absolutely certainty in advance when planning a service network, which can be just estimated and which actual values can be only observed when operating or even after specific operations are concluded. The most studied stochastic phenomenon in the transportation planning literature is certainly customers' demand. One aspect which received little attention is, instead, time. The vast majority of proposed model formulations, in fact, assumes travel time (time needed to travel between two stops) as a deterministic parameter, commonly built as point forecast based on available historical data. However, it may differ from estimation due to a variety of influences such traffic congestion or heavy weather conditions, resulting in potential additional economical costs related to crews and resource utilization and, in addition to them, fines and loss of reputation for not respecting planned arrival times. A deterministic time assumption is, therefore, a strong assumption which not only do not represent a realistic approximation of this phenomenon but also may lead to poor routing decisions. Despite its importance, only few contributions dealing with design of transportation services and stochastic time have appeared in the literature.

In this thesis we propose to study a service network design problem from a carrier point of view in which travel time is explicitly considered as a stochastic parameter in the decision process and in which the goal is to define a service network that satisfies given service quality targets consistently as close as possible in time. Two service quality targets are considered in our setting in order to take into account both the carrier and the customers needs in having a reliable service network. From a customer point of view, reliability - the on-time delivery of products - is a criterion that a firm must meet *a priori*, just to be considered as a possible supplier. From the point of view of carriers, reliability - the on-time occurrence of operations - is strictly related to the respect of an "ideal" or "imposed" schedule. This is particularly important, for consolidation-based transportation systems, where total system costs may also involve the costs raising from missing a proper sequencing of services for some commodities. To the best of our knowledge, this problem has never been considered in the literature before. We define our problem as the Stochastic Service Network Design problem with Service and Demand Targets (SSND-SDT). An extensive literature review and classification of published contributions about freight transportation network design with stochastic time considering a carrier point of view is reported in this thesis pointing out the lack of research on this topic. A new model is proposed in the thesis. The SSND-SDT problem is formulated as a two-stage stochastic programming problem. In the first stage, the selection of the services and the routing of freight are determined with the objective of minimizing the fixed service-selection and variable demand-routing costs, plus the expected costs following the application of the chosen plan. The second stage addresses how to deal

with delays for a given travel time realization and a chosen design. An extensive experimental analysis is reported consisting of three parts. In the first, the purpose is to quantify the benefits obtained by considering explicitly travel time stochasticity into the model rather having a deterministic time assumption. In the second, the scope is to investigate how and why the structures of stochastic and deterministic solutions differ from each other. Three criteria are considered: reliability, costs and structural complexity. Lastly, in the third part, we investigate how the value of some parameters may change the structure of stochastic solutions.

Network design problems are notoriously NP-Hard. Stochastic network design problems of realistic size, where uncertainty is modeled through a finite set of scenarios, cannot be solved using exact methods and heuristic methodologies are needed in order to find high-quality solutions in acceptable time. In this thesis, thus, we also propose a new hierarchic progressive hedging-based meta-heuristic algorithm to tackle the problem. This is the first attempts to apply such a methodology to a SND problem with uncertainty in travel time. The proposed meta-heuristic modifies the traditional application scheme of the method in order to overcome the problems related to a quadratic reformulation and flow-degeneracy which raise, when it is classically applied to our problem. Two versions of the algorithm are proposed, differing in the kind of information exploited during the resolution process. The first version is similar to the traditional case, the second is an original feature of the thesis.

The scientific contribution of this thesis is four-fold:

- to propose a new branch of research in the field of service network design problems by introducing uncertainty in time and the need of satisfying given service quality targets;
- to provide an original two-stage stochastic linear mixed-integer programming formulation for the proposed SSND-SDT problem;
- to show the attractiveness of the formulation and explore the role and importance of the various random parameters through an extensive numerical analysis;
- to develop a progressive hedging-based meta-heuristic algorithm with a variable hierarchic approach able to efficiently find good quality solutions to the SSND-SDT.

The thesis is organized as follows. In Chapter 1 the extensive literature review and classification of existing contributions is reported, in Chapter 2 the new model and the experimental analysis are described and, lastly, in Chapter 3 both versions of the proposed progressive hedging-based meta-heuristic algorithm are illustrated alongside with experimental results.

Chapter 1

Freight Transportation Carriers Network Design with Stochastic Time: a Review

The scope of this chapter is twofold. First, it provides terminology and main concepts used in a transportation context and in stochastic programming. Second it provides a clear summary and a structural classification of the various published contributions addressing a subset of problems that may raise in a transportation context. Our interest, in fact, lies only on tactical planning problems from a carrier point of view related to the set up of *a priori* freight transportation networks where time is explicitly assumed as a stochastic phenomenon to control. The objective of uncertainty are both *travel time* (time needed to travel between two stops) and *operation time* (time needed to perform operations at a stop). This defines a set of tactical planning problems focusing in particular on reliability and total lead time.

The chapter is organized as follows. Section 1.1 presents a general overview of main players involved in transportation, freight transportation systems, decision levels and some fundamental concepts needed to our scope. Frames of the research are further discussed. In section 1.2 issues related to design under stochastic time are discussed: uncertainty sources, problem definitions and mathematical stochastic formulations. Section 1.3 is dedicated to our proposed classification of the published contributions. This includes browsing, screening, collecting methodology, identification and characterization of attributes descriptions. The comprehensive classification here provided should help to highlight what kind of problems have been considered, how they are addressed and, even, what kind of problems have not been covered yet (Section 1.4).

1.1 Freight Transportation Systems

Several players are involved in the freight transportation industry, each differing in tasks and economic goals. Making a complete description of them is beyond the scope of this chapter. Considering our scopes and referring to [40; 31] and [32] for a more complete presentation, we only identify some of the most important decision

1. Freight Transportation Carriers Network Design with Stochastic Time: a Review

makers (or points of views) on freight transportation:

- government;
- shippers;
- carriers.

Demand for freight transportation derives from the interplay between producers and consumers and the significant distances that usually separate them. Producers of goods require transportation services to move raw materials and intermediate products and to distribute final goods in order to meet demand. Producers may be distinguished between those who own and operate their transportation fleet to perform transport and those who outsource part or fully this activity. Hence, they determine the demand for transportation and are often called *shippers*. *Carriers*, on the contrary, supply transportation services. They may be private or public companies. Railways, shipping lines, trucking, airlines companies are examples of carriers. Large part of the infrastructures on which transportation activities are performed (like roads, highways, railways) are constructed and sometimes operated by *governments* as well as the facilities surrounding those activities (significant portion of ports and airports, railways and railway facilities). Governments also regulate economic and legal aspects of the transportation industry (for instance the transport of dangerous and toxic goods) and tax it.

We are here interested in a carrier point of view, who has to define transportation services to fulfill the requests of a set of customers. We do not distinguish between carriers (public or private) and shippers that operate their own fleet as long as the faced problem is aligned to tactically plan transportation activities.

In [40], a classification of transportation activities from a planning point of view differentiates between:

- Consolidation or customized transportation;
- Long-haul transportation and vehicle routing and distribution problems;
- the multimodal (or intermodal) transportation system of a region and the transportation services of a single carrier;

For our scope, we are here only interested in the first two classes, referring the interested reader for details about the third class to the above cited publication. Nevertheless, the concepts of unimodal and multimodal (or intermodal) transportation are briefly introduced in the following.

1.1.1 Customized and Consolidation Transportation

In order to respond to demand, a carrier must establish a set of operating policies at a tactical level that will govern the routing of vehicles and freight. Freight may be shipped from its origin to its destination either directly or indirectly. In the first case, a carrier dedicates an entire vehicle to just single customers and consignments are tailored exactly to their needs. Such a service is known as a *customized* service. As opposed, in the second case, a carrier combines freight of several different customers

with possibly different origins and destinations dispatching it together into a common vehicle, sending it normally through a sequence of terminals. This is known as *consolidation* transportation and usually includes several surrounding activities such as warehousing, sorting, loading into or unloading from vehicles. Building a consolidation transportation network is normally a rather complex problem for carriers, who have to face with the challenge of satisfying the expectations of several different customers. Typical examples of consolidation-based transportation systems are railways, less-than-truckload motor carriers, container shipping lines. The underlying structure of a consolidation-based transportation system consists of a large and quite complex network of terminals connected by physical (or conceptual) links. Such a network is known as a hub-and-spoke network: low-volume demand is first moved to intermediate terminals, or hubs, where is consolidated with loads of other customers and moved together to other hubs. It may happen that low-volume shipments pass through several hubs before reaching their destination terminals.

Whereas customized services are organized as soon as a request from a customer pops up, for consolidation transportation carriers must establish regular services and adjust their characteristics to satisfy the expectations of the largest number of customers possible. Externally, then, they propose a series of services, each with its operational characteristics (origin, destination, intermediate stops, route, type of vehicle, capacity), operating them according to a schedule which specifies departure time at origin, arrival time at destination and arrival times at/departure times from each intermediate stop (if any). Internally, instead, carriers define an operational (or transportation) plan which contains a series of rules and policies that affect the whole system to ensure that the proposed services are performed as stated or, at least, as close as possible to the resulting (and published) schedule. It is normally difficult to build a schedule. In fact, on one side it includes the use of stochastic parameters (e.g. demand, travel time, operation time), on the other side it should, however, result in a deterministic plan to respect and on which customers rely and synchronize their own activities. Therefore, consolidation based transportation systems require extensive tactical planning to define regular services.

1.1.2 Long-haul Transportation and Vehicle Routing

Transportation operations may be differentiated between those that are mainly concerned with long distance movements of goods and those that perform several pick up and delivery operations over relatively short distances on a restricted area [38].

The first case is often referred to as long-haul freight transportation. It is defined as the delivery of goods over very long distances between terminals, ports and other facilities like warehouses. Long-haul transportation operations are generally divided in three sections: pre-haul also known as the first mile (the process of gathering goods from their real origin), the proper long-haul transportation (conducted via road, rail, air or water) and the end-haul transportation also known as the last mile (the process of distributing goods to their destination).

The second type of operations is usually identified as vehicle routing problem (VRP). It often relates to the pre-haul or end-haul transportation. The objective of VRP is to determine an efficient scheduling strategy for vehicles, mostly trucks,

1. Freight Transportation Carriers Network Design with Stochastic Time: a Review

engaged in the delivery and, sometimes, collection of goods from/to specific locations or customers, which satisfies specific business constraints. In particular, its aim is to decide which vehicle visits which customer from a given set and in which sequence (when only one vehicle is involved, the problem is referred to as traveling salesman problem, TSP). Sometimes VRP is considered as an operational problem, where routes are built daily, depending on the customers' needs. On a classical view, it is still considered as a tactical planning problem where master routes are decided for a medium term time period and used as a basis to construct daily schedules skipping or adding stops (still maintaining the route structure) if needed. For a more complete description and presentation of the two problems we refer to [40; 32] and [31] for long-haul transportation and to [117; 28] and [76] for VRP.

Service characteristics are defined for a medium-term time period at a tactical level and are updated every few months. When formal models are proposed, such planning problems generally appear as network design formulations. Problems are, thus, formulated over a graph whose nodes represent origins, destinations, intermediate transfer points for the traffic to be routed (SND) or customers (VRP) and arcs represent potential services (SND) or link connections between those points (VRP). Depending on the specific system or transport that has to be planned, network design formulations assume specific features, constraints and network topologies (consider, for instance, the well known one-one assignment customer-vehicle in VRP). The objective of network design formulations is to choose arcs to enable the demand for transportation to be satisfied at the lowest possible system cost without violating any of the imposed constraints (e.g. capacity or resource constraints). System cost is often computed as the total fixed cost of selecting arcs plus the total variable cost of using the entire network. The costs involved in time-constrained routing and scheduling may also include travel time costs, waiting time costs at visited locations, loading/unloading time costs and, often, inconvenience costs for not respecting time-constraints (delay penalties).

1.1.3 Unimodal and Multimodal Transportation

The term mode of transport is applied to distinguish substantially different ways to perform the movement of goods such as road, sea, air or rail. Mode of transport can be referred as *unimodal* or *multimodal* (sometimes also intermodal or combine) transport.

Unimodal transportation involves the use of one single mode of transport to move freight. In most of the cases, this regards road transportation but can also include sea, rail, air and pipeline. Transfers are allowed and as long as the mode remains the same (as for instance, from truck to truck), it is still considered unimodal transportation. Multimodal transportation (also sometimes referred to as combined transportation) is the transportation of loads from its origin to its destination by a sequence of at least two transportation modes (by rail and road, for example), the transfer from one mode to the next being performed at an assigned terminal. Multimodal transportation takes advantage of the strengths of the different modes in order to build efficient, reliable, flexible and sustainable shipments. However, at the expenses of longer transshipment activities in terminals.

Multimodal transport requires having cargoes handling during the transportation.

The latter handling activities can be facilitated by using a standardized loading unit (a container) which is normally required in intermodal transportation, where the goods themselves do not have to be handled, but only loading units are moved when changing modes. In general terms, the objective of intermodal transport is to reduce cost and time of cargo handling during transportation, improve security and reduce damage and loss to the commodities.

1.1.4 Fixed Schedules and Time Windows

A schedule specifies timing information for each possible occurrence of a service during a given time period: departure time at the origin, arrival/departure time at each intermediary stop and arrival time at the final destination. The schedule, sometimes, also include indications on the, so called, cut-off time: the latest moment freight may be given to the carrier and still meet the scheduled departure of the service. If on one side the use of schedules in passenger transportation services is widespread, on the other side schedules are not always required in freight transportation. Regular navigation shipping-lines usually operate according to strict schedules as well as the majority of cargo air-services.

As an alternative to a fixed (and strict) schedule, sometimes earliest and latest times may be specified, defining a time window in which service occurrences should take place. Less-than-truckload trucking very often follows such less stringent rules.

Schedules, however, are not always followed in freight transportation. Some carriers, in fact, operate even without it, on a "go when full" policy.

1.1.5 Planning levels

Each of the above mentioned players involved in freight transportation has its own set of economic objectives and means to use in order to achieve them by making specific decisions. It is common practice to decompose the type of decisions each player has to make based on the time period those decisions will hold [38; 31]:

- strategic;
- tactical;
- operational.

Strategic planning involves the highest level of management and concerns long-term decisions for which large capital investments are needed. Examples of decisions at this planning level are the design of the physical network, namely the construction or upgrading of infrastructures (highways, bridges), the location of main facilities (terminals, yards, transfer zones), or the acquisition of new resources (power units, rolling-stocks). Tactical planning relates to the design of the service network or service routes. Its aim is to determine the most efficient and rational allocation and utilization of existing resources in order to guarantee high performance levels in terms of both economic efficiency (costs or profit) and service quality. Decisions at this level are sensitive only to broad variations (such as the seasonal forecast changes in traffic demand, for instance) having the goal of aligning the structure of the transportation

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network to the needs of future business. Examples of tactical decisions concern service characteristics (type and frequency of services and very often their schedules), general operating rules for terminals, demand routing using the available resources and terminals, repositioning of empty resources. Operational (short term) planning, instead, is performed in a highly dynamic environment where time factor plays an important role and operations from tactical planning have to be adapted to current daily conditions: vehicles and crews scheduling, maintenance activities are examples of operational decisions as well as dynamic and real-time adjustment of activities and last-minute rescheduling. Not every of the latter described players make decisions at each of those decision levels: governments, shippers as well as carrier plan strategically, but governments does not plan at a tactical or operational level, for instance.

1.2 Modeling Uncertainty

In [73] and [72], decision-making situations are characterized based on the quality of the available information under which decisions are made. It could be:

- under *certainty*, when perfect information is available and no element of chance between decisions and outcomes occurs;
- under *uncertainty*, when instead only imperfect information is available and element of chance between decisions and outcomes occurs.

Uncertainty is, thus, defined as the inability to determine the true state of the future business environment.

1.2.1 Source of Uncertainty

As said, we are here interested in the second category of situations. Under uncertainty, different quality of information may be available. The worst case is *total uncertainty* or complete ignorance about a phenomenon. When partial information on the stochastic phenomenon is available, three types of uncertainties may be distinguished [73; 72]:

- randomness;
- hazard;
- deep uncertainty.

Randomness describes events which probability of occurrence can be estimated exploiting historical and accessible data through classical forecasting and statistical analysis methods. This information, then, can be used to estimate the probability distribution of the random events disrupting business-as-usual operations. Randomness has moderate impacts and is expectable. As opposed, the information available on hazard and deeply uncertain events is scarce and their impact could be catastrophic. *Hazard* events describe factors or incidents affecting a longer period

and resulting often in some kind of disruptions of usual and daily business. Although hazards are rare, they show some kind of repetitiveness which may be characterized by location or severity. Models to provide likelihood of occurrence or likelihood of associated monetary losses are, normally, available. Hazard events involve natural (earthquakes, floods, volcanic eruptions, droughts, forest fires) or accidental (strikes, resource unavailability) incidents. *Deep uncertain* events affect a much longer future period. They are isolated, non-repetitive, extreme events characterized by the lack of any relevant statistical information to evaluate the severity of their consequence or to predict their occurrence or even their location. Events related to terrorism (sabotage, bombing) and political instability (currency devaluation, coup) are deep uncertain events.

In this chapter, we try to revise problems facing all three kinds of uncertainties disrupting travel or operation time. Regarding randomness, typical examples in our context are fluctuations caused by traffic congestion (in particular for road or rail transportation) or heavy weather conditions (in particular for ship and aircraft transportation). Operation time, instead, may be affected by parking areas or loading areas conditions, availability of personnel dedicated to loading or unloading activities, complexity of the operations to carry out. Although almost all the literature about non-deterministic network design models only consider randomness with known probability distributions (or at least some ranges in which realizations of travel or operation times occur), some recent contributions consider hazard or even deep uncertain events which cause time fluctuations.

Hazard events are considered in [84] where the routing of vehicles shipping medicines to regions hit by an earthquake is considered. To the best of our knowledge, this is the only contribution that utilizes a set of predetermined routes for the daily transportation plan (in this case from warehouses to hospitals) modifying them, when the hazard event takes place, in order to avoid, if necessary, bridges and highways, which are vulnerable infrastructures to earthquakes. This feature is not applied in [118] where, instead, schedules are determined only when the hazard event occurs, even though approximated routing aspects are fixed in advance. In [98] and [104], instead, routing problems are addressed after the hazard event took place. Similarly, in [47], a delivery problem of valuable emergency supplies from relief warehouses to distressed population centers is addressed. Here, routing is performed considering the possible occurrence of secondary disasters, which may jeopardize the fluidity of disaster relief operations. Secondary disasters include after-shocks triggered by earthquakes, landslides triggered by floods, avalanches induced by winds.

To the best of our knowledge, [105] is the only contribution in transportation network design planning in which a deep uncertain event is considered. Here, the focus is to route vehicles in order to efficiently distribute medical supplies to the population in response to large-scale emergencies (they considered a bio-terrorism attack) in the presence of uncertain travel time (and demand as well).

Transportation problems under uncertain travel or operation time caused by hazard or deep uncertain events is an extremely important branch of study since unmet time-targets in such emergency situations can often result in loss of lives.

1.2.2 Problem Definitions

The goal of network design problems is to define a transportation network in order to fulfill the requested demand of customers alongside with additional constraint in a rational and efficient manner.

Traditionally, from the perspective of carrier companies, it has always meant minimizing total costs, normally related to the number of activated vehicles or services and routing costs related to freight transportation. Uncertainty of travel and operation time may influence this total cost as well. Which influences the most, depends on the specific problem under study. If routes are longer than as planned, costs of crews or resources may increase: in real-world situations, for instance, drivers have fixed working hours and are usually more paid for work done overtime. *Total completion time* of the activities of all vehicles involved in the transportation network, that is the time at which the last vehicle ends all its activities, plays an important role in such problems.

Nowadays, however, *reliability* is one of the major competitive dimensions of many firms. From a customer point of view, reliability - the on-time delivery of products - is a criterion that a firm must meet *a priori*, just to be considered as a possible supplier, rather than a characteristic to verify *a posteriori* [61]. It is related to the respect of the requested time windows or promised upon time of delivery. From the point of view of carriers, reliability - the on-time occurrence of operations - is strictly related to the respect of an "ideal" or "imposed" schedule. This is particularly important, for consolidation-based transportation systems, where total costs may also involve the costs raising from missing a proper sequencing of services for some commodities. Obviously, uncertainty of time may jeopardize those connections [94].

Optimizing considering Total Completion Time

The purpose here is to define efficiently a set of *a priori* routes or services by controlling the total completion time, alongside with other constraints.

Laporte [76] was the first to incorporate stochastic travel and operation times as part of a VRP model. The scope was to determine routes by limiting the expected total completion time of the activities of all vehicles involved in the transportation network. In [69], the target is still minimizing the expected completion time of the vehicles involved in a VRP problem, but here the focus lies on the length of the longest route. Different authors have, then, considered completion time as target in their works, relating uncertainty to operation time only [79; 64] or to travel time only [9; 120; 83] or by enriching the problem with route structural constraints [75], time-dependent travel time variations [120; 86; 22; 90] or simultaneous pick-up and deliver [137]. Furthermore, in [134] a dispatching problem is considering alongside with production elements; in [122], a shortest path problem (SPP) is considered where whole connections may fail in time.

Optimizing considering an Existing Schedule

The purpose, here, is to ensure efficient, reliable and accurate transportation systems, by defining transportation operations that consistently adhere as much as possible to

a given schedule after the uncertainty of the duration of single operations is realized. The scope is, alongside with classical economic objectives, limiting the *total earliness and lateness* with respect to given time instants.

From the point of view of carriers, an "ideal" or "imposed" schedule is considered. In [41] for instance, road transportation services have to be planned in order to catch available (rail and maritime) transportation services operating according to fixed schedules to perform part of the whole shipment. Services are built in order to ensure safe connections with a given probability. A similar problem is addressed by [119]. Here, when connections are missed additional costs have to be paid in order to still fulfill demand by alternative services. In [124], the optimization of sailing speed of a fleet of container shipping lines is taken into account by also analyzing the characteristics of bunker consumption in order to achieve target arrival times at a sequence of ports. There is a fixed schedule to respect, but late departure times are possible related to longer than as planned port operations.

When the customers' point of view is considered, the time dimension is incorporated in problems in the form of customer-imposed time window constraints and carriers should define services scheduled in such a way to perform deliveries before a given due date or within specified time windows as reliable as possible. Time windows may be hard, that is, visits have to be performed only inside such time slots, as in [43; 44; 59; 3]. Sometimes, instead, requested time windows may be violated if a penalty is paid. Such time windows are called soft time windows and the target in such cases is a combination of expected travel costs and penalties for the violations [113; 101]. In some other cases, the focus lies only on lateness [1], allowing early arrivals without any consequence (right time windows).

Different variants of the VRP with time windows have been considered, enriching even more this topic: in [110] a VRP with stochastic operation time is considered, where customers appear probabilistically with their time windows; different levels of congestion depending on the time of the day are considered, for instance, in [114]; in [23] a TSP problem with time-varying stochastic travel time and pick-up and deliver operations is considered; in [20] a variant of the VRP with time windows, where vehicles do not need to return to the initial depot is proposed (this variant of the VRP is also known as orienteering problem).

In the vast majority of the published works, the latter criteria are applied *globally*, that is applied universally to the whole transportation network without any distinction. All services, commodities, customers are considered equally important. In practical applications, however, as suggested in [81], the above described criteria may be differentiated and dissimilar with respect to type of service, importance of customer, geographical region, priority of commodity. In [1], for instance, a VRP is considered where the set of available customers is divided in groups: customers which are mandatory to visit, customers which may be visited and customers which have time restrictions. These groups do not define a partition of the entire customers' set, so that the visit to a specific customer may be optional but still in a given time window. In [65], an extension is proposed with correlated travel times. In [112] and [19], customers have a priority-level defined as a reward the carrier gets by visit them on time.

Optimizing considering additional Criteria

Classically, the objectives of network design problems are strictly related to economic factors (minimizing travel costs, minimizing total penalties). As never before, however, options that allow to minimize the negative impacts of transportation, like pollution (CO_2 emissions), are always more requested by customers and, consequently, sought by carriers to establish not only efficient but also environmental friendly systems. To the best of our knowledge, few works also consider this criterion in planning transportation activities: [41] and [108] for SND and [4] for VRP (in an urban area). In [111], instead, a TSP problem where freight deliveries are performed by means of environmental friendly hybrid vehicles in urban areas is described. Here, an intelligent planning of powertrain selection is also considered to efficiently use the hybrid vehicles.

Extensions to additional Stochastic Elements

The literature about transportation planning and stochastic time is far from being complete. This is even more true when planning problems with stochastic time and other stochastic elements are considered. Nevertheless, some first contribution is available. An extension of their green intermodal SND problem with stochastic time, including uncertainty in demand, is proposed in [41]. This extension especially affects the capacity of the selected transportation network. The authors conclude stating that demand uncertainty has impact on the planning problem they faced, but it is less effective than travel time uncertainty. In [78; 17] and [59] stochastic time and stochastic demand are considered as well, but in a VRP context. A variant of the VRP in which customers appear probabilistically and their service times are uncertain as well is proposed in [110].

1.2.3 Mathematical Formulations

Stochastic programming has become the methodology of choice to properly account for uncertainty. In network design, the purpose of stochastic programming is to account for variability beforehand in order to build a single design that remains cost-effective and robust in response to different realization of stochastic parameters.

The most commonly used approaches to incorporate uncertainty into a decision model - quickly described in the following - are:

- Recourse Programming (RP);
- Probabilistic Programming (PP);
- Robust Optimization (RO).

When information about the stochastic event is enough to estimate an approximated probability distribution, RP or PP may be used. As opposed, when historical data are not available in sufficient amount and only a bounded uncertainty set of possible outcomes may be estimated, robust optimization methodologies may be exploited.

Recourse Programming

In RP some decisions or recourse actions can be taken based on the revelation of new and certain information, after a first decision is made. The *information revelation process* defines how and when the values of stochastic parameters are observed. The decision variables of such approaches are, then, defined according to when the stochastic parameters become known: decisions that have to be taken before any stochastic parameter is observed are called *first-stage* or *a priori* decisions; decisions that can be taken after the value of the stochastic parameters is observed are called *second-stage* or *recourse* decisions, and define how solutions can be modified or adjusted as more information becomes available. In RP some decisions or recourse actions can be taken after first stage decisions are made. Recourse decisions, and their associated costs, are directly related to the outcomes of the stochastic parameters. The recourse function is normally introduced in the objective of the model, which aims at minimizing, thus, the costs of making a first-stage decision and the expected costs of applying it in the future (second stage). The easiest recourse is the so-called *simple recourse*, which does not consider extra actions in the second stage, rather just to pay for consequences.

In our context, this may be translated as paying a penalty proportional to the duration in excess of a pre-set time limit. A variety of penalty structures (fixed penalty, linear penalty function depending on per unit time violation, quadratic penalty function, symmetric, asymmetric) are described in [101], alongside with examples of their practical applications. In the vast majority of publications, however, a linear loss function is considered. Other than real monetary fines, sometimes intangible costs are also included to represent the costs in terms of loss of reputation by not respecting those constraints [113].

Recourse actions (or recourse policies) may take several different forms, being linked to both the specific problem under study and the moment at which new information is made available. In [119], for instance, a "common industrial practice" in dealing with consolidation is applied, upon observing a delay to an upcoming shipment: breaking the consolidation that involves the tardy shipment, release the on-time shipments following the start-up plan and ship the tardy shipment through the faster and available route. The start-up plan is, then, built minimizing the expected costs of such adjustments.

Regarding the VRP context, in [44] two alternative recourse policies are considered when an observed time realization jeopardizes the respect of next-customers requirements: a skip-current-customer recourse or a skip-next-customer recourse. In both cases a no-service penalty is charged. A recourse similar to the first one is considered in [127], while, the second recourse is applied in [20] as well. In [105], three specific recourse actions are proposed to deal with deep uncertain travel time caused by a bio-terrorist attack, where the fast response to new information can make an appreciable health difference and even lead to saving of lives.

When information revelation process consists of multiple levels, more than two stages may be considered. This leads to a multi-stage structure of the problem where at each level recourse actions may be performed. Unfortunately, to the best of our knowledge, this approach has not been used yet in a time stochastic approach.

For a more complete and exhaustive presentation of recourse programming we

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refer to [16; 95] and [102].

Probabilistic Programming

PP imposes that some of the constraints, called probabilistic or chance constraints, are satisfied with a certain probability. In PP the description of second-stage or recourse actions is avoided. Such models, in fact, are used when the cost (or benefits) of second-stage decisions are difficult to assess, guaranteeing however that the risks (defined here as the probabilities of observing specific random events) of applying a first-stage decision are limited and below a certain threshold. The solution of chance constrained models, therefore, does not take into account the cost of corrective actions and may have bad performances unless measures to estimate failure costs (arising from the not satisfaction of the probabilistic constraints) are taken. For a more detailed presentation of probabilistic programming we refer again to [16; 95] and [102].

Specifically in our context, probabilistic constraints may ensure that the probability that the planned routes do not meet time windows or deadlines when the uncertainty about times is revealed, does not exceed a prefixed threshold.

Sometimes it may be particularly challenging to evaluate the probability of the occurrence of an event explicitly through its distribution, which may involve very often the computation of the convolution of many random variables. The convolution procedure can be straightforward when special properties (like additivity) of the chosen probability distributions can be exploited, or very complex otherwise. For this reason, most of the existing approaches are conceived to exploit the properties of distributions, like Normal or Gamma (which are additive family of distributions). This may be mathematically convenient, allowing to easily compute the needed convolutions, but may not truly represent travel or operation times properly lacking of accuracy and precision. Recently, [52] proposed the use of Phase-type distributions to overcome the above mentioned problems. Thanks to its flexibility and tractability, Phase-type distributions can as accurately as needed approximate any positive continuous distribution enabling to compute convolutions in an exact and algorithmically tractable manner.

A second way may be to resort to the approximation of the true probability of the occurrence of events. The approximation consists in replacing the actual distribution with an empirical one obtained by sampling values from it. This method can be used to approximate the expectation of an objective function through its sample average estimation (hence the name, sample average approximation, SAA) or to approximate chance-constraint, where the true probability of the constrained event is approximated by its frequency of occurrence within the defined sample of values. For more details we refer to [71] and [92]. In our context, different authors resorted to the latter approximation to solve their network design problems under travel time or operation time stochasticity, see for instance [41] for a SND context or [69] for VRP. [122] provide an introduction to the application of SAA to stochastic routing problems with expected value objectives.

Robust Programming

RP and PP start by assuming that the probability distributions governing the random phenomenon can be estimated precisely. The latter can be an extremely hard task, if not impossible, when historical data are not available in sufficient amount (for instance, the travel time on a new road never been covered yet). To overcome this difficulty, robust optimization methodologies may be exploited, which assume that the outcomes of an uncertain phenomenon belong to a bounded uncertainty set, which may be easier to identify, not requiring any assumption on probability distributions. Thus, instead of seeking to immunize the solution in some probabilistic sense against stochasticity, a solution that is feasible for any realization of the uncertainty in the given estimated set is constructed. The goal of this approach, therefore, is to optimize against the worst realization of a situation that might arise, constructing solutions which exhibit little sensitivity to data variations. For a detailed presentation of this field we refer to [7; 12; 14] and [74].

In our context, the above mentioned set may be bounded by the best-case and worst-case travel or operation times. In [57], instead of considering one bounded uncertainty set for each link, two uncertainty sets are available considering the best-case and worst-case travel times in peak and non-peak hours. Traditionally, most of the applied robust optimization methodologies relate to worst-case approaches [110; 1]. Nevertheless various other concepts of robustness have also been proposed: the *robust deviation criterion* is applied in [88; 87] and [138]; a modification is proposed in [25], which ensures that the optimization is performed on a modified range instead of considering extreme realizations of the uncertain data; in [107] a *lexicographic min-max criterion* is considered.

Alternative Formulations

Sometimes instead, none of the above mentioned approaches is considered, rather an objective function is built to control specific characteristics or performance metrics of the service network (OC). In such case, the uncertainty is controlled considering an expectation of the cost raised as consequence of travel or operation time uncertainties [69]. These formulations can also be extended to consider risk aversion of carriers through the use of risk measures. In [77] for instance, alongside with the expectation, the variance of time distributions is also incorporated in the objective function (this approach is similar to the mean-variance approach used in financial planning of portfolios). The risk-aversion of carrier may also be decided.

1.3 Classification of the Existing Literature

Thanks to the systematic literature review of the published contributions, we were able to identify recurrent attributes and characteristics of the treated problems and, based on the features of each work, to categorize them so as to identify similarities.

1.3.1 Research Methodology and Criteria

In order to have a broad access to works from different origins, international databases search and free web search were used to collect reference papers. To cover alternative

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denominations of similar words, the search key-terms we selected include: stochastic, random, uncertain, interval, travel, operation, service, time, routing, vehicle routing, shortest path, scheduling, network design, service network, freight transportation. In addition, we also collect references from already found papers. Although the free web search provides an interestingly wide coverage, often studies carried out before 1995 will not be found on the web. The classification we propose, even though could not be exhaustive, considers all the most meaningful contributions found following the above described criteria. This includes journal articles, technical reports and articles from conference proceedings. As said, we excluded from the set of results the studies dealing with people transportation, strategic and operational problems as well as dynamic or real-time programming. After an initial screening, 67 articles published since 1962 (when the VRP with stochastic time was published first, [76]) were identified. The number of contributions and year of publication for all the articles are summarized in Figure 1.1.

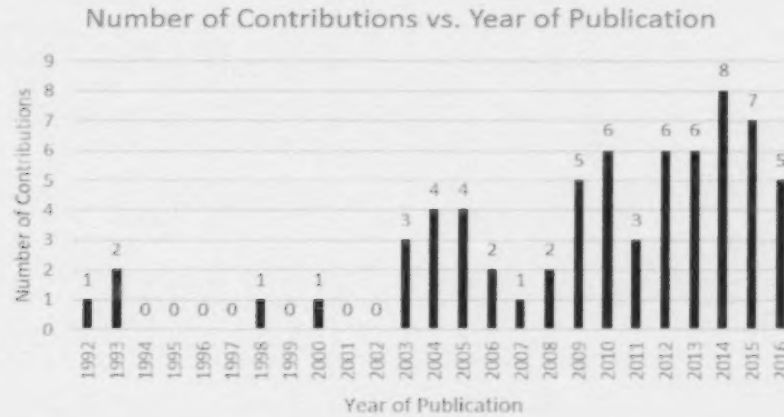


Figure 1.1. Number of Contributions and Year of Publication

1.3.2 Identifying Domains and Attributes

In order to provide a clear overview of the contributions appeared in the literature and summary their main features, we propose a classification according to four axes.

The first axis relates to the domain of the freight transportation problem. We considered customized transportation services and SND, VRP and TSP, for consolidation-based transportation systems. All other axes are strictly related to the time uncertainty dimension. The second axis frames the source of uncertainty. We considered all the three types of uncertainty described in [73], namely randomness, hazard and deep uncertainty. The third axis relates to the objective of uncertainty which may be travel time or operation time. The fourth axis relates to the objective of the optimization. We distinguish here among three categories: when the scope is merely to control the total length of routes or when some kinds of reliability is also looked for (we did not distinguish between the existence of an "ideal" schedule or

"imposed" time windows as, as said, they both involve the seeking of reliability, even though from different point of views). In addition, sometimes the plan is sought by considering other objectives, we grouped them in a generic class 'other'. The last axis categorizes problems with respect to the formulation used to cope with uncertainty. Summarizing, the following axes are proposed in our taxonomy:

- | | |
|---------------------------------|------------------------------|
| 1. Transportation System | 3.2. Operation Time; |
| 1.1. SND; | 4. Objective of Optimization |
| 1.2. VRP; | 4.1. Existing Schedule; |
| 1.3. TSP; | 4.2. Total Completion Time; |
| 1.4. Customized Transportation; | 4.3. Other; |
| 2. Source of Uncertainty | 5. Formulation |
| 2.1. Randomness; | 5.1. PP; |
| 2.2. Hazard; | 5.2. RP; |
| 2.3. Deep uncertain; | 5.3. RO; |
| 3. Objects of Uncertainty | 5.4. OC; |
| 3.1. Travel Time; | |

1.4 Results and Discussion

The proposed classification is shown in Tables 1.1 and 1.2. The authors of the 67 published articles are listed in the first column of each table. The remaining columns represent the domains and the attributes discussed above. For each article, if it matches the attribute of the column the corresponding cell is marked with ✓.

Based on the reviewed research, some preliminary observations may be done. First, as shown in Figure 1.1, scientific interest in the field of network design planning with stochastic travel or operation time does not seem to have been uniform in time. As opposed, after an initial interest, this topic seems to be neglected for a while, clearly showing new increasing attention by researchers as measured by the number of contributions in the last few years. Recent technological developments and systems allowing the collection of large amount of accurate data may have facilitated this study, which is already computationally expensive in a deterministic environment.

Second, as shown in Figure 1.2, the vast majority of the authors, even though considering consolidation-based transportation systems, examine VRP problems, making network design planning with stochastic travel or operation time a domain certainly studied, but far from being studied in all its facets. VRP, thus, seem to be the field of preferred application not only gaining in completeness but also in constant refinement and diversification. As opposed very few contributions belongs to the SND category or customized transportation.

Third, the vast majority of random events that influence travel or operation times belong to randomness [73; 72]. Hazard events or deep uncertain event are still ignored by the most. In particular, to the best of our knowledge, there is only one contribution which considers deep uncertain catastrophic events. Although a

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First Author (Year)	Transportation System				Source of Uncertainty				Objective		Criteria			Formulation			
	SNP	VBP	TSP	Customized	Randomness	Heard	Deep uncertain		Have	Operation	Existing Schedule	Completion Time	Other	PP	RP	RO	OC
Adlbach (2013)		✓	✓		✓				✓	✓	✓			✓			
Agra (2013)		✓			✓				✓	✓	✓			✓			
Agra (2013)		✓			✓				✓	✓	✓			✓			
Amo (2006)		✓			✓				✓	✓	✓			✓			
Averchak (2004)		✓			✓				✓	✓	✓			✓			
Brada (2012)		✓			✓				✓	✓	✓			✓			
Bastos (2014)		✓			✓				✓	✓	✓			✓			
Campbell (2011)		✓			✓				✓	✓	✓			✓			
Chang (2005)		✓			✓				✓	✓	✓			✓			
Chang (2009)		✓			✓				✓	✓	✓			✓			
Cho (2014)		✓			✓				✓	✓	✓			✓			
Dennis (13)		✓			✓				✓	✓	✓			✓			
Ennis (2014)		✓			✓				✓	✓	✓			✓			
Ennis (2013)		✓			✓				✓	✓	✓			✓			
Ennis (2016)		✓			✓				✓	✓	✓			✓			
Ennis (2016)		✓			✓				✓	✓	✓			✓			
Gómez (2015)		✓			✓				✓	✓	✓			✓			
Groß (2016)		✓			✓				✓	✓	✓			✓			
Han (2013)		✓			✓				✓	✓	✓			✓			
He (2005)		✓			✓				✓	✓	✓			✓			
Hsu (2007)		✓			✓				✓	✓	✓			✓			
Jabali (2009)		✓			✓				✓	✓	✓			✓			
Jabali (2016)		✓			✓				✓	✓	✓			✓			
Jula (2009)		✓			✓				✓	✓	✓			✓			
Kenyon (2003)		✓			✓				✓	✓	✓			✓			
Kepaptsoglou (2015)		✓			✓				✓	✓	✓			✓			
Lambert (1993)		✓			✓				✓	✓	✓			✓			
Laporte (1992)		✓			✓				✓	✓	✓			✓			
Lecluyse (2009)		✓			✓				✓	✓	✓			✓			
Lee (2012)		✓			✓				✓	✓	✓			✓			
Lei (2012)		✓			✓				✓	✓	✓			✓			
Li (2010)		✓			✓				✓	✓	✓			✓			

Table 1.1. Classification of Existing Literature (Part A)

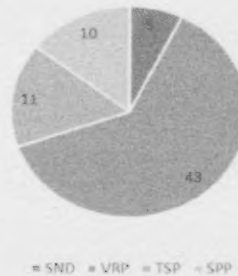
1.4 Results and Discussion

First Author (Year)	Transportation System				Source of Uncertainty			Objective		Criteria		Formulation				
	SND	VRP	TSP	Customized	Randomness	Hazard	Deep uncertain	Travel	Operation	Existing Schedule	Completion Time	Other	PP	RP	RO	OC
Majumdar (2011)																
Mare (2010)																
Miller-Hooks (1999)																
Miller-Hooks (2000)																
Montemanni (2004, 2005)																
Nahum (2009)																
Ravea (2010)																
Russell (2008)																
Salmerón (2010)																
Shen (2009)																
Selamo-Charrie (2015)																
Song (2015)																
Stangor (2010)																
Tao (2013, 2014a, 2014b)																
Tedel (2014)																
Teng (2003)																
Teng (2009)																
Van Hemmenyck (2010)																
Van Hui (2014)																
Van Wassen (2008)																
Verweij (2003)																
Wang (2012a)																
Wang (2012b)																
Wang (2013)																
Wang (2016)																
Wijetunge (1993)																
Wong (2003)																
Yan (2012)																
Yan (2014)																
Zhang (2011)																
Zhang (2013)																
Zielinski (2004)																

Table 13 Classification of Existing Literature (D = 4 D)

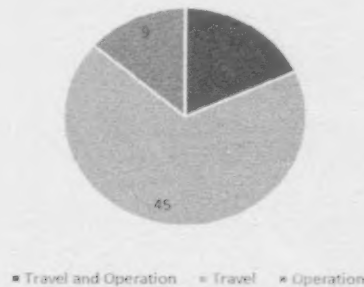
Table 1.2. Classification of Existing Literature (Part B)

Freight Transportation Domain

**Figure 1.2.** Number of Contributions and Freight Transportation Domain

growing interest has been observed recently on such phenomena, the interest still lies on problems in which stochastic demand is accounted or to strategic planning.

Objective of Uncertainty

**Figure 1.3.** Number of Contributions and Objective of Uncertainty

The most studied uncertain phenomenon is certainly travel time (see Table 1.3). Operation time is, instead, the less considered stochastic phenomenon. In some situation, though, travel time between locations are relatively short and therefore can be assumed constant when compared to the variation in operation times at each location. In a urban area, for example, a driver might have several close locations to visit without knowing exactly how much time should spend at each of them. In such situations, operation time assumes more importance. This phenomenon is, thus, as important as travel time uncertainty when planning a transportation network and, even, influence it.

The objective of the optimization seem to cover both criteria, uniformly. Nevertheless, the interest in completion time seem to have decreased over time in favor of optimizing with respect to an existing schedule. Building reliable systems from both customers and operations points of views seem to be the major interest now (see Figure 1.4).

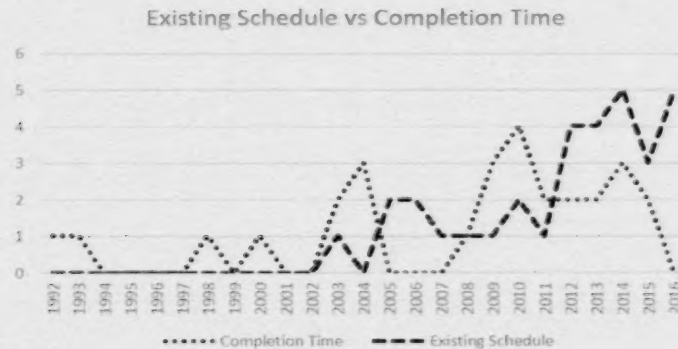


Figure 1.4. Number of Contributions over Years and Objective of Optimization

Lastly, considering mathematical formulations, the use of expectation seem to be the favorite way to control uncertainty. Although the latter approach still requires its calculation often through convolution, it may be consider less complicated as a robust, probabilistic or recourse programming approach (see Figure 1.5).

Stochastic Formulation

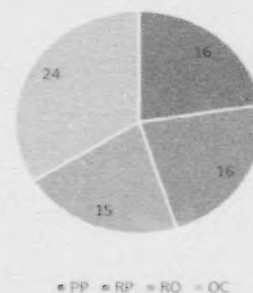


Figure 1.5. Number of Contributions and Stochastic Formulations

Research gaps in the field are evident. Clearly, technological progress (power of computers and information systems) will increase the amount of research on this particular field. As already mentioned, VRP seem to be much more taken into account. New trends, such multi- or intermodal transportation, are extending existing transportation systems and integrating available transportation options in a sustainable way. Very less is done in this perspective related to time uncertainty. Very few contributions are also available for hazard or deep uncertain source of uncertainties. There is still a need to understand the real problems that may raise when such highly chaotic and unpredictable events occur. One additional future research direction may also allow for the combination of multiple stochastic aspects. A challenge will be to understand how much influence each individual parameter

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can have and what could be the consequence of the interaction between these phenomena. Another direction of future research will emerge from the increasing demand for solving rich or multi-attribute problems or integration of various policies. Very less, in fact, has been done by considering different vehicles, class of services, class of customers, region and so on, which may bring near theory to practice. Lastly, as often observed by researchers, the traditional approach in the industry has been to separate planning activities into several components and focusing separately on a specific part of the whole tactical planning problem. This natural tendency yields more manageable subsystems but also presents several limitations. In particular, important interactions link routing and scheduling problems. Integrating these two categories of decisions seem to be an announced, but still not yet covered field of research.

The aspect we decided to study in this thesis has never been considered in the literature before. Relating to the classification attributes we have, our research is positioned as follows: we consider a consolidation-based service network design (SND) problem where the business-as-usual (Randomness) fluctuations of stochastic travel time (Travel) are explicitly taken into account in the decision process in order to define a plan that mitigate the impact of delays (and additional costs) with respect to both an "ideal" schedule and customers' imposed due dates (Existing Schedule). The latter, model service quality targets that consider both carrier and customers point of views. Although SND problems with stochastic travel time have already been considered (with very few contribution, though) in the literature, its characteristics (particularly, the double targets combined with stochastic travel time), make our problem an original and not yet studied problem. Regarding formulation, a two-stage stochastic network design formulation is proposed (RP).

Chapter 2

Scheduled Service Network Design with Quality Targets and Stochastic Travel Time

The design of a service network for consolidation-based carriers is a complex planning process involving interrelated and interdependent decisions with the scope of building plans with high performance level in economic efficiency respecting *service quality targets* as close as possible consistently in time. The uncertainty in travel or operation time may jeopardize this goal.

In this chapter, we propose to study a scheduled SND problem focusing on the uncertainty related to the variability of travel time in order to build a reliable plan for a given time horizon with the respect to given service quality targets. Two service quality targets are taken into account, in order to consider reliability from a carrier and from a customer point of view.

The chapter is organized as follows. In Section 2.1, the problem we faced is described. Although this section may repeat some concepts already discussed in the previous chapter, we extend some definitions in order to have a complete terminology for our problem. In Section 2.2, assumptions, notation as well as the stochastic programming model are described. In Sections 2.3 and 2.4 the extensive experimentation and related results are reported.

2.1 Problem Description

Freight transportation is a highly competitive and complex market, where transportation firms have to satisfy their customers offering low price services with high performance levels both in terms of reliability and service quality. An efficient allocation and utilization of available resources (both human and material) have to be carefully sought in order to fulfill this goal and still making a profit.

Freight consolidation is one of the many ways to lower transportation costs, taking advantage of economies of scale. Consolidation-based transportation systems are systems where freight of several different customers with possibly different origins and destinations is assembled and dispatch together into a common vehicle for part of the whole journey. These systems are in contrast to customized transportation

2. Scheduled Service Network Design with Quality Targets and Stochastic Travel Time

systems in which consignments are tailored exactly for each single customer. Typical examples of consolidation-based transportation systems are railways, less-than-truckload motor carriers, container shipping lines. The structure of a consolidation-based transportation system consists of a large and quite complex network of terminals connected by physical (or conceptual) links. Such a network is known as a hub-and-spoke network: low-volume demand is first moved to intermediate terminals, or hubs, where is consolidated with loads of other customers and moved together to other hubs. Other than by its origin, destination, entry and due dates, each shipment has, normally, several physical characteristics (e.g. weight, volume) and may have specific shipment-requirements (e.g. delivery condition, type of vehicle).

In order to move freight and satisfy customers' requests, carriers establish regular transportation services selecting them appropriately from a set of possible services that may be operated. Carriers, then, externally propose a series of services, each with its operational characteristics (origin, destination, intermediate stops, route, type of vehicle, capacity, etc.), operating them repeatedly and regularly over a chosen time period, according to a schedule. The schedule specifies for each single offered service: departure time at origin, arrival time at destination and arrival times at/departure times from each intermediate stop (if any). Internally, instead, carriers define an operational (or transportation) plan which contains a series of rules and policies that affect the whole system to ensure that the proposed services are performed as stated or, at least, as close as possible to the resulting (and published) schedule. Among them, *service quality targets* (quality targets or, simply, target in the following) indicate the minimum level of service quality that has to be reached by the selected transportation services. Service quality is quantified by service quality measures, which generally relate to the respect of the promised or agreed upon time of delivery of freight at destination (to measure the reliability of deliveries from the customers point of view) and to the respect of the schedule (to measure the reliability of operations and reputation of the firm). Quality targets, then, define the degree of conformity to the schedule and demand promised due dates the carrier desires to achieve with the selected services. For instance, externally a carrier may propose for a given traffic-class deliveries in 24 hours. Considering the uncertainty in duration of the various activities of a carrier (e.g. travel time, operation time for consolidation activities), it is almost impossible to guarantee 100% on-time operations (as externally promised), competitiveness and profitability at the same time. Consequently, internally, a certain level of service quality is chosen considering a trade-off between operating costs and service performances (e.g. the selected services activated to carry freight belonging to that particular traffic-class must ensure on time deliveries at least 90% of the time). Policies related to the penalty when not respecting the promised due date have to also be defined and, normally, customers are significantly involved through their contracts.

The transportation plan is defined at a tactical level. Main tactical decisions are: the type of services to operate, their routes, frequency and schedules; the routing of freight, that is, services used and terminals passed through; general operating rules and policies for terminals; general empty balancing strategies. How to achieve the most advantageous trade-off between operating costs (and consequent firm profitability) and service performance (by still respecting the predefined targets) constitutes one of the major objectives of tactical planning, which appears particularly

difficult in consolidation-based systems due to the network-wide scale of decisions involved and the complexity of each type of operation [31; 32; 37].

Service Network Design (SND) is typically developed to assist tactical planning of operations. The objective is to define a cost-efficient transportation plan - selection of services, their schedule and the routing of the demand - that achieves the chosen level of service quality and satisfies demand. The corresponding mathematical model takes the form of a network design formulation. The vast majority of proposed model formulations assume travel time as deterministic parameter, commonly built on point forecasts based on available inter-terminal travel time duration historical data: the usual or most observed time realization, a sophisticated statistical estimation, a scalar transformation of the distance. It is, however, not absolutely guaranteed that the travel time observed in actual operations always respects that forecast. In many real-life applications, in fact, a considerable degree of variability in travel time could be observed and a deterministic time assumption (in this case, the perfect knowledge of future time realizations) does not represent an accurate and realistic approximation of actual travel times. Unexpected time fluctuations eventually cause delays, which, for carriers, result in potential additional economical costs related to crews and resource utilization and, in addition to them, fines and loss of reputation and reliability for not respecting planned arrival times and customers' due dates.

Therefore, in this work, we propose a model that accounts for time variability and for the costs derived from delays as its consequence in order to define a plan that mitigate the impact of those additional costs. Travel time, thus, is explicitly considered as a stochastic parameter in the design of the plan.

Stochasticity has been classified in different ways. [72] distinguish three types of uncertainties: randomness, hazard and deep uncertainty. Randomness is characterized by random variations related to regular-usual operations; hazard by low probability unusual event with a high impact; deep uncertainty by the lack of any information to assess the probability of plausible future very disruptive and catastrophic events. Our main research interest lies on the first class, that is the travel time variation that may be observed in "normal" and "smooth" conditions.

We define the medium-term future time period for which a consolidation-based carrier needs to define a plan now as the *planning horizon* (e.g., six months). The plan has to be decided for a chosen planning period, defined as the *schedule length* (e.g. a week) and has to be repeated periodically for the whole duration of the planning horizon. In addition, the schedule length it-self is divided into a number of time *instants* (e.g. day) among which small time *periods* lie. The plan has to be defined considering a given transportation network composed by a number of terminals and links connecting each terminal to the another ones. For each link connecting two stops, a travel time probability distribution is assumed to be known, estimated from historical data. Demand is assumed to be given over the schedule length. For each demand, its origin, destination, volume, entry and due dates are given as well. A set of viable and capacitated transportation services that potentially could be activated by the carrier to answer to demand is given over the schedule length. We define those services as the *potential services*. Each potential service is defined by its origin and destination terminals, route, departure time at origin, departure and arrival times at intermediate stops (if any), and arrival time at destination. We qualify these times, and the associated inter-terminal travel times,

as "usual" as they correspond to operations in normal conditions.

Internally, a number of quality targets are defined which the selected services have to satisfy: the first one is service related, the second one is demand related. The first target is defined as the *target of services*. It is expressed by the following condition: each service has to respect its usual arrival time (or planned arrival time) at least with probability α , considering all its repetitions during the planning horizon, and delays should be not greater than a pre-specified time amount, with probability 1 (note that both expressions should hold in "normal" conditions). If the service is a direct service, this condition is applied only considering its final destination, while if the service has intermediate stops, the condition have to hold for each intermediate stop separately. A similar expression may also be used to represent the second target, defined as the *target of demand*. It specifies the minimum probability with which due dates of demand have to be respected over the whole planning horizon and the maximum allowed delay.

Hence, we define our problem as the Stochastic Service Network Design problem with Service and Demand Targets (SSND-SDT). Three types of costs are taken into account. The first is the fixed costs associated with the inclusion of a service in the final plan; the second one is a cost that varies proportionally with the volume of demand moved in the network; the third one is the cost in which the carrier incurs if a delay in operations or consignment is observed. A different cost is considered if the delay regards a service or the transported demand. Note that, the lateness of a service at a particular stop does not always imply that the transported demand is also late (in fact, demand could be shipped in advance with respect to its due date to its final destination), but implies a loss of reputation and reliability for the carrier, as well as potentially, additional costs for crews and resource utilization. At the same time, it could happen that some demand is late at its particular destination also when the service on which it is transported is not. In this case, the carrier has to pay to the customer a fine for the late arrival of the requested demand only.

The goal of the problem is selecting the services and routing the freight now for the next future in order to satisfying the customers' demand and the predefined quality targets in the most efficient way, in terms of total system costs, involving fixed service selecting costs, variable moving costs and the expected extra costs of applying the chosen plan in the future.

2.2 Modeling Framework

In this section, the above described tactical problem is formulated following a stochastic mathematical programming approach. In particular, we formulate the problem as a two-stage stochastic programming model (for a complete presentation of this field [16; 95] or [67]).

Some assumptions are made:

- service time at terminals (for loading/unloading sorting and consolidation operations) is assumed deterministic and constant;
- travel time random variables are assumed to be independent with known probability distributions;

- early arrivals of services at terminals are allowed and do not imply extra costs;
- although a service arrives at a stop earlier than as planned, terminal operations cannot start earlier than as scheduled;
- if a service arrives later than as planned, terminal operations begin as soon as the service arrives.

Considering the complexity of the problem, as a first and novel step in the field we decided to define an additional assumption. In real operation, a demand itinerary may include a missed connection between two consecutive services (the arrival time of a commodity to a terminal may be later than the departure of the needed consecutive service). If a scheduled service cannot be reached because of delays in the previous services, then replanning is required to find a new itinerary for the late commodity till destination. In our setting, we assume that a delay can never be so long to define such a situation. That is, connections are always caught, even though delays are observed.

2.2.1 General Notation and Mathematical Model

The physical network on which the carrier operates is represented by a graph $G_{phys} = (N_{phys}, A_{phys})$, which nodes in set N_{phys} represent the physical terminals composing the physical network and arcs in A_{phys} represent the physical connections between terminals on which the services move. To each arc is associated a point forecast of the usual travel time and a travel time random variable. In this network, demand appears at certain points in time. Assumed that the schedule length is divided in $T + 1$ time instants, the set of nodes of G_{phys} is replicated $T + 1$ times. We define the resulting set of replicated nodes as N . Each node of N represents one of the physical freight terminals that composes the physical transportation network at different time instants $(0, \dots, T)$.

Demand is represented in terms of commodities, that is collection of similar products requiring transport between an origin-destination pair through the physical network at certain points in time. Let K be the set of commodities that have to be transported. Each commodity $k \in K$, requires the transport of a certain volume $w(k)$, from an origin $o(k)$, to a destination $d(k)$, respecting its entry and due dates, respectively $a(k)$ and $b(k)$. Supply, $w(k)$, and demand, $-w(k)$, are then associated appropriately to the nodes of N according to $a(k)$ and $b(k)$.

Let R be the set of potential services that the carrier may use to answer to demand. Each service $r \in R$ has a route in the physical network. By resorting to the notation introduced in [30], we define each route with the following ordered set of visited terminals $\sigma(r) = \{z_n \in N_{phys}, n = 1, \dots, |\sigma(r)|\}$, where if r visits terminal n before terminal m then $n < m$. If service r is a direct service, $\sigma(r)$ contains only two elements: $z_1 = o(r)$ and $z_{|\sigma(r)|} = d(r)$, where $o(r)$ is the origin and $d(r)$ is the destination terminal of service r . On the same physical route may move different services, having the same set of stops but different leaving time at origin, denoted by $f_{o(r)}$ (and, consequently, different arrival time at destination) or services having the same origin and destination terminals but not the same set of intermediary stops. The path segment between two consecutive stops z_l and z_{l+1} of service r is called

2. Scheduled Service Network Design with Quality Targets and Stochastic Travel Time

service leg and is denoted by $l(r)$. Each service leg is composed by one or more arcs of A_{phys} and its usual travel time and associated travel time random variable is respectively the sum of the usual travel times and the convolution of travel time random variables (note the independence assumption) of the arcs in A_{phys} making up that service leg. The capacity of each service is denoted by u_r . Furthermore, we assume that handling of freight at terminals require a fixed and deterministic time amount, denoted by t .

As for many scheduled SND problems, our problem is addressed through a *time-expanded network* $G = (N, A)$ which represents all the potential transportation services that could be offered by the carrier in time and space, over the given schedule length. The set A is composed by two sets: A^H and A^M . Each of those two sets is composed by arcs defining a specific *activity*. An arc $(i, j) \in A^H$ links two nodes representing the same physical terminal in two consecutive time instants and is used to model *idle time* at terminal for freight or *operation time* at terminal for services. These arcs are also often referred to as *holding arcs*. An arc $(i, j) \in A^M$ links nodes representing different physical terminals in different time instants and is used to model the *movement of a service* between two different physical terminals at certain point in time. Each movement arc between two nodes $i \in N$ and $j \in N$ represents a specific service leg of a potential service in time. We sometimes refer to such arcs as $i(r) \in L(r)$, instead of $(i, j) \in A^M$, where $L(r)$ is the set composed by the service legs of service $r \in R$ in the time-expanded network. The travel time point forecast, denoted by $\hat{\tau}_{i(r)}$, and the travel time random variable, denoted by $\tau_{i(r)}$, are associated to each service leg $i(r)$, according to the leg of the physical network it represents in the time-expanded network.

We model three types of costs. The first is a variable cost associated to each arc $(i, j) \in A$ and each commodity $k \in K$, denoted $c_{i,j}^k$. These costs represent:

- the cost associated with the transport of commodity k , if $(i, j) \in A^M$;
- the cost associated with the handling of commodity k at terminals, if $(i, j) \in A^H$.

The second type of cost is the fixed cost c_r required to activate a service, which captures all the expenses of including it in the final plan. The third is the cost that has to be paid for delays (either of services or demand) and will be described in detail later on.

The *information revelation process* defines how and when the values of stochastic parameters are observed. In real-life operations, delays are known the moment they happen (or at latest when arriving at a stop). Contractual economical obligations are then paid, almost immediately, if needed. For our tactical planning purposes we need to model the information revelation process. We approximate it as follows: for a given plan, transportation services are performed according to it for the entire schedule length. At its end, that is at time instant T , it becomes known which services and which demand arrived late, depending on the actual travel time observed. That is, at the end of each repetition of the schedule, uncertainty on travel time is completely resolved, in our formulation, for the entire network. Consequent costs, thus, are calculated and paid at the end of each repetition of the schedule. Additionally, once the service network is established, it cannot be modified, regardless the values of

observed travel times (only penalties are paid). This approximation allows us to represent the problem as a two-stage stochastic optimization model with simple recourse.

In the first stage, planning decisions are made considering their future effects: the selection of the services and the routing of freight are determined with the objective of minimizing the fixed service-selection and variable demand-routing costs, plus the expected costs following the application of the chosen plan to the observed realizations of travel times. Two sets of first stage decision variables are defined, which model selection of services and routing of demand:

- binary variables $y_r \in \{0, 1\}$, $\forall r \in R$ represent whether a service r is selected ($y_r = 1$) in the final plan or not ($y_r = 0$);
- non-negative and continuous variables x_{ij}^k , $\forall k \in K$, $\forall (i, j) \in \mathcal{A}$ represent the flowing of commodity k in the network. In particular, the amount of commodity k transported on arc $(i, j) \in \mathcal{A}^M$ or waiting at a terminal, if $(i, j) \in \mathcal{A}^H$.

The second stage addresses how to deal with delays for a given travel time realization and a chosen design. Let Ω define the set of possible outcomes of the random variable travel time and let ω be a random element in that set. Since randomness only occurs on moving arcs, we use here a leg-notation. A travel time realization of service leg $i(r) \in L(r)$ is denoted $\tau_{i(r)}(\omega)$, $\forall i(r) \in L(r)$, $\forall r \in R$. Three sets of second stage variables are defined, which model for a travel time realization ω leaving times and arrival times of each service from/to each terminal of its route and arrival time of each commodity at destination:

- non-negative and continuous variables $\delta_{i(r)}(\omega)$, $\forall i(r) \in L(r)$, $\forall r \in R$ represent the time instant in which service $r \in R$ begins its movement on service leg $i(r) \in L(r)$;
- non-negative and continuous (dummy) variables $\eta_{i(r)}(\omega)$, $\forall i(r) \in L(r)$, $\forall r \in R$ represent the time instant in which service $r \in R$ ends its movement on service leg $i(r) \in L(r)$;
- non-negative and continuous variables $\varepsilon_k(\omega)$, $\forall k \in K$ represent the time instant in which commodity $k \in K$ arrives at its destination.

The chosen quality targets may be easily expressed through probabilities. From the available travel time random variables $\tau_{i(r)}$, two other sets of random variables may be deduced: the arrival time random variables of service r at a general stop $i + 1$, denoted $\eta_{i(r)}$, $\forall i(r) \in L(r)$, $\forall r \in R$, and the arrival time random variables of commodity k at destination $d(k)$, denoted by ε_k $\forall k \in K$. Regarding the target related to arrival time, for a direct service $r \in R$ that should achieve at least an $\alpha \cdot 100\%$ on-time arrivals at destination, the target can be expressed as the probability of arriving at destination before the usual arrival time instant, defined $e_{i(r)}$, that is, $P(\eta_{i(r)} \leq e_{i(r)}) \geq \alpha$. Similar expressions may also be used to represent the targets of services with intermediary stops (the expression has to hold independently for each intermediary stop) and for on-time delivery of demand. In the latter cases, since we assumed independence between travel time random variables but delay

propagation, $\eta_{i(r)}$ and ε_k have to be computed as the convolution of the travel time random variables involved, respectively in the route of r and in the path of k . In our formulation, we do not consider probabilistic constraints to control the satisfaction of targets, rather we model the same underlying significance of them by penalizing appropriately observed lateness. Lateness of a service is considered as soon as the observed arrival time at a stop exceeds the usual arrival time at that stop. A penalty proportional to the difference between $\eta_{i(r)}(\omega)$ and $e_{i(r)}$ is then applied. The penalty to pay if service r is late on service leg $i(r)$ is denoted by $\lambda_{i(r)}^r$. The same idea is followed to model target of services with intermediary stops and the target of demand. The latter is modeled by penalizing the excess of time between the actual arrival time of commodity k , $\varepsilon_k(\omega)$, and its due date $b(k)$. This fixed penalty cost, instead, is denoted by λ^k .

Regarding the target related to the maximum delay, the target of a direct service can be expressed through probabilities as well: $P(\eta_{i(r)} \leq B) = 1$, where B represents the maximum acceptable (or long) delay. The parameter B may be a percentile of the travel time probability distribution $\tau_{i(r)}$ (e.g., 90th or 95th) or may be an estimation based on statistical measurement (e.g. the expected value plus the standard deviation). Similar expressions may be deduced to represent the target of services with intermediary stops and of demand. These targets are modeled through penalties as well in the model. A very high penalty proportional to the difference between $\eta_{i(r)}(\omega)$ and B is applied. The penalty cost is denoted $\Lambda_{i(r)}^r$. The same idea is followed to model the target of maximum delay of demand: a penalty proportional to the difference between the actual arrival time of commodity k , $\varepsilon_k(\omega)$, and its maximum allowed delay B^k is applied. This fixed penalty cost is denoted by Λ^k .

2.2.2 Formulation of the Scheduled Service Network Design Model with Quality Target and Stochastic Travel Time

The goal of the SSND-SDT model is to select the services and route the freight in order to satisfying the customers' demand and the quality targets in the most efficient way, that is, minimizing fixed service selecting costs, variable moving costs and the expected extra costs if delays are observed when applying the chosen plan.

In order to introduce the model, we need to define for each node $i \in N$ its set of successor nodes, formally, $\mathcal{N}^+(i) = \{j \in \mathcal{N} : (i, j) \in \mathcal{A}\}$ and its set of predecessor nodes, $\mathcal{N}^-(i) = \{j \in \mathcal{N} : (j, i) \in \mathcal{A}\}$.

2.2 Modeling Framework

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The two-stage formulation may be written as follows.

$$\min \sum_{r \in R} c_r y_r + \sum_{(i,j) \in A} \sum_{k \in K} c_{ij}^k x_{ij}^k + \mathbb{E}_{\tau_{i(r)}, i(r) \in L(r), r \in R} [Q(y, x; \tau_{i(r)}(\omega))] \quad (2.1)$$

$$\sum_{j \in N^+(i)} x_{ij}^k - \sum_{j \in N^-(i)} x_{ji}^k = \begin{cases} w(k) & \text{if } i = o(k) \\ 0 & \text{if } i \neq o(k), i \neq d(k) \\ -w(k) & \text{if } i = d(k) \end{cases} \quad \forall i \in N, \forall k \in K \quad (2.2)$$

$$\sum_{k \in K} x_{i(r)}^k \leq u_r y_r \quad \forall i(r) \in L(r), \forall r \in R \quad (2.3)$$

$$x_{ij}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A \quad (2.4)$$

$$y_r \in \{0, 1\} \quad \forall r \in R \quad (2.5)$$

where

$$\begin{aligned} Q(y, x; \tau_{i(r)}(\omega)) = & \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)}(\omega) - c_{i(r)})_+ + \\ & \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{i(r)}(\omega) - B)_+ + \\ & \sum_{k \in K} \lambda^k (\varepsilon_k(\omega) - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_k(\omega) - B^k)_+ \end{aligned} \quad (2.6)$$

The objective (2.1) is to minimize the total cost of the system, which consists of three elements: the fixed cost of operating services, the transportation costs for routing commodities and the expected cost of recourse for applying the chosen plan. The function $Q(y, x; \tau_{i,j}(\omega))$ is dependent on both design decisions and routing decisions and, in addition, on the realizations of the random variable $\tau_{i(r)}$. Equations (2.2) are the commodity flow conservation constraints. Equations (2.3) are linking-capacity constraints, which state that a commodity flow may be positive on movement are $i(r) \in L(r)$ but not exceed the capacity of the service r travelling on it, only if r is selected, that is $y_r = 1$, and have to be 0 otherwise. We assume not capacity restriction at terminals. Relations (2.4) and (2.5) are non negativity and binary constraints which define the domains of the decision variables.

The second stage, composed by (2.6), computes the total penalty costs of service and demand late arrivals, where the first two terms relate to targets of services, the last two to targets of demand and where the operator $(x - y)_+$ returns the difference between x and y if positive and 0 otherwise.

2. Scheduled Service Network Design with Quality Targets and Stochastic Travel Time

The following equation (2.7) defines how to compute $\eta_{i(r)}(\omega)$ for each service.

$$\eta_{i(r)}(\omega) = \delta_{i(r)}(\omega) + \max(\hat{\tau}_{i(r)}, \tau_{i(r)}(\omega)) \quad \forall i(r) \in L(r) \quad (2.7)$$

where

$$\delta_{i(r)}(\omega) = \begin{cases} f_{i(r)} & \text{if } i = o(r) \\ \eta_{i^-(r)}(\omega) + t & \text{if } i \neq o(r) \end{cases} \quad \forall i(r) \in L(r), \forall r \in R \quad (2.8)$$

If the observed travel duration $\tau_{i(r)}(\omega)$ is lower than the "usual" one, the service arrives early but have to wait to begin terminal operations, the actual travel time is then considered as that one of the point forecast ($\hat{\tau}_{i(r)}$). If travel duration is higher than the "usual" one, terminal operations begin as soon as the service r finishes its movement on that leg ($\delta_{i(r)}(\omega) + \tau_{i(r)}(\omega)$). This time instant is directly related to the moment in which the movement on that leg may start. Equations (2.8) define those instants. It is easy to compute for direct services or, at least, for each initial leg, since it is equal to the planned leaving time from service origin (first part of (2.8)). If a service has an intermediate stop, instead, its leaving time from it is dependent on what happened on the previous service leg, denoted $i^-(r)$, and it is computed as the summation of the arrival time at that stop (that is, the ending time instant of the previous leg $i^-(r)$) plus the deterministic service time t . Variables $\varepsilon_k(\omega)$ are computed by the summation of the time required to the commodity k to reach its destination, this involves all the service legs on which it is transported and handling or idle time at terminals (if any).

It is worth to notice that the model may be easily modified if the interest is only focused on one of the considered targets, by considering only the penalties related to the target of interest. That is, if the focus is only the target of demand, then the penalties related to the target of services have to be fixed to 0 still maintaining the penalties for the target of demand.

As often done in stochastic programming, the random probability distribution of the stochastic phenomenon is approximated by a set of scenarios, a set of possible realizations, in our case, of travel times, that reasonably are representative of the future. By modeling uncertainty through scenarios the stochastic problem becomes a deterministic mixed integer linear program, which may be solved exploiting technique used in deterministic optimization, even though it may becomes generally of very large dimensions.

Let S represent the set of scenarios and let s be an element of S . Each scenario s has dimension $|A_{phys}|$. A probability p_s is assigned to each scenario, such that $p_s \leq 1$, $\forall s \in S$ and $\sum_{s \in S} p_s = 1$. The above mentioned expected costs of applying a chosen plan in the objective function is, then, approximated by the expected penalties that could be paid for it. The expectation is computed considering the latter probabilities and the delays calculated in the second stage, considering the time realizations of set S , denoted $\tau_{i(r)}(s)$. The sets of second stage variables are, thus, defined, as follows:

- non-negative and continuous variables $\delta_{i(r)s}$, $\forall i(r) \in L(r)$, $\forall r \in R$ represent the time instant in which service $r \in R$ begins its movement on service leg $i(r) \in L(r)$ in scenario $s \in S$;

2.3 Experimental Setting

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- non-negative and continuous (dummy) variables $\eta_{i(r)s}$, $\forall i(r) \in L(r)$, $\forall r \in R$ represent the time instant in which service $r \in R$ ends its movement on service leg $i(r) \in L(r)$ in scenario $s \in S$;
- non-negative and continuous variables ε_{ks} , $\forall k \in K$, $\forall s \in S$ represent the time instant in which commodity $k \in K$ arrives at its destination in scenario $s \in S$.

The two-stage formulation may be written as follows.

$$\min \sum_{r \in R} c_r y_r + \sum_{(i,j) \in A} \sum_{k \in K} c_{ij}^k x_{ij}^k + \sum_{s \in S} p_s |Q(y, x; \tau_{i(r)}(s))| \quad (2.9)$$

$$\sum_{j \in N^+(i)} x_{ij}^k - \sum_{j \in N^-(i)} x_{ji}^k = \begin{cases} w(k) & \text{if } i = o(k) \\ 0 & \text{if } i \neq o(k), i \neq d(k) \\ -w(k) & \text{if } i = d(k) \end{cases} \quad \forall i \in N, \forall k \in K \quad (2.10)$$

$$\sum_{k \in K} x_{i(r)}^k \leq u_r y_r \quad \forall i(r) \in L(r), \forall r \in R \quad (2.11)$$

$$x_{ij}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A \quad (2.12)$$

$$y_r \in \{0, 1\} \quad \forall r \in R \quad (2.13)$$

where

$$\begin{aligned} Q(y, x; \tau_{i(r)}(s)) = & \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)s} - c_{i(r)})_+ + \\ & \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{i(r)s} - B)_+ + \\ & \sum_{k \in K} \lambda^k (\varepsilon_{ks} - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_{ks} - B^k)_+ \end{aligned} \quad (2.14)$$

2.3 Experimental Setting

In this section, we try to understand the role of stochastic travel time in defining a consolidation-based transportation plan at a tactical level, when internal targets are considered. A number of experiments are set up to investigate the problem. In particular, the experimentation focuses on the comparison between the deterministic and stochastic formulations and their solutions under different parameter settings. A stochastic formulation may easily be transformed into its respective deterministic counterpart by replacing stochastic parameters by their expectations or other approximations. In our case, the stochastic parameters are replaced by $\hat{\tau}_{i(r)}$, that is the point forecast of each leg $i(r) \in L(r)$, $\forall r \in R$.

The experiments consist of two parts. In the first part, a number of instances with different characteristics - in terms of level of variability, number of commodities, wideness of delivery time windows and penalty costs - are solved considering the

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stochastic and the deterministic formulations. The results are, then, compared in a stochastic environment through a Monte Carlo simulation. The purpose of this analysis is to quantify the potential benefits that may be obtained by considering explicitly stochasticity into the model rather having a deterministic time assumption. We refer to this set of experiments as *Evaluation Analysis*. In order to further investigate and detail the differences between transportation plan solutions obtained from the stochastic formulation and its respective deterministic counterpart, service designs and commodity routes are compared considering three criteria: reliability, costs and structural complexity. We refer to this set of experiments as *Structural Comparison*. The second part of the experimentation consists of a comparison between stochastic solutions. The purpose is to investigate how the value of some parameters may change their structures. We refer to this set of experiments as *Comparative Analysis*.

SND problems are generally difficult to solve and this is even more true when the size of a problem is increased by a set of scenarios. In order to have a complete understanding of the problem, we only study small to medium-sized problem instances, which, can be solved optimally.

In the following sections, the generation of test instances, scenario generation procedure, results and analysis are presented. Both mixed-integer linear programming models (deterministic and stochastic) were implemented in OPL language and instances were solved by a standard linear programming solver, namely Cplex 12.6 (IBM ILOG, 2016) with a branch and bound method. All experiments were conducted on an Intel Xeon X5675 with 3.07 GHz and 96 GB of RAM.

2.3.1 Instances and Scenario Generation

The physical service network we consider in all our experimentations is inspired by that one used in [36], which consists of 5 physical nodes and 10 physical arcs (and shown in Figure 2.1).

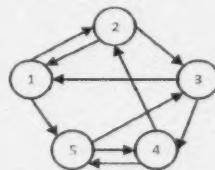


Figure 2.1. Physical Service Network

The service network is repeated for 15 periods and, as in [36], has a cyclic nature (see Figure 2.2).

We consider 6 *problem classes* defining demand, differing in number of commodities and wideness of delivery time windows. Three level of demand are taken into account. Level 1 considers a low number of commodities (15 commodities), level 2 a medium number (20 commodities) and the last level, namely level 3, a relatively high number of commodities, given the need of finding optimal solutions (25 commodities). Origin, destination and volume of commodities are randomly generated. Two different wideness of delivery time windows are examined. The first

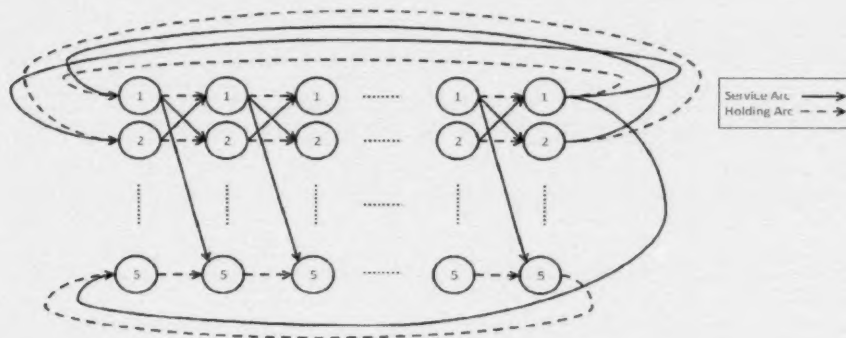


Figure 2.2. Time-Expanded Service Network

is loose (l) and considers due dates after 11 – 14 periods after the availability dates of each commodity over the total schedule length of 15 periods, the second is tight (t) and considers due dates after 9 – 12 periods after the availability dates (note that 8 is the minimum time period to use two consecutive services). Destinations are randomly generated according to delivery time windows ranges. Each problem class ($Pclass-$) is identified by a couple defining the *level of demand* (1, 2 or 3) and the *wideness of delivery time windows* (l or t) and contains 10 randomly generated instances.

To answer demand a certain number of direct potential services are available and, in addition to them, a few number of potential services with one intermediate stop. The activation cost of a direct service is proportional to the distance that service covers (services need 3, 4 or 5 time periods to reach their destination). The activation cost of a service with an intermediate stop is 35% less than if for the same path two direct services would be activated. The set of services and their activation costs do not vary across instances.

The random event under study, namely the travel time between terminals in normal conditions, is represented by a random variable which must have specific characteristics. It should have a lower bound, since there is always a minimum time to cover the distance between two points defined by physical constraint (e.g., speed limits). After this minimum time, the probability should rapidly increase to a maximum representing the most usual or observed travel time realization (the mode) after which the probability should slowly decrease with a tail skewed to the right. In our case, the distribution also has an upper bound, since in normal condition infinite travel times are not ascertained (we do not consider a distribution with infinite tails). In our experimentation, thus, the random event is described by a *Truncated Gamma* (TG) probability distribution, which matches all the needed requirements (see Figure 2.3(a)).

The scenario generation process is, thus, performed by generating random values from a set of TG distributions (which differ by several characteristics, described in the following). A TG depends on two parameters alike a classical gamma distribution: a shape parameter and a scale parameter (for more details we refer to [91; 27; 24]). In our case, those parameters are estimated once the mode, the variance and the

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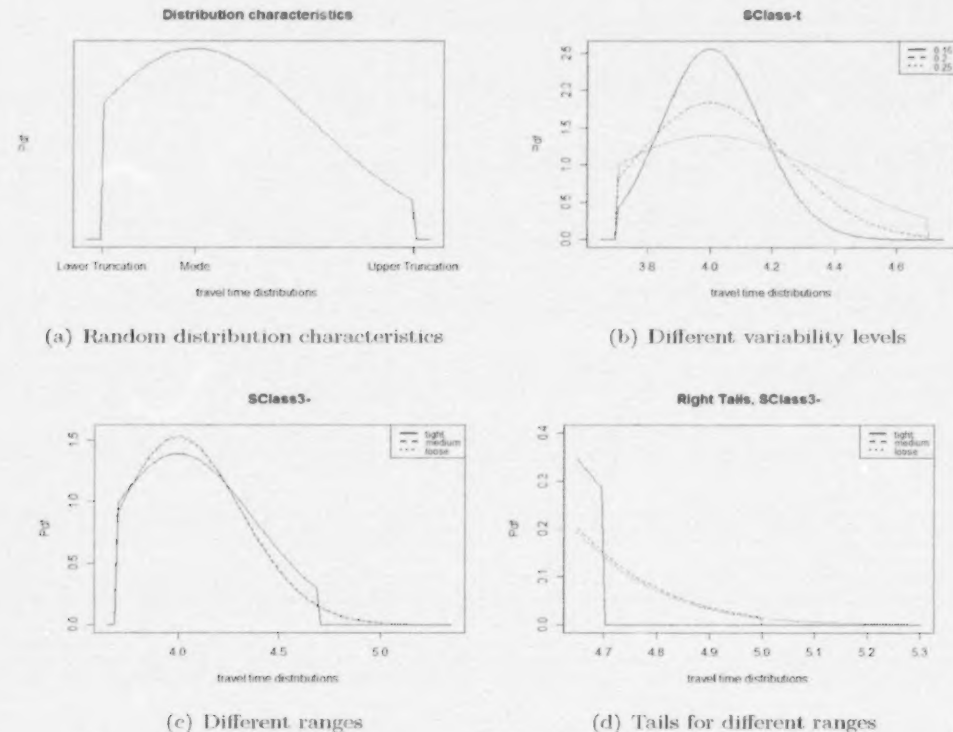


Figure 2.3. Travel Time Random Distributions

range (difference between lower and upper bounds of the truncation) are fixed. The mode is also used as the travel time point estimations in the deterministic settings of the problem.

To better demonstrate how uncertainty affects solutions, we assess 12 scenario classes. We considered 4 variability levels (measured in terms of standard deviation): low, medium and high. In addition to them, a fourth mixed-level is considered, where to a subset of physical arcs a low variable travel time is assigned and to the remaining arcs a high one. Besides the above mentioned levels of variability, also three ranges are considered. Ranges are related to what is considered "normal" with respect to travel time and are fixed, that is they are not dependent on the time a service needs to cover the distance from a stop to the following one. If on one side we always consider a same lower bound for the above mentioned distributions, on the other side three different upper bounds are chosen: the first is tight (t , mode -30% of a time period), the second is medium (m , mode $+1$ time period) and the third is loose (l , mode $+130\%$ of a time period). The combination lower bound - upper bound define the range of the distribution. The looser is the range the wider is the concept of "normal" travel time. Scenario classes (*Sclass*—) are thus identified by the couple *level of variability* (1 low variability, 2 medium variability, 3 high variability and

M mixed variability) and *range* (t , m and l). In Figure 2.3(b) distributions for a same range and different standard deviations are plotted, while in Figure 2.3(c) distributions for the same level of variability and different ranges are shown.

Experimentation is performed considering the SSND-SDT model under 3 different levels of increasing penalty costs. Furthermore, one target at a time is also taken into account, that is only considering the target of service (SSND-ST) or only considering the target of demand (SSND-DT). The latter models are built by simply fixing at 0 the penalties of the not-considered target.

Summarizing, we have 6 types of deterministic problem classes derived by the combined use of the 3 levels of commodity demand and the 2 different delivery time windows. For each class, we generated 10 instances for a total of 60 deterministic instances. For each deterministic instance, 36 stochastic instances are constructed, combining all the above described parameters between each others (4 levels of variability, 3 ranges and 3 penalty rates).

2.4 Results and Analysis

In this section, we report the results of the above mentioned and described evaluation, structural and comparative analyses. Before starting with the analyses however, in-sample and out-of-sample stabilities are discussed.

2.4.1 In-Sample and Out-of-Sample Stability

When random scenario generation procedures (such as sampling from a distribution) are involved, stability requirements assume great importance in order to verify the correctness of the scenario generation procedure and the representativeness of the generated values in order to avoid some kind of bias on the results of the optimization model.

Two stability conditions must normally be satisfied by a scenario-generation procedure: *in-sample* and *out-of-sample* stability. The first represents a test of the internal consistency of the model: the value of the objective function obtained by solving the model considering different scenario sets of the same size generated by the same procedure should be (about) the same in all cases. In-sample stability assures that the objective function value of the problem would (approximately) not change if the scenario set, instead, is changed, ensuring that the solution does not directly depend on the specific scenario set used, rather is a unique result of the mathematical model. While for in-sample stability only solving the scenario-based optimization problem is needed, for out-of-sample stability solutions should be evaluated on the "true" objective function of the problem, that is considering the real stochastic phenomenon. Out-of-sample stability is then attained if, when evaluating solutions coming from different scenario sets on the (same) true objective function, always (about) the same values are observed. Normally, this analysis is performed resorting to some simulation techniques on a benchmark distribution, which is assumed to correctly and completely represent the stochastic phenomenon. When out-of-sample stability is verified, we may conclude that the scenario sets generated by the scenario generation procedure are representative of the real phenomenon (e.g. it does not consistently avoid a difficult tail of the underlying "true" distribution).

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When both stabilities are verified, the scenario generation method may be considered effective, in the sense that it does not cause instability in the solutions of the model. For a more complete explanation and deeper details about in- and out-of sample stability, we refer to [67] and [68].

In order to verify stability requirements, tests were conducted only considering the highest variability level (level 3), but varying their ranges (t , m and l). A subset of instances were selected from the 10 belonging to each problem class. Each instance was solved 10 times by generating new scenario sets, once fixed t , m or l .

In-sample stability achieving a difference between the highest and the lowest optimal values across scenario sets always less than 1% for each problem class is obtained by using sets of 30 scenarios. In Table 2.1 average results are shown for the third problem class and the third penalty level (we refer to the Appendix B for more results).

	PClass-3I	PClass-3I
SClass-3t	0.72	0.65
SClass-3m	0.77	0.75
SClass-3l	0.56	0.51

Table 2.1. In-Sample Stability Test

Out-of-sample stability was tested considering 30-scenario-sized sets to find solutions and 100-scenario-sized sets (generated from the same truncated distributions used to construct the scenario sets for the optimization process) as the "true" stochastic phenomenon. A procedure similar to Monte-Carlo simulation is used to evaluate the solutions. The evaluation was performed by fixing the first-stage variables obtained as results of the stochastic programs on the 30-scenario-sized sets, and optimizing the temporal flow by solving again the the second stage on the 100-scenario-sized sets. In all cases, the difference between the highest and the lowest optimal values across scenario sets is 3%. To illustrate, we report in Table 2.2 average results for the same problem classes, scenario classes and penalty mentioned above (again, we refer to the Appendix B for more results).

	PClass-3I	PClass-3I
SClass-3t	2.24	0.61
SClass-3m	1.08	1.44
SClass-3l	2.33	0.79

Table 2.2. Out-of-Sample Stability Test

Although increasing the number of scenarios could lower even more the in-sample and out-of-sample values (increasing so also stability), considering the purpose of solving exactly problem instances, we consider 30 scenarios enough. The set size of 30 scenarios is, thus, sufficiently large for us to ensure a good level of in-sample and out-of-sample stability, while being still easily solvable relatively fast to find optimal solutions. All the instance problems are, thus, solved considering the before mentioned size of 30-scenario sets.

2.4.2 Evaluation Analysis

The purpose of this analysis is to quantify the potential benefits that may be obtained by considering explicitly stochasticity into the model. The analysis concerns a comparison between solutions obtained from the two formulations.

A solution, whether deterministic (SDM) or stochastic, consists of a set of activated services and the paths used by freight-flows to reach their destinations. Stochastic solutions are found considering the three formulations and are defined as (SSM-ST) when only service target, (SSM-DT) when only the target of demand and (SSM-SDT) when both are considered. A general comparison between deterministic and stochastic solutions is given related to the *set up cost* of the network: service activation costs plus routing costs. After that, a comparison is given considering the behavior of the solutions when actually applied. Each solution is "plunged" in a stochastic environment, defined by a scenario set of a bigger size (100 scenarios) with respect to that one used to find the solutions in the stochastic formulations (30 scenarios). In order to quantify and evaluate SDM, SSM-ST, SSM-DT and SSM-SDT behaviors, a procedure similar to Monte-Carlo simulation is applied. The focus of this comparison are the costs raised as penalties.

In general, the collected data from solving the problems, may suggest a well defined behavior of SSM-ST, SSM-DT and SSM-SDT compared to SDM. Let us first consider SSM-ST and SDM. SSM-ST set up costs are, in general, not very dissimilar from the corresponding SDM (note that we are comparing set up costs and not objective values). However, the set up costs of the SSM-ST show an interesting characteristic. In fact, comparing the number of activated services, in almost all cases less services operate in SSM-ST than in SDM, even though the solutions share part of them. This may be explained considering that each service involves penalties at some point and the trend in SSM-ST is to activate only the strictly necessary services to fulfill demand. A higher routing cost seems to be a feature of SSM-ST compared to the SDM. Routing in the stochastic case appears, thus, more tricky since demand, in the majority of the cases, is delivered from their origin to their destination using less services with respect to SDM, leading to freight-paths which are more tangled and with longer idle time at intermediary stops. The set up cost of the network in SSM-ST, therefore, is the result of two opposite effects: on one side fixed costs are lowered as well as the number of activated services, on the other side routing costs are gradually increased. This characteristic of SSM-ST appears as in contrast with the effect that stochastic demand may have on the design of a service network. In this case, in fact, the number of services is, normally, increased [126] in order to hedge the effects of the uncertain phenomenon, here instead is decreased.

The major effect appears when the highest penalty level is coupled with the highest level of variability, causing the highest decrease of activated services and consequently the highest increase of routing costs. To illustrate, average results for instances belonging to the third problem class (*SClass-3t* and *SClass-3l*) solved considering increasing level of variability (scenario classes *SClass-1m*, *SClass-2m* and *SClass-3m*) under the highest penalty level (level 3) are shown in Table 2.3, where set up costs, fixed activation service costs, number of activated services and routing costs are reported (we refer to the Appendix B to comprehensive results).

The opposite behavior, is observed for SSM-DT. SSM-DT set up costs are, in

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	PClass-3t				PClass-3l			
	Set up	Fixed	Tot.Serv	Routing	Set up	Fixed	Tot.Serv	Routing
SClass-1m	6326,5	136,2	31,3	6190,3	6684,8	167,2	37,4	6517,6
SClass-2m	6330,7	135,9	31,1	6194,8	6705,2	163,1	37	6542,1
SClass-3m	6333,6	131	30,5	6202,6	6713,7	158,4	36,6	6555,3
SDM	6340,8	139,8	31,4	6201	6694,8	177,1	39,5	6517,7

Table 2.3. SSM-ST: average costs and number of services for penalty level 3 and varying variability

general, more expensive than the corresponding SDM. But differently from SSM-ST and similarly to the mentioned results related to stochastic demand, the increase of set up costs is directly related to the increase of the number of activated services. The reason is to limit as much as possible the cases of just-in-time arrivals, which are more susceptible to penalties, in order to respect agreed upon time delivery due dates. Routing costs change as consequent depending on the activated services. If on one side tangle paths are a feature of SSM-ST, on the other side freight arrivals at least one period before due dates seem to be a feature of SSM-SID. Table 2.4 shows the same average results for the same problem classes, scenario classes and penalty level considered above.

	PClass-3t				PClass-3l			
	Set up	Fixed	Tot.Serv	Routing	Set up	Fixed	Tot.Serv	Routing
SClass-1m	6344,8	144,2	32,4	6200,6	6697	178,4	39,8	6518,6
SClass-2m	6350,6	144,4	32,9	6206,2	6715,2	176,9	40	6538,3
SClass-3m	6351,9	144,1	32,9	6207,8	6717,1	175,9	39,7	6541,2
SDM	6340,8	139,8	31,4	6201	6694,8	177,1	39,5	6517,7

Table 2.4. SSM-DT: average costs and number of services for penalty level 3 and varying variability

The performance of SSM-ST and SSM-DT when actually applied are always better than the performance of SDM. The evaluation is made with our Monte-Carlo simulation procedure and performances are quantified by the penalties that have to be paid when solutions are plunged in a same stochastic environment. We define the *full cost* of the network as the set up cost plus the penalties applied when performing the plan. SSM-ST and SSM-DT show a full cost always lower than the corresponding SDM, showing that considering the stochastic nature of travel time explicitly in the decision process may hedge or, at least, reduce the effects and consequence of its uncertainty, despite an initial higher set up cost. To illustrate, we show in tables 2.5, 2.6, 2.7 and 2.8 average results of our Monte-Carlo simulation procedure for the same problem classes, scenario classes and penalty level considered above in order to compare SDM and, respectively, SSM-ST and SSM-DT. In the tables, average full costs and penalties are shown. It is also specified if the average amount of penalty belongs to short or long delay.

SSM-SDT appears as the compromise between SSM-ST and SSM-DT, showing characteristic coming from both of them. The SSM-ST component, however, influ-

	PClass-3t			
	Full Cost	Tot Penalty	Pen. short	Pen. long
SClass-1m	17871,2	11544,7	11118,2	426,4
SDM	18221,3	11880,5	11437,4	443,0
SClass-2m	36835,2	30504,48	13162,2	17342,2
SDM	39439,9	33099,1	13214,0	19885,1
SClass-3m	46531,2	40197,5	15873,4	24324,1
SDM	50362,1	44021,3	16532,2	27489,0

Table 2.5. SSM-ST: average performance costs for penalty level 3 and varying variability

	PClass-3l			
	Full Cost	Tot Penalty	Pen. short	Pen. long
SClass-1m	20636,1	13951,2	13474,9	476,3
SDM	21550,5	14855,7	14336,4	519,3
SClass-2m	42864	36158,8	16443,6	19715,2
SDM	51719,8	45025	16959,2	28065,8
SClass-3m	54481	47767,7	19589	28178,7
SDM	65478,2	58783,4	20940,6	37842,7

Table 2.6. SSM-ST: average performance costs for penalty level 3 and varying variability

ences SSM-SDT the most. The set up cost, in fact, has exactly the same behavior as in SSM-ST when penalties or variability levels increase: a decrease of the activated services and fixed costs and a consequent increase of routing costs. Nevertheless, its SSM-DT component tries to limit the just-in-time delivery cases as well as favoring deliveries one period before their due dates, if not earlier. Routing appears, thus, very tricky since demand, in the majority of the cases, is not only delivered in advance in order to lower the expenses related to the late arrivals of freight but also moved through the network with less services than in SDM. Freight-paths seem to be even more tangled than in SSM-ST and including longer idle time at some intermediary stops. Average set up costs and performance results are shown in Tables 2.9, 2.10 and 2.11.

2.4.3 Structural Analysis

SSM-SDT, SSM-ST and SSM-DT show, thus, different features, but how are they structurally different from SDM? In general, SDM have the typical characteristics of consolidation-based transportation networks: different commodities share the capacity of single services for the vast majority of their journey, passing through several intermediary stops and often idle there before arriving at destination. In addition, just-in-time arrivals of freight at destination (with respect to due dates) seem to be a widespread feature of SDM: almost half of the commodities (still referring to the same problem classes *PClass-3t* and *PClass-3l*) arrives just-in-time. Furthermore, in order to lower fixed costs and recalling that services with stops are less expensive than direct services in our experimentation, the firsts are always privileged when possible with respect to the others.

The most substantial difference between SSM-ST and SDM solutions is the

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	PClass-3t			
	Full Cost	Tot Penalty	Pen. short	Pen. long
SClass-1m	8647	2302,2	2222,9	79,3
SDM	11068,5	4727,7	3069,3	1658,4
SClass-2m	13388,8	7038,1	2485,5	4552,6
SDM	21332	14991,2	3421,5	11569,6
SClass-3m	15615,6	9263,7	2877,3	6386,4
SDM	25199,9	18859,1	4327,9	14531,1

Table 2.7. SSM-DT: average performance costs for penalty level 3 and varying variability

	PClass-3l			
	Full Cost	Tot Penalty	Pen. short	Pen. long
SClass-1m	10186,5	3489,5	3314,7	174,7
SDM	14803,6	8108,8	3826,6	4282,2
SClass-2m	17215,1	10499,9	3773,5	6726,3
SDM	28410,2	21715,4	4275,3	17440
SClass-3m	20735,9	14018,8	4537,2	9481,5
SDM	33396,2	26701,4	5335,5	21365,8

Table 2.8. SSM-DT: average performance costs for penalty level 3 and varying variability

number of activated services having more than one stop. In the experimentation, we assumed that travel time perturbations are independent among service legs. However, delays propagate in the network. If a service has one intermediate stop before reaching its destination and experiences a delay in its first leg, most probably it will arrive at destination (its second stop) later than as scheduled, unless in the second leg the observed travel time is much lower than the forecast and absorbs the delay. In general, however, having not direct services means having a higher risk of paying penalties. When uncertainty becomes an issue, therefore, solutions habitually move from less expensive indirect services to set up the network to more expensive direct connections which, however, lower the risk of extra costs when actually the services really operate. This result is in line with what observed in all of the test cases. We show in Table 2.12 results for the usual problem classes: as soon as variability is introduced, not-direct services are substituted with direct services (even, in the less variable cases, this causes an initial slight fixed cost increase).

In Figure 2.4, a subset of activated services and the consequent changing in routes of some commodities are shown. Dashed edges represent not-direct services while solid edges direct services. To each service arc the amount of commodity shipped is depicted (three commodities are considered, differentiated by underlines). In the SDM two not-direct services are activated and all the three commodities are shipped with them. In SSM-ST the not-direct services are avoided. The services are replaced by their parallel direct services. Commodities are either shipped with them, or, even, shipped through a completely different route.

It turned out that when the uncertainty on travel time and demand target are considered, the first characteristic that a SDM looses is just-in-time arrivals. The network is built in such a way to allow freight arrivals at least one period in advance

2.4 Results and Analysis

	PClass-3t				PClass-3l			
	Set up	Fixed	Tot.Serv	Routing	Set up	Fixed	Tot.Serv	Routing
SClass-1m	6347,2	136,9	31,6	6210,3	6703,5	170,2	38,6	6533,3
SClass-2m	6333,6	136,6	31,4	6219,4	6742,2	161,9	37,3	6580,3
SClass-3m	6365,9	135,1	31,2	6230,8	6765,5	156,4	36,3	6609,1
SDM	6340,8	139,8	31,4	6201	6694,8	177,1	39,5	6517,7

Table 2.9. SSM-SDT: average costs and number of services for penalty level 3 and varying variability

	PClass-3t					
	Full Cost	Tot Penalty	Pen. short ST	Pen. long ST	Pen. short DT	Pen. long DT
SClass-1m	20245,6	13898,4	11227,4	419,8	2190,4	60,7
SDM	22949,04	16608,2	11437,4	443	3069,3	1658,3
SClass-2m	44871,2	38515,3	13173,7	18233,4	2541,6	4566,5
SDM	54431,2	48090,1	13214	19885,1	3421,5	11569,6
SClass-3m	57512	51146,1	16247,7	25483,8	2986,8	6427,7
SDM	69221,2	62880,4	16532,2	27489	4327,9	14531,1

Table 2.10. SSM-SDT: average performance costs for penalty level 3 and varying variability

	PClass-3l					
	Full Cost	Tot Penalty	Pen. short ST	Pen. long ST	Pen. short DT	Pen. long DT
SClass-1m	24389,8	17686,3	13792,7	469,6	3270,4	153,5
SDM	29659,4	22964,6	14336,4	519,3	3826,6	4282,2
SClass-2m	54048,8	47306,6	16332,5	19924,8	4032,1	7017,1
SDM	73435,3	66740,5	16959,2	28065,8	4275,3	17440,1
SClass-3m	67839,4	47306,6	16332,5	19924,8	4032,1	7017,1
SDM	92179,6	85484,8	20940,6	37842,8	5335,5	21365,8

Table 2.11. SSM-SDT: average performance costs for penalty level 3 and varying variability

with respect to due dates, if not even earlier. Sometimes, when an early arrival is not possible for a commodity entirely, it is split and part of it (the majority, normally) is shipped in advance. To allow freight early arrivals, as mentioned, the number of services is increased by activating an additional set of services needed to deal with this purpose. In Table 2.13 the percentage amount of freight delivered in advance is given and compared to the amount of just-in-time delivered freight in the deterministic and stochastic environments. The just-in-time percentage of freight decreases from almost the 50% of the deterministic case to the 28% when the highest level of variability and tight delivery time windows are taken into account (a similar result is observed in the loose time windows case).

In Figure 2.5 the routes of two commodities are shown. Solid arcs represent the path of commodity 24. On each arc the amount of freight shipped on that connection is reported. The same for the second considered commodity, number 11, which path is represented by dashed arcs. In the SDM, commodity 11 arrives at its destination just-in-time as well as the majority of commodity 24. In SSM-DT both commodities are shipped well in advanced. Both commodities follow (more or less) the same physical paths, but shifted one period before.

Our experiments show that solutions based on a stochastic approach can be structurally different from their deterministic counterparts showing characteristics

2. Scheduled Service Network Design with Quality Targets and Stochastic Travel Time

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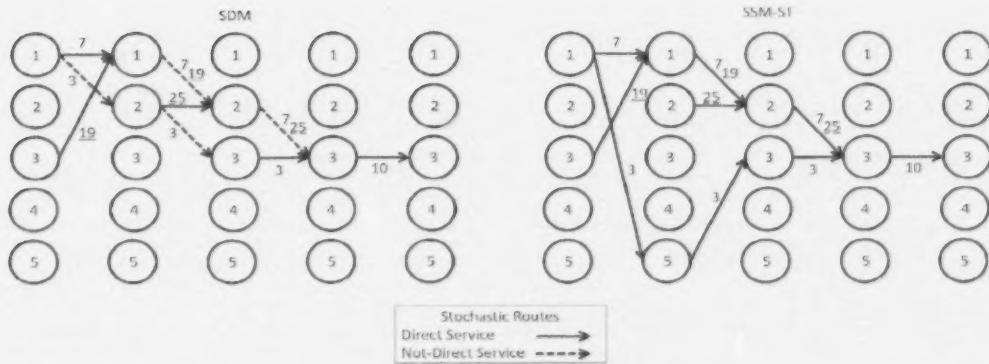


Figure 2.4. SDM vs. SSM-ST

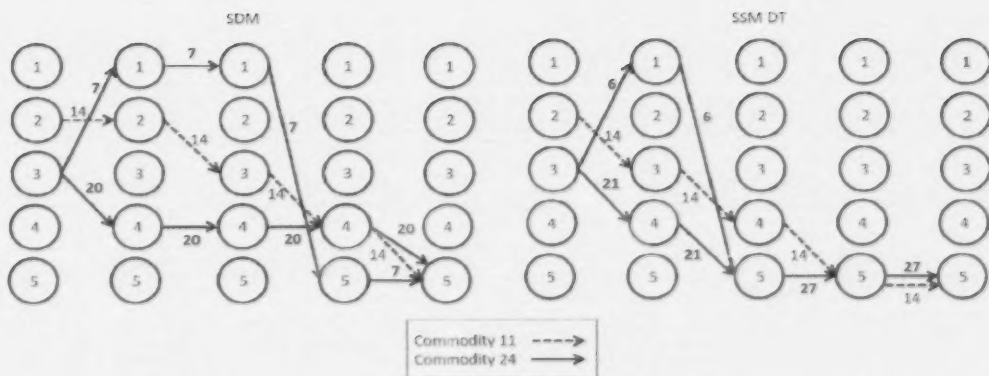


Figure 2.5. SDM vs. SSM-DT

2.4 Results and Analysis

	PClass-3t			PClass-3l		
	Tot.Serv	Direct	Not Direct	Tot.Serv	Direct	Not Direct
SClass-1m	31,3	28,7	2,6	37,4	33,8	3,6
SClass-2m	31,1	28,4	2,5	37	33,7	3,3
SClass-3m	30,5	28,1	2,4	36,6	33,7	2,9
SDM	31,4	28,4	3	39,5	35,5	4

Table 2.12. SSM-ST: average number of direct and not-direct services for penalty level 3 and varying variability

	PClass-3t		PClass-3l	
	Early (%)	Just-in-Time (%)	Early (%)	Just-in-Time (%)
SClass-1m	67,3	32,7	51,6	48,4
SClass-2m	70,5	29,5	55,3	44,7
SClass-3m	71,3	28,7	58	42
SDM	53,6	46,4	44	56

Table 2.13. SSM-DT: percentage amounts of early and just-in-time freight arrivals for fixed level of penalty and varying variability

that a deterministic model would never produce. Such structural differences might vary from case to case, but there are two characteristics that seem to show up in most of the cases when dealing with uncertainty of travel time and service or demand target, that is respectively, the number of activated services with more than one stop, which decreases, and the arrival times of commodities at destination, which is performed in advance.

When both targets are simultaneously considered, the same not-direct-services and early-freight-arrivals oriented trends are observed. Nevertheless, the coexistence of those two components cause changing in the network at a slower rate when compared to the single target problems SSM-ST or SSM-DT (see Table 2.14).

	PClass 3t					PClass 3l				
	Tot.Serv	Direct	Not Direct	Early (%)	Just in Time (%)	Tot.Serv	Direct	Not Direct	Early (%)	Just in Time (%)
SClass-1m	31,2	28,6	2,6	66,7	33,3	38,6	35,2	3,4	53,3	46,7
SClass-2m	31,4	28,8	2,6	68,2	31,8	37,6	34,6	3	53,3	46,7
SClass-3m	31,2	28,7	2,5	70	30	36,8	33,9	2,9	55,6	44,4
SDM	31,4	28,4	3	53,6	46,4	39,5	35,5	4	44	56

Table 2.14. SSM-SDT: average number of direct and not-direct services and percentage amounts of early and just-in-time freight arrivals for fixed level of penalty and varying variability

2.4.4 Comparative Analysis

The goal of this analysis is to investigate how the values of the parameters may change the structure of stochastic solutions. In order to achieve this purpose, solutions are derived by varying the parameters described at the beginning of this section one at a time, keeping all the other parameters fixed. In the following, comparisons are made still referring to the same problem and scenario classes, but only comparing

SSM-ST or SSM-DT (since SSM-SDT represent a solution in between them).

Impact of Delivery Due Dates Width

The analysis of shipment plan reliability with respect to delivery time windows involves only SSM-DT. When target delivery times are tight, it is not always possible to define a plan in which deliveries are performed in advanced with respect to the agreed upon time of deliveries. Suppose the delivery time window of a commodity is too tight - the commodity leaves immediately its origin and is shipped to its destination without any waiting time at intermediary stops - it is impossible to increase the reliability of its arrival time at destination: there is simply no possibility to change path and the stochastic program has no impact (at least, with our setting).

When time windows slightly stretch from the latter situation, enough flexibility is given to the network and the selection of services allows commodities' arrivals at destination at least one period before the due dates (maybe even the same physical path may be chosen). More idle time is allowed and the difference in reliability can be significant. However, when the time between entry and due dates is too loose and the costs of operating the network become high - as we said, the fixed activation costs as well as routing costs heavily increase (consider for instance just the idle time cost) - reliability of demand is slightly disregard in favor of more carrier-economic-oriented goals.

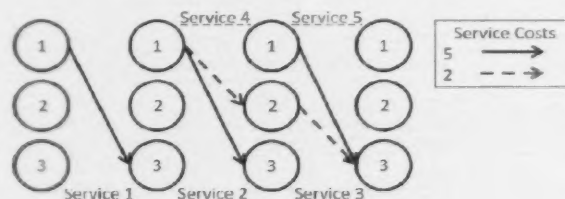


Figure 2.6. Impact of Delivery Time Windows Width

Consider the situation depicted in Figure 2.6. Here the origin of a shipment is 1 and the destination is represented by the vertices labelled with 3, each one defining a due date delayed by one period. A set of parallel potential services are available connecting directly the origin to the destination plus two less expensive not direct connections (costs are depicted in the figure). If the due date is just after the entry date no other possibilities than the service 1 may be considered (SSM-DT is equal to SDM) and penalties are paid. If the due date is shifted of one period the SSM-DT will always choose again service 1 in order to not pay additional penalty costs (in a deterministic setting service 1 and 2 are equivalent). As soon as the due date is shifted again and the two less expensive connections (service 4 and 5) are available, the solution avoid the more expensive service 1 despite of the potential loss of reliability in order to decrease operating costs. A carefully adjustment of penalties is, thus, needed in order to enforce reliability considering both activation costs and, in particular, idle costs.

2.4 Results and Analysis

Impact of Penalty Costs

With the increase of the penalty costs, the optimization attempts to enhance reliability in order to avoid large penalty costs when the plan actually runs. The higher the penalty the more robust is the shipment plan reliability. We compare results considering the lowest and highest level of penalty (level 1 and 3).

We first consider the case of increasing the penalty on services' performances. As expectable, by increasing the penalty the amount of total delay in the transportation network decreases (as said, a way is to avoid not direct services). The major decrease concerns the most expensive delays, that is delay over the threshold B . The higher the penalty, the lower are such delays. By an increase of three times the penalty (that is by tripling our need of reliability), the fixed cost of the network increases of about the 0.03% with a decrease of the amount of total delay of about the 3% of short delays and 10% of long delays.

Considering only the target of demand, instead, the number of commodities delivered in time (of the plan obtained by considering the highest level of penalty with respect to the plan obtained with its lowest level) increases of about the 8% (consider that the number of commodities is 25 in total). In addition, the total amount of delay decreases of the 12%, which the vast majority relates to large delays (over the threshold B^k). This, at the expense of an initial additional set up cost of 0.05%. In Table 2.15 the effects of increasing penalty values on the amount of delay (expressed in percentage) may be compared.

	Demand Target			Service Target		
	Fixed Cost (%)	Short delay (%)	Long delay (%)	Fixed Cost (%)	Short delay (%)	Long delay (%)
penalty 1	0	0	0	0	0	0
penalty 2	+0.01	-3,26	-9,99	+0.01	-1,06	-5,66
penalty 3	+0.05	-7,48	-18,36	+0.03	-3,38	-9,95

Table 2.15. Effects of the increase of penalties on the amount of delay

Impact of Travel Time Variability

The effects of the variability has already been discussed in the previous sections for both targets in comparison with the deterministic case. Here, however, we give some more little details. Starting with the target of services, as the variability increases the number of direct services increases as well, even though it is beneficial from an economic point of view to use the less expensive services with stops. As mentioned before, the drawback of using such services is that they accumulate delay during their trips. The more legs they have to travel along before reaching their destinations, the more disadvantageous they are from a reliability point of view. From the demand target side, as the variability increases, the amount of commodity delivered at least one period before increases as well in order to limiting the probability of paying some penalty for the late arrivals of freight. In Figures 2.7(a) and 2.7(b) the last described behavior may be observed: the percentage of direct and not-direct services and the percentage amount of demand delivered just-in-time and in advance are depicted (commodities delivered at destination through a service are just-in-time deliveries).

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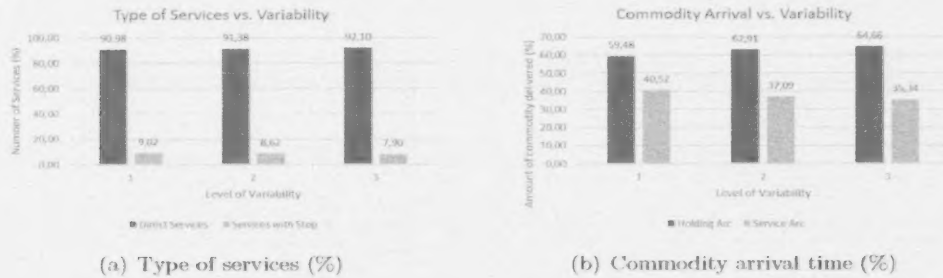


Figure 2.7. Variability Effects

Impact of Travel Time Variability - the Mixed-Level Case

The mixed-level case considers that the travel time probability distributions of a subset of physical arcs have a low variability (level 1), while the remaining physical arcs have a high one (level 3). In our experimentation, we consider that the physical links having the latter characteristic are the physical links connecting vertex 1 to vertex 2 and vice-versa (as shown in Figure 2.8). We compare SDM and SSM-SDT considering the third level of penalty.

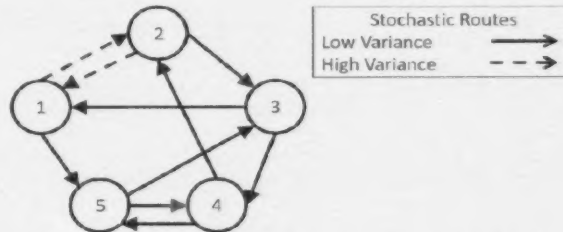


Figure 2.8. Physical Service Network MIX case

In addition to the above mentioned characteristics, the structure of the SSM-SDT shipment plan is also changed in such a way to avoid selecting services travelling along those more variable and risky (in terms of future penalties) links, favoring the activation of services travelling along less variable and, thus, safer links. In Figure 2.9, the routes of two commodities are shown. In the SDM case, the services travelling along the more risky link 1 – 2 are used, since they establish a faster connection between those vertices. As opposed, in the MIX case, they are totally avoided and commodities are shipped through more tangled paths. It is worth to notice that, again, a careful assignment of penalty values is required. In fact, if the risky connection is very important, it will be chosen despite the consequences.

Impact of Distribution Ranges

Ranges of probability distributions are related to what is considered "normal" with respect to travel time. On one side, by increasing ranges we "expand" this concept

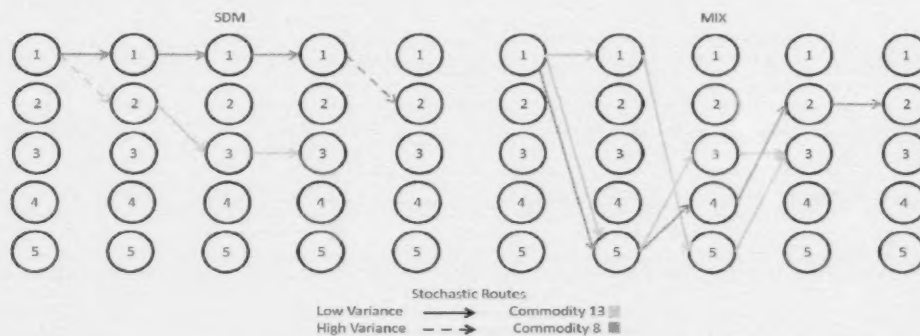


Figure 2.9. SDM vs. MIX case

and admit even more "extreme" cases in the "normal" travel time set which, at the same time, are seldom observed. On the other side, the risk in using a tight range, is giving an over-weight to some observations. Comparing the right tails of the three ranges, the most weighted belongs to the tight range (we refer to Figures 2.3(c) and 2.3(d)). The exact range should be carefully sought. In our experimentations, for instance, the most appropriate range seem to be the medium range, which on one side considers enough observations and on the other side do not extend the concept in a too long way.

Chapter 3

A Progressive Hedging-Based Meta-heuristic Algorithm

Network design problems are notoriously NP-Hard. Even in deterministic formulations, they are difficult to solve except for trivial small-sized cases. Consequently, this applies also to stochastic problems when uncertainty is modeled through a finite set of scenarios, that in fact, translates a stochastic formulation into a large-scale deterministic model. In general, thus, such problems cannot be solved exactly and heuristic methodologies are needed in order to find high-quality solutions in acceptable time. In this context, decomposition strategies can be exploited to manage such problems, despite their size.

In this chapter, we propose a new hierarchic progressive hedging-based meta-heuristic algorithm to tackle the problem described previously. It modifies the traditional application scheme of the method in order to overcome the problems related to a quadratic reformulation and flow-degeneracy which raise when it is classically applied to our problem. Two versions of the algorithm are proposed, differing in the kind of information exploited during the resolution process. The first version is similar to the traditional case, the second is an original feature of the thesis.

The chapter is organized as follows. In Section 3.1 a brief introduction of decomposition strategies is given, focusing particularly on scenario-based decomposition strategies. In section 3.2, a traditional progressive hedging-based strategy is directly applied to our problem formulation. Problems and issues of the latter application are discussed in Section 3.3 and a new variable hierarchic-based methodological approach is proposed. In Sections 3.4 and 3.5 the experimental setting and related results are described.

3.1 Decomposition Strategies for Two-Stage Stochastic Programs

Two decomposition strategies have been successfully applied to stochastic problems. The first is a variable-based decomposition strategy and is known as Bender decomposition [8]. Following this strategy, the variables of a stochastic problem are partitioned into two subsets so that a master problem is solved over the first set of

variables and the second set of variables is determined in the sub-problem, given a master problem solution. If the sub-problem determines that the master problem decision does not define any feasible solution at a sub-problem level, so-called Benders feasibility cuts are generated and added to the master problem. Feasibility cuts might be not enough though to find optimal solutions and so-called optimality cuts are, thus, also generated and added to the master problem. Master problem and sub-problem are then iteratively solved respectively to guide the search process and to generate Benders cuts. Applied to two-stage stochastic formulations, this strategy enables to partition variables according to the realizations of the stochastic event [50]: first stage variables may be involved in the master problem and second stage variables in the sub-problem (sometimes, in fact, such a decomposition is also known as stage-based decomposition). We refer to [97] for a complete presentation of this approach.

The second decomposition strategy is, instead, scenario-based. The idea is to decompose the original scenario-based stochastic problem into sub-problems, according to its set of scenarios and, then, iteratively solve them. From their solutions one may be able to discover similarities and trends and eventually come up with a "well hedged" solution for the original problem, which can be expected to perform rather well under all scenarios. Sub-problems can be solved directly by commercial solvers, mitigating the computational difficulty associated with the size of the original problem instance. The general principle that allows to proceed in this manner, that is generating improved sequences of solutions, is what Rockafellar and Wets called the *principle of progressive hedging* [100]. In the progressive hedging (PH) algorithm they proposed [100], scenario decomposition is reached by relaxing first stage variables' non-anticipativity constraints (the constraints ensuring that a single solution is used under all considered scenarios) through the augmented Lagrangean method (we refer to [11; 99] for more details on this method). At each iteration, scenario sub-problems are solved and their solutions (which are possibly different from each others) are exploited to have an estimation of the solution of the original problem, through an aggregation operator. Non-anticipativity is, then, gradually enforced by the appropriate modification of the augmented Lagrangean multipliers and fixed costs based on the deviations of sub-problem solutions from the estimated solution. The modification rewards the proximity to or penalizes the distance from this estimation, trying to consolidate them into a unique solution, iteration after iteration, for the original problem.

One advantage of scenario-based decomposition techniques over stage-based decomposition is a more uniform distribution of sub-problems' difficulty. In particular, the computational difficulty of the master problem in Bender decomposition methods can grow significantly as the number of iterations grows [58]. The simplicity and flexibility of PH algorithm make it attractive for solving stochastic network design problems.

While the convergence of the PH algorithm to a global optimum has been proved for continuous stochastic programs [99], it may not converge in the integer case: every attempt to apply this approach to integer programming formulations, thus, results as a heuristic. Nevertheless, it has been proven to be computationally efficient in various type of problems as operation planning [53], lot-sizing [58] and portfolio management [89] problems as well as in several mixed-integer programs [82] as, for

instance, unit commitment and server location [56; 48], scheduling [21], resource allocation [130] and network design problems [89; 63; 46; 34].

When considering a PH approach, three aspects have to be carefully defined:

- the *decomposition strategy* (which may involve building sub-problems for each scenario or for a cluster of scenarios);
- the *aggregation process* to synthesize local solutions in an overall solution (traditionally, the average over the current local solutions);
- the *search of consensus* strategy, which taking advantage of local information yielded by sub-problem solutions, drives the search mechanism toward a unique solution for the original problem (it normally involves adjusting multipliers or costs appropriately).

Studying problem structure may help to assess the best way to decompose the original problem in order to provide the most efficient alternative (regarding time performances) among different suitable decomposition strategies, as illustrated in [53]. The authors compared the classical decomposition strategy based on the relaxation of the non-anticipativity constraints involving all first stage variables of the problem with their proposal, which take advantage of the special structure of their operation planning problem. In particular, their problem have a subset of variables, which once defined allow for the direct determination of all other variables of the problem uniquely. Their non-anticipativity relaxation proposal, thus, involves only the variables of that subset by gaining in computational efficiency. The PH, in its original form, is not necessarily very efficient when applied in the presence of integrality constraints, in [63] some suggestions to improve the efficiency of the method in the strict context of integrality constraints are examined. A proven way to accelerate PH convergence is to decompose by bundles of scenarios, rather than by individual scenarios. This strategy is discussed in [48] - which describe also the application of the algorithm for a multi-stage problem - and extended in the context of stochastic network design in [35]. In the latter contribution questions like "how many groups should be created?", "should scenario-groups be similar or not?", "should groups induce a partition of the scenario set or not?" are discussed. The authors concluded that by solving multi-scenario sub-problems, the meta-heuristic produces better results in terms of solution quality and computing efficiency. In particular a covering strategy leads the highest quality solutions. In [89] an extensive study on a PH algorithm applied to a financial problem is made. The authors proposed search of consensus strategies to speed up its convergence. In [130] such techniques are further explored, considering also variable-dependent strategies and acceleration techniques for one-side constraints. Some of these strategies are also considered in the development of a progressive hedging-based meta-heuristic algorithm for the SSND-SDT.

3.2 The Traditional Progressive Hedging-Based Meta-heuristic

A PH-based meta-heuristic algorithm to find solution to a mixed integer stochastic problem is proposed in [34]. They consider a multicommodity service network design problem in which demand is stochastic. A two-stage stochastic programming formulation is proposed where design decisions make up the first stage and routing of commodities, according to observed demand, make up the second stage. They proposed a two phases algorithm, the first phase being inspired by the PH of Rockafellar and Wets [100].

Following their strategy, first a scenario decomposition is applied to separate the original stochastic problem in according to the set of scenarios approximating the random event. Scenario decomposition, as traditionally done, is performed by relaxing non-anticipativity constraints of the first stage variables of the problem. This yields to a set of deterministic sub-problems, one for each scenario, where design decisions depend upon them (for more detail, we refer to [34]). By solving sub-problems, local solutions are obtained, most likely defining different designs. An aggregation process builds, then, an overall solution design (generally continuous and, thus, not feasible and used as an indicator of existing trends among scenarios) as the expectation over the current local solutions. The differences that may exist between local designs and the overall design, is then reflected as "penalties" in the objective function of the sub-problems. Sub-problems are, then, solved again. The goal of this first phase is to recognize trends among scenario solutions identifying a subset of arcs for which "consensus" appears possible. Cost adjustment, therefore, is used to guide local scenario designs toward consensus, without forcing it.

The second phase of the meta-heuristic is performed after a certain amount of iterations of the first phase, if consensus has only been reached for a subset of first stage variables. It solves a reduced multi-scenario formulation on the design arcs for which consensus has not been found through the iterative search phase, fixing those design arcs for which instead consensus has been reached.

From the original PH and the latter approach, we exploit not only the means to decompose a stochastic problem by scenario sub-problems, but also the idea of using globally local information yielded by the resolution of scenario sub-problems. Nevertheless, we introduce some modifications which first allow us to work on a linear reformulation, instead of a quadratic reformulation which we will have by traditionally applying the original method, and second to avoid degeneration problems during the search of consensus strategy, which the traditional method may be subject to, when applied directly to our problem.

In the following, first the traditional scenario decomposition strategy is applied to our model formulation in order to highlight the problems and issues related to the classical application of the PH approach and, then, the new methodological approach is described.

In order to have scenario separability, a reformulation of the original model is needed. Firstly, a copy of each first stage decision variable has to be defined for each scenario. In our case, it involves creating copies of design and routing variables: $y_{rs}, \forall r \in R, \forall s \in S$ and $x_{ijs}^k, \forall k \in \mathcal{K}, \forall (i, j) \in \mathcal{A}, \forall s \in S$. This yields to the

3.2 The Traditional Progressive Hedging-Based Meta-heuristic

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following reformulation of the problem:

$$\begin{aligned} \min \sum_{s \in S} p_s \left(\sum_{r \in R} c_r y_{rs} + \sum_{(i,j) \in A} \sum_{k \in K} c_{ij}^k x_{ijs}^k + \right. \\ \left. \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)s} - c_{i(r)})_+ + \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{i(r)s} - B)_+ + \right. \\ \left. \sum_{k \in K} \lambda^k (\varepsilon_{ks} - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_{ks} - B^k)_+ \right) \end{aligned} \quad (3.1)$$

$$\sum_{j \in N^+(i)} x_{ijs}^k - \sum_{j \in N^-(i)} x_{jis}^k = \begin{cases} w(k) & \text{if } i = o(k) \\ 0 & \text{if } i \neq o(k), i \neq d(k) \\ -w(k) & \text{if } i = d(k) \end{cases} \quad \forall i \in N, \forall k \in K, \forall s \in S \quad (3.2)$$

$$\sum_{k \in K} x_{i(r)s}^k \leq u_r y_{rs} \quad \forall i(r) \in L(r), \forall r \in R, \forall s \in S \quad (3.3)$$

$$x_{ijs}^k = x_{ijs'}^k \quad \forall k \in K, \forall (i, j) \in A, \forall s, s' \in S, s \neq s' \quad (3.4)$$

$$y_{rs} = y_{rs'} \quad \forall r \in R, \forall s, s' \in S, s \neq s' \quad (3.5)$$

$$x_{ijs}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A, \forall s \in S \quad (3.6)$$

$$y_{rs} \in \{0, 1\} \quad \forall r \in R, \forall s \in S \quad (3.7)$$

Constraints (3.4) and (3.5) are the *non-anticipativity* (or implementability) constraints. They make sure that design and routing variables are not tailored for each single scenario, rather define a unique and implementable solution. Whereas such condition is implicit in the formulation (2.9) - (2.13), in the reformulation (3.1) - (3.7) is explicitly stated as constraints through (3.4) and (3.5). That is, the two formulations are equivalent. Scenario separability is, then, achieved through the relaxation of these constraints.

The number of non-anticipativity constraints, however, may become quite large given the size of the set S . Therefore, another way to express the non-anticipativity constraints can be considered. Let $\bar{y}_r$ and $\bar{x}_{ij}^k$ define respectively a feasible design and routing solutions. An equivalent way to impose that all designs and routings must be equal to each other ((3.4) and (3.5)) is to require that each scenario design and routing must be equal to the latter mentioned feasible and fixed design and routing solutions. Therefore, (3.4) and (3.5) may be replaced by

$$y_{rs} = \bar{y}_r \quad \forall r \in R, \forall s \in S \quad (3.8)$$

$$\bar{y}_r \in \{0, 1\} \quad \forall r \in R \quad (3.9)$$

$$x_{ijs}^k = \bar{x}_{ij}^k \quad \forall k \in K, \forall (i, j) \in A, \forall s \in S \quad (3.10)$$

$$\bar{x}_{ij}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A \quad (3.11)$$

Constraints (3.8) and (3.10) require each scenario design and each scenario routing to be equal, respectively, to a fixed design and to a fixed routing solution, which as imposed by constraints (3.9) and (3.11), satisfy the traditional binary and non-negativity conditions. We define in the following the $\bar{y}_r$ and $\bar{x}_{ij}^k$ respectively as overall design and overall routing solutions.

By considering the latter constraints for the non-anticipative requirements and performing relaxation through the augmented Lagrangean method, the following objective function is, then, obtained:

$$\begin{aligned} \min \sum_{s \in S} p_s & \left(\sum_{r \in R} c_r y_{rs} + \sum_{(i,j) \in A} \sum_{k \in K} c_{ij}^k x_{ijs}^k + \right. \\ & \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)s} - e_{i(r)})_+ + \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{i(r)s} - B)_+ + \\ & \sum_{k \in K} \lambda^k (\varepsilon_{ks} - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_{ks} - B^k)_+ + \\ & \sum_{r \in R} \phi_{rs} (y_{rs} - \bar{y}_r) + \frac{1}{2} \sum_{r \in R} \rho (y_{rs} - \bar{y}_r)^2 + \\ & \left. \sum_{(i,j) \in A} \phi_{ijs}^k (x_{ijs}^k - \bar{x}_{ij}^k) + \frac{1}{2} \sum_{(i,j) \in A} \psi (x_{ijs}^k - \bar{x}_{ij}^k)^2 \right) \end{aligned} \quad (3.12)$$

where ϕ_{rs} and ϕ_{ijs}^k are respectively the Lagrangean multipliers used to relax constraints (3.8) and (3.10), and ρ and ψ are penalty ratios. Note that the differences between each scenario solution and overall solutions can be penalized individually. The latter objective function may be reduced by taking advantage of the binary requirements of the service design variables, finally defining the formulation:

$$\begin{aligned} \min \sum_{s \in S} p_s & \left(\sum_{r \in R} (c_r + \phi_{rs} + \frac{1}{2} \rho - \rho \bar{y}_r) y_{rs} + \right. \\ & \sum_{(i,j) \in A} \sum_{k \in K} (c_{ij}^k + \phi_{ijs}^k + \frac{1}{2} \psi x_{ijs}^k - \psi \bar{x}_{ij}^k) x_{ijs}^k + \\ & \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)s} - e_{i(r)})_+ + \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{i(r)s} - B)_+ + \\ & \left. \sum_{k \in K} \lambda^k (\varepsilon_{ks} - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_{ks} - B^k)_+ \right) \end{aligned} \quad (3.13)$$

$$\sum_{j \in N^+(i)} x_{ijs}^k - \sum_{j \in N^-(i)} x_{jis}^k = \begin{cases} w(k) & \text{if } i = o(k) \\ 0 & \text{if } i \neq o(k), i \neq d(k) \\ -w(k) & \text{if } i = d(k) \end{cases} \quad \forall i \in N, \forall k \in K, \forall s \in S \quad (3.14)$$

$$\sum_{k \in K} x_{i(r)s}^k \leq u_r y_{rs} \quad \forall i(r) \in L(r), \forall r \in R, \forall s \in S \quad (3.15)$$

$$x_{ijs}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A, \forall s \in S \quad (3.16)$$

$$y_{rs} \in \{0, 1\} \quad \forall r \in R, \forall s \in S \quad (3.17)$$

Formulation (3.13) - (3.17) is scenario separable, once an overall design $\bar{y}_r$ and an overall routing x_{ij}^k are fixed to given values. The model, then, decomposes according to the scenarios of set S . Each scenario sub-problem can then be expressed as follows:

$$\begin{aligned} \min \sum_{r \in R} (c_r + \phi_{rs} + \frac{1}{2} \rho - \rho \bar{y}_r) y_{rs} + \\ \sum_{(i,j) \in A} \sum_{k \in K} (c_{ij}^k + \phi_{ijs}^k + \frac{1}{2} \psi x_{ijs}^k - \psi \bar{x}_{ij}^k) x_{ijs}^k + \\ \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)s} - e_{i(r)})_+ + \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{i(r)s} - B)_+ + \\ \sum_{k \in K} \lambda^k (\varepsilon_{ks} - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_{ks} - B^k)_+ \end{aligned} \quad (3.18)$$

$$\sum_{j \in N^+(i)} x_{ijs}^k - \sum_{j \in N^-(i)} x_{jis}^k = \begin{cases} w(k) & \text{if } i = o(k) \\ 0 & \text{if } i \neq o(k), i \neq d(k) \\ -w(k) & \text{if } i = d(k) \end{cases} \quad \forall i \in N, \forall k \in K, \forall s \in S \quad (3.19)$$

$$\sum_{k \in K} x_{i(r)s}^k \leq u_r y_{rs} \quad \forall i(r) \in L(r), \forall r \in R, \forall s \in S \quad (3.20)$$

$$x_{ijs}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A, \forall s \in S \quad (3.21)$$

$$y_{rs} \in \{0, 1\} \quad \forall r \in R, \forall s \in S \quad (3.22)$$

The traditional application of the PH approach to our problem highlights two disadvantages. First, even though the difficulty related to the size of the original problem is split and distributed among sub-problems, each sub-problem assumes now a non-linear reformulation. In fact, if on one side the binary requirements of the service design variables allow a reduction of part of the objective function 3.12,

the continuous nature of routing variables does not allow it and the reformulation end up having quadratic routing variables, needing appropriate resolution methodes.

In addition, such an approach involves the search of consensus of both service and routing decisions. In general, SND problems are degenerative in the sense that for a given network design several equivalent - in terms of costs - but different - in terms of paths - routings may be defined. Similarly, the same degeneracy may be observed during the first phase of the algorithm: if consensus is reached for design variables, several equivalent flow path solutions could be found for it, lengthening the convergence of phase one. The search of consensus seems, thus, to be inconvenient for such variables.

In next the section (Section 3.3), we propose a novel strategy to overcome both the above mentioned problems by introducing a hierarchy of importance on variables.

3.3 The Hierarchic Progressive Hedging-Based Meta-heuristic

When the classical decomposition strategy of Rockafellar and Wets (that is, relaxing non-anticipativity constraints of all first stage decision variables) is applied to our problem, two major inconveniences, as shown, occur:

- we end up with a quadratic reformulation in the routing variables;
- the research of consensus not only involves binary design variables, but also non negative continuous routing variables, introducing degeneracy and "noise" in the resolution method.

In order to have a linear reformulation and overcome degeneracy problems, we do not consider all the first stage variables for consensus. Rather, we introduce a hierarchy of "importance" on first stage variables, looking for consensus only on a subset of them. In particular, consensus is still sought for design variables, relaxing non-anticipativity constraints at the beginning and enforcing them during the execution of the algorithm, but it is not for routing variables. This leads to a linear reformulation of the problem, but stress even more the heuristic behavior of the approach.

The methodological approach proposed here, then, will be applied using the following reformulation of the problem:

$$\begin{aligned}
 \min \sum_{s \in S} p_s \left(\sum_{r \in R} (c_r + \phi_{rs} + \frac{1}{2} \rho - \rho y_r) y_{rs} + \sum_{(i,j) \in A} \sum_{k \in K} c_{ij}^k x_{ijs} + \right. \\
 \left. \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)s} - e_{i(r)})_+ + \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{h(r)s} - B)_+ + \right. \\
 \left. \sum_{k \in K} \lambda^k (\varepsilon_{ks} - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_{ks} - B^k)_+ \right) \quad (3.23)
 \end{aligned}$$

$$\sum_{j \in N^+(i)} x_{ijs}^k - \sum_{j \in N^-(i)} x_{jis}^k = \begin{cases} w(k) & \text{if } i = o(k) \\ 0 & \text{if } i \neq o(k), i \neq d(k) \\ -w(k) & \text{if } i = d(k) \end{cases} \quad \forall i \in N, \forall k \in K, \forall s \in S \quad (3.24)$$

$$\sum_{k \in K} x_{i(r)s}^k \leq u_r y_{rs} \quad \forall i(r) \in L(r), \forall r \in R, \forall s \in S \quad (3.25)$$

$$x_{ijs}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A, \forall s \in S \quad (3.26)$$

$$y_{rs} \in \{0, 1\} \quad \forall r \in R, \forall s \in S \quad (3.27)$$

each sub-problem taking the form of:

$$\begin{aligned} \min \sum_{r \in R} (c_r + \phi_{rs} + \frac{1}{2}\rho - \rho y_r) y_{rs} + \sum_{(i,j) \in A} \sum_{k \in K} c_{ij}^k x_{ijs}^k + \\ \sum_{r \in R} \sum_{i(r) \in L(r)} \lambda_{i(r)}^r (\eta_{i(r)s} - e_{i(r)})_+ + \sum_{r \in R} \sum_{i(r) \in L(r)} \Lambda_{i(r)}^r (\eta_{i(r)s} - B)_+ + \\ \sum_{k \in K} \lambda^k (\varepsilon_{ks} - b(k))_+ + \sum_{k \in K} \Lambda^k (\varepsilon_{ks} - B^k)_+ \end{aligned} \quad (3.28)$$

$$\sum_{j \in N^+(i)} x_{ijs}^k - \sum_{j \in N^-(i)} x_{jis}^k = \begin{cases} w(k) & \text{if } i = o(k) \\ 0 & \text{if } i \neq o(k), i \neq d(k) \\ -w(k) & \text{if } i = d(k) \end{cases} \quad \forall i \in N, \forall k \in K, \forall s \in S \quad (3.29)$$

$$\sum_{k \in K} x_{i(r)s}^k \leq u_r y_{rs} \quad \forall i(r) \in L(r), \forall r \in R, \forall s \in S \quad (3.30)$$

$$x_{ijs}^k \geq 0 \quad \forall k \in K, \forall (i, j) \in A, \forall s \in S \quad (3.31)$$

$$y_{rs} \in \{0, 1\} \quad \forall r \in R, \forall s \in S \quad (3.32)$$

Note that now, activation cost of service r is composed by the expression $(c_r + \phi_{rs} + \frac{1}{2}\rho - \rho y_r)$. Each sub-problem may be solved separately by applying efficient meta-heuristics approaches or even, when the size of sub-problems allows it (like in our case), by an exact method. When sub-problems are solved, from their solutions two kinds of information are simultaneously obtained: a vector which defines the activated service design $\mathbf{y}^s$ on scenario s and a vector defining the related routing of flows $\mathbf{x}^s$. As classically done then, an aggregation operator brings together information about the variables for which consensus is looked for, from a sub-problem level to define what we called the overall design. As said, based on the "distance" of

local solutions from it, costs are adjusted to guide toward consensus. We propose a first version of the algorithm only considering such scheme.

Nevertheless, in our case, we still do have additional available information, albeit scenario dependent: the routing of flows. Not considering such flow-information may disregard important insights regarding the actual differences there may be in the utilization of the services selected in the different scenario sub-problem solutions. This amount of flow-information, which is given and do not require any additional effort when solving sub-problems, could be exploited as well in a search-of-consensus strategy. We propose, therefore, a second version of the algorithm in which such knowledge is considered in the seeking of consensus strategy.

The search of consensus is the objective of the first phase of the algorithm, at the end of which the second phase is performed. In this phase, a variables-reduced multi-scenario formulation is solved fixing those design arcs for which consensus has been reached, with the aim of finding the final solution of the original problem in terms of routing of freight and remaining design variables. Although some of the design variables are fixed, the remaining design and routing decisions are still taken before any stochastic information is revealed, still maintaining the structure of a two-stage formulation on those variables.

Referring to the three aspects needed to be defined in a PH approach and highlighted in Section 3.1, the decomposition strategy applied here considers single-scenario based sub-problems. The aggregation operator used to synthesize local information is described in the next session (Section 3.3.1), while the proposed global and local cost adjustment strategies used to guide local solutions toward consensus are described after it (Section 3.3.2).

3.3.1 Extracting the Overall Design

The overall design summarizes into a single design the local information obtained by solving sub-problems and provided by the different scenario designs. It represents both an estimation of global trends and a referent point to "guide" iteration after iteration the sub-problems' solutions toward consensus. In addition, its scope is also to define the constant values needed to allow separability during the running of the PH algorithm. We decided to make use of an average function as aggregation operator (likewise as [34] and [100]).

Let ν define the iteration index of the meta-heuristic. Given the scenario probabilities p_s , a weighted average is used to combine local information into the overall design as shown below:

$$\bar{y}_r^\nu = \sum_{s \in S} p_s y_{rs}^\nu \quad \forall r \in R \quad (3.33)$$

The values of $\bar{y}_r^\nu$ are between 0 and 1, namely $\bar{y}_r^\nu \in [0, 1]$. When all scenarios agree on the selection status of a service r , consensus is observed and $\bar{y}_r^\nu$ assumes an integer value. In particular, if $\bar{y}_r^\nu = 1$, all scenarios agree on activate service r . As opposed, if $\bar{y}_r^\nu = 0$, all scenarios agree on not activate service r . Then, if an integer value is observed for all overall design arcs, an overall consensus has been obtained (and the first phase ends). Nevertheless, operator (3.33) does not necessarily produce a feasible design. Most of the time, in fact, this is the case and one observes that

$0 < \bar{y}_r^\nu < 1$, for a number of design arcs, which, given the integrality requirements of design variables, defines an infeasible solution for the original problem. Although infeasible, these values may still be used to recognize trends among scenario solutions. Therefore, for a service for which non-consensus is observed, a low - close to zero - value for y_r^ν indicates a trend toward not activate service r . Symmetrically, a high - close to one - value indicates a trend to activate that service.

3.3.2 Meta-heuristic Search for a Global Design

We consider different strategies to gradually "guide" local solutions towards consensus on the services to include or not in the final design. The first and second strategy operate at a global level, respectively by modifying the augmented Lagrangean parameters [82; 100] and by adjusting fixed costs directly [34]. In addition, a third strategy is proposed to exploit local information related to the routing of flows, which further modify fixed costs at a local level.

Modifying the Augmented Lagrangean Parameters

The first strategy operates globally and considers only information related to design variables provided by the sub-problems resolution. It is inspired by the augmented Lagrangean method and modifies Lagrangean multipliers and parameter ρ associated to the non-anticipativity constraints.

Let ϕ_r^{ν} be the value of the Lagrangean multiplier associated with the non-anticipativity constraint of design variable r of scenario sub-problem s at iteration ν , and let ρ^ν be the value of the penalty ratio at the same iteration. The parameters are then updated as follows:

$$\phi_{rs}^\nu \leftarrow \phi_{rs}^{\nu-1} + \rho^{\nu-1}(y_{rs}^\nu - \bar{y}_r^{\nu-1}) \quad \forall r \in R \quad (3.34)$$

$$\rho^\nu \leftarrow \gamma \rho^{\nu-1} \quad (3.35)$$

Update rule 3.34 represents the steepest ascent step in the space of the dual problem [89] and depends on parameter ρ^ν . Initially, ρ^0 is set to an arbitrarily positive small value and is dynamically adjusted at each iteration through parameter γ , which is a constant $\gamma > 1$. Although dynamic adjustments of the penalty parameter are not covered by the convergence theory for the PH algorithm, in [89] is found that this strategy can improve the overall convergence behavior.

The objective of this adjustment is to give an incentive to the activation or not activation of a service when its status is different from that one in the current reference overall design. It is motivated by considering that for any design variable y_{rs}^ν in a scenario sub-problem s , at iteration ν three different occurrences may be observed (note that the scenario sub-problem design variable y_{rs}^ν assumes only integer values, namely either 0 or 1):

- $y_{rs}^\nu < \bar{y}_r^\nu$. In this case, service r is not activated in scenario-design s , but the trend (the reference point $\bar{y}_r^\nu$) suggests that not all the other scenarios agree on this decision. The idea is, then, to promote the activation of that service by reducing its cost in the scenario sub-problem s ;

- $y_{rs}^\nu > \bar{y}_r^\nu$. This is the opposite situation, in which service r is activated in scenario-design s , but not all other scenarios agree on this decision. The cost is adjusted so as to give a disincentive to activate that service within the scenario sub-problem s . The more sub-problems do not activate that service the stronger is the disincentive;
- $y_{rs}^\nu = \bar{y}_r^\nu$. Here universal consensus is observed among the scenario sub-problems. This may concern both the activation or not activation of a service. The fixed cost, in this case, remains unchanged.

Fixed Costs Adjustments

In addition to the latter, we also consider a heuristic fixed cost adjustment strategy inspired by [34]. It modifies, globally at each iteration, the fixed costs of the design arcs with a status different from what a majority of the other arcs agree upon at the current iteration.

Starting from the reference point $\bar{y}_r^\nu$ at iteration ν , the global adjustment attempts to favor what appears as the current trend among scenarios to include or exclude service r in the final network design. As explained before, a low value of $\bar{y}_r^\nu$ indicates that the trend is to not activate service r , as it is activated only in a small number of sub-problems. As opposed, a high value of $\bar{y}_r^\nu$ indicates that the trend is to activate that service, meaning that it is activated within the majority of scenario designs.

As discussed in [34], one can conclude that when $\bar{y}_r^\nu$ is less than a given threshold $thres_{low}$, increasing the cost c_r of service r may drive the sub-problems to avoid activating it. On the other hand, when $\bar{y}_r^\nu$ is higher than a given threshold $thres_{high}$, lowering the cost c_r of service r should attract the scenario sub-problems to activate it. The thresholds may be fixed as less and more than half the scenarios.

When only design information are considered in costs adjustments, three occurrences may be observed and, following [34], cost modification operates in the following way:

$$c_r^\nu = \begin{cases} \beta c_r^{\nu-1} & \text{if } \bar{y}_r^{\nu-1} < thres_{low} \\ \frac{1}{\beta} c_r^{\nu-1} & \text{if } \bar{y}_r^{\nu-1} > thres_{high} \\ c_r^{\nu-1} & \text{otherwise} \end{cases} \quad (3.36)$$

with parameters $\beta > 1$, $0 < thres_{low} < 0.5$, $0.5 < thres_{high} < 1$ and c_r^ν representing the modified activation cost of service r at iteration ν .

Exploiting Local Flow Information

We also propose a further cost adjustment at a local level, which exploits the information related to the level of utilization of each activated service at a local level. This information is given when sub-problems are solved and does not imply extra efforts to have it.

At iteration ν for a given service r and sub-problem s , two information, as said, are available: the trend among scenarios related to the status of that service reflected by the reference point $\bar{y}_r^\nu$ and its utilization rate in sub-problem s reflected by the sum of flows of the different commodities passing through the service leg $i(r)$ on

3.3 The Hierarchic Progressive Hedging-Based Meta-heuristic

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which service r travels along, defined as $\sum_{k \in K} x_{i(r)s}^{k\nu}$. In this case, four occurrences may be observed:

$$\bar{y}_r^\nu > \text{thres}_{high} \quad \text{and} \quad \sum_{k \in K} x_{i(r)s}^{k\nu} > \text{thres}_{high}^k \quad (3.37)$$

$$\bar{y}_r^\nu < \text{thres}_{low} \quad \text{and} \quad \sum_{k \in K} x_{i(r)s}^{k\nu} < \text{thres}_{low}^k \quad (3.38)$$

$$\bar{y}_r^\nu > \text{thres}_{high} \quad \text{and} \quad \sum_{k \in K} x_{i(r)s}^{k\nu} < \text{thres}_{low}^k \quad (3.39)$$

$$\bar{y}_r^\nu < \text{thres}_{low} \quad \text{and} \quad \sum_{k \in K} x_{i(r)s}^{k\nu} > \text{thres}_{high}^k \quad (3.40)$$

with parameters $0 < \text{thres}_{low} < u_r/2$, $u_r/2 < \text{thres}_{high} < u_r$.

The significance of the latter occurrences is explained in the following. Case (3.37) and (3.38) are easily interpretable, (3.39) and (3.40) need some more explanation instead.

Case (3.37) defines a situation in which the trend among scenarios is to activate service r operating on service leg $i(r)$ ($\bar{y}_r^\nu > \text{thres}_{high}$), which is also highly utilized at a flow level in sub-problem s ($\sum_{k \in K} x_{i(r)s}^{k\nu} > \text{thres}_{high}^k$). The local adjustment we propose attempts, then, to favor the utilization of this service, lowering its activation cost and trying to "push" consensus toward the activation of service r .

Case (3.38) defines a situation in which the trend among scenarios is to not activate service r operating on service leg $i(r)$ ($\bar{y}_r^\nu < \text{thres}_{high}$), which is also slightly utilized at a flow level in sub-problem s , if the service r is active ($\sum_{k \in K} x_{i(r)s}^{k\nu} < \text{thres}_{high}^k$). The local adjustment attempts, then, to discourage the utilization of this service, increasing its activation cost and trying to "push" consensus towards the not activation of service r .

Case (3.39) defines the occurrence in which the trend among scenarios is to activate service r ($\bar{y}_r^\nu > \text{thres}_{high}$), which is however slightly utilized at a flow level in sub-problem s ($\sum_{k \in K} x_{i(r)s}^{k\nu} < \text{thres}_{high}^k$). The service leg $i(r)$ operated by service r may be, thus, interpreted as a "safe" leg, which is activated in order to hedge against uncertainty, although it is not used at its maximum capacity. The local adjustment attempts, then, to favor the utilization of this service, lowering the activation cost of the service traveling through it. The cost, though, is not decreased with the same degree as in case (3.37). Incentive and disincentive for the latter occurrences are shown below.

$$c_{rs}^\nu = \begin{cases} \frac{1}{\beta^2} c_r^\nu & \text{if } \bar{y}_r^\nu > \text{thres}_{high} \quad \text{and} \quad \sum_{k \in K} x_{i(r)s}^{k\nu} > \text{thres}_{high}^k \\ \frac{1}{\beta} c_r^\nu & \text{if } \bar{y}_r^\nu > \text{thres}_{high} \quad \text{and} \quad \sum_{k \in K} x_{i(r)s}^{k\nu} < \text{thres}_{low}^k \\ \beta c_r^\nu & \text{if } \bar{y}_r^\nu < \text{thres}_{low} \quad \text{and} \quad \sum_{k \in K} x_{i(r)s}^{k\nu} < \text{thres}_{high}^k \\ c_r^\nu & \text{if } \bar{y}_r^{\nu-1} = 0.5 \end{cases} \quad (3.41)$$

Condition (3.40) appears as the most interesting. Here, the majority of the scenario sub-problems deactivate certain services, which are not only activated but

also heavily used in a small subset of scenario sub-problems. In this occurrence, thus, service r operating on service leg $i(r)$ is activated and highly used in scenario sub-problem s ($\sum_{k \in K} x_{i(r)s}^{k\nu} > \text{thres}_{high}^k$). Service r , however, in the majority of the other scenario sub-problems is not activated ($y_r^\nu < \text{thres}_{high}$).

The question raised here is how important these services could be with respect to the final design. That is, how a small subset of highly used but not agreed upon services should weight and influence a bigger set of services on which the majority of sub-problems agree on their (not activated) status. Should this minority of services be included or excluded from the final plan? Should the methodology simply ignore this small set of services, considering also that each activated service involves costs?

The main problem is, therefore, how to consider the minority of services which satisfy condition (3.40). The strategy we propose, here, is described in the following. We try to limit at each iteration the number of services satisfying condition (3.40). When sub-problem s is solved, the latter four conditions are verified. The number of services satisfying condition (3.40) are counted. In the next iteration when the same sub-problem s is solved again, we try to solve it by limiting the number of those services. This goal is reached by adding to the linear reformulation of sub-problems, an additional constrain. Let $h_s^{\nu-1}$ be the number of services satisfying condition (3.40) at iteration $\nu - 1$ for sub-problem s , at iteration ν sub-problem s is solved (after the usual costs and multipliers modifications) by constraining the number of those service at $h_s^\nu = h_s^{\nu-1} - 1$. If a solution is found trend and costs modifications allow to switch to other services. If a solution is not found, the latter are necessary services to find a feasible solution in sub-problem s and therefore are fixed at an overall level in next iterations.

In order to limit the number of those services, a new constrain, as said, is added to sub-problem s . We define the set $C_{4s}^\nu = \{r \in R : y_r^\nu < \text{thres}_{low} \text{ and } \sum_{k \in K} x_{i(r)s}^{k\nu} > \text{thres}_{high}^k\}$ for each sub-problem s at iteration ν . In addition, we define the parameter $a_{rs}^\nu, \forall r \in R, \forall s \in S$ which assumes value 1 if service $r \in C_{4s}^\nu$ and 0 otherwise. Let $h_s^{\nu-1}$ define $|C_{4s}^{\nu-1}|$, the new constrain added at iteration ν to sub-problem s is then

$$\sum_{r \in R} a_{rs}^\nu y_{rs} \leq h_s^{\nu-1} - 1 \quad (3.42)$$

3.3.3 The Complete Progressive Hedging-Based Meta-heuristic Algorithms

The Algorithm below sums up the entire procedures described above. We define the version exploiting only design information as **(D)**, while the version considering both design and flow information is identified as **(DF)**. In the current implementation, at each iteration each sub-problem is solved optimally by using a linear solver. Each sub-problem at each iteration takes the form of a deterministic SND problem with possibly modified service costs from one iteration to the others.

As earlier mentioned, there are no theoretical criteria for the convergence of the PH algorithms in the integer case. We, therefore, stop the first phase either when consensus is obtained on the 90% of design arcs (this stop criterion is motivated by the high flow-degeneracy problem), or when a classical meta-heuristic criteria is satisfied, namely, reaching a total of 30 iterations or after 4 hours running time.

Algorithm 1 The Hierarchic Progressive Hedging-Based Meta-heuristic

Initialization $\nu = 0$

- 1: $\phi_{rs}^\nu \leftarrow 0, \forall r \in R, \forall s \in S$;
- 2: $\rho^\nu \leftarrow \rho^0$;
- 3: $c_{rs}^\nu \leftarrow c_r, \forall r \in R, \forall s \in S$;
- 4: Solve the corresponding $|S|$ SSND-SDT sub-problems;
- 5: $\bar{y}_r^\nu \leftarrow \sum_{s \in S} p_s y_{rs}^\nu, \forall r \in R$;

First Phase:

- 6: **while** stopping criterion is not met **do**
- 7: $\nu \leftarrow \nu + 1$;
- 8: adjust globally $c_r^\nu, \forall r \in R$ using equation (3.36);
- 9: **if** DF = TRUE **then**
- 10: adjust locally $c_{rs}^\nu, \forall r \in R, \forall s \in S$ using equation (3.41);
- 11: $h_s^\nu \leftarrow |C_{4s}^\nu|, \forall s \in S$;
- 12: add constrain (3.42) with $h_s^{\nu-1}$ to sub-problem s ;
- 13: **end if**
- 14: fix some y_r^ν appropriately;
- 15: Solve the $|S|$ SSND-STT modified sub-problems;
- 16: **if** DF = TRUE **then**
- 17: **while** Solve == TRUE **do**
- 18: $h_s^{\nu-1} \leftarrow +$;
- 19: **end while**
- 20: fix y_r^ν appropriately;
- 21: **end if**
- 22: Update:
- 23: $\bar{y}_r^\nu \leftarrow \sum_{s \in S} p_s y_{rs}^\nu, \forall r \in R$;
- 24: $\phi_{rs}^\nu \leftarrow \phi_{rs}^{\nu-1} + \rho^{\nu-1}(y_{rs}^\nu - \bar{y}_r^{\nu-1}), \forall r \in R, \forall s \in S$;
- 25: $\rho^\nu \leftarrow \gamma \rho^{\nu-1}$;
- 26: **end while**

Second Phase:

- 27: Fix the design variables for which consensus is obtained;
- 28: Solve the restricted multi-scenario SSND-SDT formulation.

When first phase is completed, the second phase solves a restricted in terms of variables but full in terms of scenarios stochastic SSND-SDT problem obtained by fixing all design arcs for which consensus has been achieved.

3.4 Experimental Setting

In this section, we report the experiments, and the related results, made to evaluate the performance of the proposed algorithm. A subset of the instances considered in the previous chapter are solved with the proposed PH-based meta-heuristic considering both PH-D and PH-DF cost adjustment approaches. Meta-heuristic results are compared with exact solutions obtained by solving directly the multi-scenario formulations. In addition, in order to quantify the gain of using local flow information, solutions obtained by the PH-DF and PH-D versions are compared.

The set of problem instances used in the experimentation, is a subset of instances generated before. We chose the 40% of instances belonging to *Pclass* – 1*l* and *Pclass* – 1*l* (in tables defined as *Inst*1 – 4 and *Inst*11 – 14) and to *Pclass* – 3*l* and *Pclass* – 3*l* (in tables defined as *Inst*41 – 44 and *Inst*51 – 54), the latter being the most complicated to solve with an exact method. The scenario set belongs to *SClass* – 3*l* and the penalty to the third level.

All experiments were conducted on an Intel Xeon X5675 with 3.07 GHz and 96 GB of RAM. Full-scenario problems and single-scenario sub-problems were solved by a standard linear programming solver, namely Cplex 12.6 (IBM ILOG, 2016) with a branch and bound method.

3.4.1 Parameter Setting

The parameters that need to be fixed before running the algorithm are the following. Parameter ρ and parameter γ , used in expression (3.35); $thres_{low}$ and $thres_{high}$ used in expression (3.36) as well as parameter β ; lastly and only for version PH-DF, $thres_{low}^k$ and $thres_{high}^k$. Same parameters' values are used in both versions of the algorithm. Fixed (and local) cost adjustments were performed with $\gamma = 1.1$ and $\beta = 1.1$; thresholds were set to $thres_{high} = 0.8$, $thres_{low} = 0.2$ for global adjustments and $thres_{high}^k = 1 + u_r/2$ and $thres_{low}^k = (u_r/2) - 1$ for local adjustments.

The performance of the method is generally sensitive to the choice of the penalty parameter ρ , which scales the penalty term [11]. Theory suggests that high values of the penalty parameter should induce faster, but often prematurely, convergence leading to ill-conditioned solutions. Conversely, small values of ρ yield to weaker enforcement of the non-anticipativity constraints resulting in a more gradual convergence to, typically, better solutions after, however, many iterations [123; 89]. This is indeed supported by empirical evidence also in our case. We solve many times the same instance sets running the meta-heuristic considering both cost adjustment procedures with different values of ρ , ranging from 0.1 to 100. Results are reported in the next section. First, performance results of the algorithm considering the general PH-D approach are given. Then, a comparison between PH-D and PH-DF approaches is reported to understand where the additional flow information may be beneficial for the resolution process.

3.5 Results and Analysis

3.5 Results and Analysis

Table 3.1 displays the performance results of the meta-heuristic algorithm considering the PH-D approach when applied to a subset of the selected instance set. The reported values refer, respectively, to exact solutions (Cplex) and the best solutions found using the PH-D approach with $\rho^0 = 10$. Total computation time expressed in seconds, gaps and number of iterations are also reported.

InstID	Cplex		PH-D				
	Time	Value	Time	Value	Iterations	Difference PH-D-Cplex	Gap (%)
Inst1	65,3165	4432,57	786,442	4435,49	3	2,92	0,065876004
Inst2	40,5959	3964,38	358,152	3971,91	1	7,53	0,189941428
Inst3	42,8647	4629,9	395,273	4629,9	1	0	0
Inst4	41,6968	3950,76	357,658	3954,68	1	3,92	0,099221416
Inst11	45,1247	4538,18	383,938	4538,18	1	0	0
Inst12	44,7421	3701,94	366,802	3701,94	1	0	0
Inst13	42,7629	3834,58	683,646	3841,76	3	7,18	0,187243453
Inst14	43,4982	4562,23	723,716	4567,67	3	5,44	0,119239933
Inst41	92,066	7151,51	739,209	7153,12	1	1,61	0,022512728
Inst42	79,3316	6838,44	853,459	6838,44	1	0	0
Inst43	66,1475	6246,38	605,772	6250,66	1	4,28	0,068519687
Inst44	81,8429	6660,29	787,476	6660,29	1	0	0
Inst51	170,349	7720,57	3235,76	7730,77	6	10,2	0,132114598
Inst52	65,6029	6971,69	784,865	6971,69	1	0	0
Inst53	92,4215	7295,06	1577,16	7300,43	3	5,37	0,073611458
Inst54	67,4408	6638,79	869,575	6638,79	2	0	0
			mean		1,875	3,028125	0,059892544

Table 3.1. Performances of Cplex and PH-D approach with $\rho^0 = 10$

Cplex solves in less than 3 minutes of computation time all instances. The PH-D approach finds in general good quality solutions. The 40% of the instances are solved achieving the optimum and the gap between the best found PH-D solution and the optimum is always less than 2%. Here, in half of the instances, the algorithm stops after just 1 iteration. Normally, for real size instances this behavior may be risky and a stricter stop rule should be defined when a so fast termination is observed.

In Table 3.2, average results for different initial settings of the parameter ρ^0 , ranging from 0.1 to 100, are reported. In line with the results known in the literature, when ρ^0 is small, convergence of the first phase (to one of the stop rules) is slow, but at the same time the mechanism has enough time to "absorb" all the information from the scenarios. For a big value, convergence is too fast and this is not always possible. The algorithm, in fact, is able to solve some of the instances achieving the optimum, but the high value of ρ^0 , as opposed, induce a premature convergence ending just at local optimum solutions: the number of instances solved reaching the optimum decreases as the parameter ρ^0 increases. At the same time, the accuracy of solutions decreases as well, as shown by the optimality gaps. The best performances in terms of accuracy are achieved when ρ^0 takes a value equal to 5 or 10. When also the number of iterations is considered, then, the best performance is reached by fixing $\rho^0 = 10$.

How does the flow-information intervene? Using flow-information may improve

ρ^0	Time	Iterations	Difference PH-D-Cplex	Gap (%)	(%) of Optimum
0,1	2354,97	8,06	3,68	0,07017	44(%)
0,3	7226,46	3,88	4,33	0,08425	31(%)
0,6	1231,63	3,00	3,68	0,07017	44(%)
1	1055,62	2,50	3,49	0,06782	44(%)
1,5	1073,56	2,38	3,34	0,06582	44(%)
2,5	863,49	2,00	3,34	0,06582	44(%)
5	926,80	2,19	3,03	0,05989	44(%)
10	844,31	1,88	3,03	0,05989	44(%)
20	896,44	2,19	3,43	0,06548	38(%)
50	915,66	1,56	4,50	0,08452	31(%)
100	805,14	1,06	5,40	0,10309	31(%)

Table 3.2. Average performances of PH-D approach with different values of ρ^0

the quality of the solution, when ρ^0 is small. In Table 3.3 the same instances of Table 3.1 are solved with $\rho^0 = 0.3$ using both the PH-D and the PH-DF approaches.

InstID	Cplex	PH-D				PH-DF			
	Value	Time	Value	Iterations	Gap (%)	Time	Value	Iterations	Gap (%)
Inst1	4432,57	3792,66	4435,49	6	0,065876004	4395,31	4435,49	11	0,065876004
Inst2	3964,38	5776,88	3972,3	1	0,199779032	754,894	3971,91	1	0,189941428
Inst3	4629,9	5732,79	4639,48	1	0,206915916	753,713	4629,9	1	0
Inst4	3950,76	5703,64	3954,68	1	0,099221416	737,532	3954,68	1	0,099221416
Inst11	4538,18	5697,76	4538,18	1	0	769,88	4538,18	1	0
Inst12	3701,94	5773,85	3701,94	1	0	749,04	3701,94	1	0
Inst13	3834,58	5700,85	3841,76	11	0,187243453	4056,07	3841,76	11	0,187243453
Inst14	4562,23	5825,51	4571,05	6	0,193326509	2470,5	4571,05	6	0,193326509
Inst41	7151,51	8478,38	7153,12	1	0,022512728	1892,92	7153,12	2	0,022512728
Inst42	6838,44	8578,23	6838,44	1	0	1434,73	6838,44	1	0
Inst43	6246,38	8623,35	6250,66	1	0,068519687	1166,56	6250,66	1	0,068519687
Inst44	6660,29	9214,55	6660,29	1	0	1406,49	6660,29	1	0
Inst51	7720,57	10320	7737,75	19	0,22252243	12483,9	7737,75	19	0,22252243
Inst52	6971,69	9034,35	6971,69	1	0	1347,79	6971,69	1	0
Inst53	7295,06	9125,4	7300,43	7	0,073611458	6088,84	7300,43	9	0,073611458
Inst54	6638,79	8245,11	6639,35	3	0,008435272	2217,58	6638,79	3	0

Table 3.3. Performances of Cplex, PH-D and PH-DF with $\rho^0 = 0.3$

The PH-DF approach is more precise than the PH-D in some few cases. However, it seems to have little impact on the quality of the solutions compared to the higher computational effort required to find them. This additional effort is certainly due to the higher number of operations characterizing the PH-DF with respect to PH-D. On average, in fact, the computational time savings of PH-D with respect to PH-DF are of the 60% and the gain in accuracy of the PH-DF over the PH-D is only of the 0,002% on average, very negligible. In general, improvement are observable till $\rho^0 = 1$ (as shown in Table 3.4). After this value, the two approaches have exactly the same behavior. Nevertheless, the PH-DF approach continues losing computation efficiency when instances become larger.

It could be concluded that, in general, the flow-information that may be derived by the scenarios can be "absorb" only when enough time is given to the methodology.

ρ^0	Iterations	Total Gain	(%) Gain
0,1	-6,61	0,182	0,002
0,3	11,43	0,658	0,014
0,6	2,04	0,182	0,002
1	-2,56	0	0
1,5	-2,56	0	0

Table 3.4. Average gain (and losses) in number of iterations and performances of PH-DF compared to PH-D with different values of ρ^0

A fast convergence, that in our case is observable already when $\rho^0 = 1$, even if is enough to "obtain" information related to the service trends, is not enough to "obtain" and exploit flow information. Nevertheless the information of service trends is sufficient to find good quality solutions. It could be hypothesized that the PH-DF approach may be useful if no insights are given about the most appropriate value ρ^0 to utilize in the algorithm and fast solutions are not required. It should also be considered that flow information is obtained just by solving sub-problems not requiring any extra computation effort and, as seen, could be beneficial. At the same time, however, it increases the computation time considerably gaining just in small refinement making of the simple PH-D approach a more suitable way to solve problem instance efficiently when rapid solutions are sought.

The above reported results are based on relatively small size instances compared to what could be a practical problem in a real-life situation. Next step in our work is to apply the algorithm to bigger instances.

Conclusions and Future Research

Network design formulations in which time is explicitly taken as a stochastic parameter have been neglected in favor of settings in which other stochastic parameters were taken into account (in particular with respect to demand). Nevertheless, considering such a random parameter is beneficial in particular considering the need of building reliable services.

In this thesis, a new problem which scope is to build an economically-efficient freight transportation network respecting given service quality targets consistently as close as possible hedging the uncertainty in travel time is proposed. An extensive review and classification of published contributions on network design problems in which time is explicitly accounted as a stochastic parameter is presented, pointing out the lack of contributions dealing with this specific problem and highlight, in addition, the need of further research in other directions. An original two-stage stochastic linear mixed-integer programming formulation for the new problem is proposed. Extensive experimentation shows the benefits obtained by considering explicitly travel time stochasticity into the model, how and why the structures of stochastic and deterministic solutions differ from each other and how the value of some parameters may affect the structure of stochastic solutions. Lastly, given the NP-hardness of network design problems and the inability of traditional solvers to find solutions in reasonable time, a progressive hedging-based meta-heuristic algorithm able to provide efficiently good quality solution is, also, proposed. It modifies the traditional application scheme of the method in order to overcome the problems related to a quadratic reformulation and flow-degeneracy which raise, when it is classically applied to our problem. Two versions are described, differing in the usage of information exploited in the resolution process.

This thesis opens a number of interesting research avenues related to the problem setting it-self and to the proposed meta-heuristic approach. Let us first start with the problem setting. The problem has been set up considering several simplifying assumptions about services and network:

- service time is assumed deterministic;
- the definition of services includes their routes and ideal schedules;
- the services that potentially could be offered are given;
- the selection of the services is allowed only in the given set;

- demand is assumed given over the schedule length;
- service connections are always caught.

Before all else, different assumptions about time distributions could extend the model. That is, in our first basic problem setting, each time distribution is assumed independent from all the other travel time distributions. Nevertheless, a form of propagation of the delay is taken into account in the present work, which involves though only not-direct services. In fact, if a service having two stops experiences a delay in its first leg, it is propagate in its second leg as well. The probability of experience a delay in the second leg, however, is not dependent on what happened in the first leg. One aspect that could be considered involves the relaxation of the latter assumption, considering correlations among distributions. On real application, in fact, the assumption of independence is not always true and a certain degree of correlation is always observed (even though negligible in some cases). This may, in general, involve just physical arcs, regardless of the services active on them.

In addition to the correlation assumption, extensions could be done considering both travel and operation times as stochastic parameters. The simplest way to consider stochastic operation time is to associate an operation time probability distribution to each holding arc of the time-expanded network. Operation time distributions may be independent from each other or even dependent on travel time distributions (consider that if a service is late and arrives late at a terminal, it may loose its priority in loading/unloading operations), on the specific terminal to which the distribution refers (allowing longer operation times for "difficult" or highly utilized terminals) or on the volume of freight (or number of services) passing through it at a given time (the more freight or services passing through it, the longer operation times may require).

Regarding the last assumption we made, future research will certainly consider the possibility of recourse, if the pre-defined sequencing of services is missed for some commodities. Different adjustment plans could be considered upon observing a delay. A common way is to activate *ad hoc* services to deliver the tardy shipments till destination. The second stage, then, will consider not only the already defined costs, but also the additional cost required for adjust the shipment plan.

One possible further extension could concern the assumption about the given services. Here, we have a set of services - each one having its own and given route and ideal schedule - from which choose the most convenient ones with respect to given targets. A first extension may be to work with a given set of services, but having their schedules as decision as well. A second extension, then, may be to have a dynamic generation (and selection) of services (this includes their routes and schedules). An accurate study of time distribution (both of travel and operation time) for defining schedules and respecting targets should be performed.

The assumption we made about given demand over the schedule length is in line with the assumption of the given set of potential services: in fact, services are potentially offered only there where really needed. Demand stochasticity is a natural extension of the model (also in line with new research trends combining more than one uncertain parameter). If demand is assumed not given over the schedule length, however, the given set of services could be not sufficient to satisfy customers' requests or targets and the generation of additional services should again be considered.

Lastly, in this work we assumed that all resources to perform services and terminal operations (like power units, carrying units, loading/unloading units and crews) are given and we did not assume any particular restriction on them. Extensions could concern the introduction of specific constraints about the restriction of resources, resource management or heterogeneous resources or, given the importance that idle time plays, inventory restrictions. Different targets may also be considered depending on classes of services or traffic demands.

All the above mentioned extensions define new characteristics for the basic problem we considered in this work and interesting new problem settings to study and explore.

Considering the meta-heuristics here proposed, several issues need further investigation and a number of research avenues appear promising to improve their performances. In general, the exploration of alternative mechanisms to modify fixed costs to guide consensus towards a unique overall solution is an avenue to further explore. In our case, this may also concern the modification of the variable flow costs on the service legs for which consensus is still not found in order to push the flow distribution to change and agree on the activation of a service. Some kinds of *hybrid* approach may also be considered in which fixed cost and variable costs adjustments may alternate, for instance when given cost-thresholds are satisfied.

The decomposition of a stochastic program across scenarios divides an original large-scale problem into manageable sub-problems. The independence of the sub-problems makes the algorithm particularly suited for execution on parallel multiprocessors. As stated by many researcher, parallel computing becomes necessary at some point to solve dynamically sub-problems if the number of scenarios highly increases. Extensions to parallelism could possibly enhance problem solving capabilities.

Perhaps, the most impacting improvement can be obtained by bundling scenarios and creating multi-scenario sub-problems instead of single-scenario sub-problems, as done in here. One research issue may then concern the impact of several criteria to divide scenarios. Should scenario-groups partition or cover the original set of scenarios? Should the scenarios in each group be (dis)similar? Intuitively, aggregation of scenarios should yield more rapid agreement in solutions, involving however a higher complexity of sub-problems. Bundling methods, thus, appear as an interesting additional issue to explore in future.

Appendix A

Notation

The notation used throughout the thesis is presented below.

Sets:

G_{phys}	physical network on which the carrier operates;
N_{phys}	physical terminals composing the physical network;
A_{phys}	physical connections between physical terminals;
G	time-expanded service network;
N	set of nodes in the time-expanded network;
$N^+(i)$	set of successor arcs of $i \in N$, $N^+(i) = \{j \in \mathcal{N} : (i, j) \in \mathcal{A}\}$;
$N^-(i)$	set of predecessor arcs of $i \in N$, $N^-(i) = \{j \in \mathcal{N} : (j, i) \in \mathcal{A}\}$;
A	set of arcs in the time-expanded network;
A^H	set of holding arcs in the time-expanded network;
A^M	set of movement arcs in the time-expanded network;
K	set of commodities;
R	set of potential services;
$L(r)$	set of service legs of service r , $r \in R$;
Ω	set of possible outcomes of random travel time;
S	set of scenarios;
T	schedule length.

Parameters:

$o(k)$	origin of commodity k , $k \in K$;
$d(k)$	destination of commodity k , $k \in K$;

$a(k)$	entry date of commodity k , $k \in K$;
$b(k)$	due date of commodity k , $k \in K$;
$w(k)$	volume of commodity k , $k \in K$;
$c_{i,j}^k$	cost of commodity k on arc (i, j) , $k \in K$, $(i, j) \in A$;
λ^k	penalty cost for short delay of commodity k , $k \in K$;
B^k	maximum allowed delay of commodity k , $k \in K$;
Λ^k	penalty cost for long delay (greater than B^k), $k \in K$;
$o(r)$	origin terminal of service r , $r \in R$;
$d(r)$	destination terminal of service r , $r \in R$;
$f_{o(r)}$	leaving time at origin of service r , $r \in R$;
u_r	capacity of service r , $r \in R$;
c_r	cost of including service r in the final plan, $r \in R$;
$\sigma(r)$	ordered set of visited terminals of service r , $r \in R$;
$i(r)$	service leg of service r , $i(r) \in L(r)$, $r \in R$;
$\hat{\tau}_{i(r)}$	travel time point forecast of leg $i(r)$ of service r , $i(r) \in L(r)$, $r \in R$;
$e_{i(r)}$	usual ending travel time instant of service r on leg $i(r)$, $i(r) \in L(r)$, $r \in R$;
$\lambda_{i(r)}^r$	penalty cost for short delay on leg $i(r)$ of service r , $i(r) \in L(r)$, $r \in R$;
B	maximum allowed delay for services;
$\Lambda_{i(r)}^r$	penalty cost for long delay (greater than B) on leg $i(r)$ of service r , $i(r) \in L(r)$, $r \in R$;
t	deterministic operation time;
p_s	probability assigned to scenario $s \in S$;
$\tau_{i(r)}(s)$	travel time realization of leg $i(r)$ of service r of scenario s , $i(r) \in L(r)$, $r \in R$, $s \in S$;
ϕ_{rs}	Lagrangean multiplier used to relax non-anticipativity constraint of first stage variable y_r in scenario sub-problem s , $r \in R$, $s \in S$;
$\phi_{i,j}^k$	Lagrangean multiplier used to relax non-anticipativity constraint of first stage variable $x_{i,j}^k$ in scenario sub-problem s , $(i, j) \in A$, $s \in S$;

ρ, ψ	penalty ratios;
γ, β	updating parameters;
y_r	overall estimation value of variable $y_r, r \in R$;
x_{ij}^k	overall estimation value of variable $x_{ij}^k, (i, j) \in A$;
$\sum_{k \in K} x_{i(r)s}^k$	sum of flows of all commodities passing through the leg $i(r)$ of service r .

Distributions:

$\tau_{i(r)}$	travel time probability distribution of leg $i(r)$ of service $r, i(r) \in L(r), r \in R$;
$\eta_{i(r)}$	arrival time probability distribution of service r at the end of leg $i(r), i(r) \in L(r), r \in R$;
ε_k	arrival time probability distribution of commodity k at destination $d(k), k \in K$.

Variables:

y_r	$y_r \in \{0, 1\}, \forall r \in R$ represent whether a service r is selected ($y_r = 1$) or not ($y_r = 0$) in the final plan;
x_{ij}^k	$x_{ij}^k \geq 0, \forall k \in K, \forall (i, j) \in A$ represent the amount of commodity k flowing on arc $(i, j) \in A$;
$\delta_{i(r)s}$	$\delta_{i(r)s} \geq 0, \forall i(r) \in L(r), \forall r \in R, \forall s \in S$ represent the time instant in which service $r \in R$ begins its movement on service leg $i(r) \in L(r)$ in scenario $s \in S$;
$\eta_{i(r)s}$	$\eta_{i(r)s} \geq 0, \forall i(r) \in L(r), \forall r \in R, \forall s \in S$ represent the time instant in which service $r \in R$ ends its movement on service leg $i(r) \in L(r)$ in scenario $s \in S$;
ε_{ks}	$\varepsilon_{ks} \geq 0, \forall k \in K, \forall s \in S$ represent the time instant in which commodity $k \in K$ arrives at its destination in scenario $s \in S$.

Appendix B

Additional Tables

The Tables reported below show average results related to in-sample and out-of-sample stability tests. Subsequent Tables show average results related to solution features and Monte-Carlo simulations for all the considered problem instances.

	PClass-1t	PClass-1l
SClass-3t	0.59	0.64
SClass-3m	0.63	0.92
SClass-3l	0.56	0.73

Table B1. In-Sample Stability Test

	PClass-2t	PClass-2l
SClass-3t	0.67	0.68
SClass-3m	0.67	1.04
SClass-3l	0.6	0.61

Table B2. In-Sample Stability Test

	PClass-1t	PClass-1l
SClass-3t	2.62	1.9
SClass-3m	2.69	1.46
SClass-3l	2.96	1.09

Table B3. Out-of-Sample Stability Test

	PClass-2t	PClass-2l
SClass-3t	2.14	1.36
SClass-3m	2	0.93
SClass-3l	2.9	1.89

Table B4. Out-of-Sample Stability Test

Nr. of Commodity	Service Network Design Average Costs					Service Network Design Monte Carlo Evaluation									
	Witness of Delivery TW	Solving Time	Set up	Fixed	Tot.Serv	Routing	Standard Dev.	Range of Distr.	Penalty Level	Full Costs	Tot Penalty	Pen. short (services)	Pen. long (services)	Pen. short (demand)	Pen. long (demand)
15	[9;12]	21.84	4056.70	94.80	21.4	3860.50	0.15	2.7 + 0.7	1	6550.47	2564.77	1947.68	34.05	470.12	12.92
							0.15	2.7 + 0.7	2	4056.54	4629.54	3803.86	68.10	640.25	25.84
							0.15	2.7 + 0.7	3	9856.09	9859.09	7720.71	136.19	1880.50	51.68
							0.15	2.7 + 1	1	2352.94	2352.94	1599.60	79.39	446.33	27.78
							0.15	2.7 + 1	2	4606.88	4606.88	3798.91	108.76	892.30	60.86
							0.15	2.7 + 1	3	9811.79	9811.79	7597.83	317.50	1783.30	111.12
							0.15	2.7 + 1.3	1	2356.25	2356.25	1874.22	60.01	447.72	17.30
							0.15	2.7 + 1.3	2	4798.51	4798.51	3718.45	120.72	896.43	34.61
							0.15	2.7 + 1.3	3	9567.01	9567.01	7495.00	240.33	1790.56	69.22
							0.2	2.7 + 0.7	1	4465.91	4465.91	2842.03	73.33	673.33	25.21
							0.2	2.7 + 0.7	2	8661.80	8661.80	5684.07	1450.66	1346.67	510.43
							0.2	2.7 + 0.7	3	17938.63	17938.63	11368.14	2901.31	2668.34	1020.85
							0.2	2.7 + 1	1	6355.50	6355.50	2204.80	335.35	565.45	148.90
							0.2	2.7 + 1	2	13119.01	13119.01	4409.60	6700.70	1130.50	877.81
							0.2	2.7 + 1	3	26038.02	26038.02	8813.20	13101.39	2261.80	1753.62
							0.2	2.7 + 1.3	1	4134.42	4134.42	2537.14	747.32	581.92	267.84
							0.2	2.7 + 1.3	2	8265.83	8265.83	5074.28	1465.04	1163.53	535.62
							0.2	2.7 + 1.3	3	16337.68	16337.68	10148.57	2990.08	2327.66	1071.37
							0.25	2.7 + 1.3	1	6266.94	6266.94	3633.19	1915.26	648.24	1266.47
							0.25	2.7 + 0.7	2	12593.86	12593.86	6665.40	3832.52	1309.58	2596.55
							0.25	2.7 + 0.7	3	25187.75	25187.75	12132.62	7665.04	2707.16	2992.92
							0.25	2.7 + 1	1	9042.04	9042.04	2774.76	4658.68	708.56	899.92
							0.25	2.7 + 1	2	18084.04	18084.04	5549.52	9317.35	1417.32	1759.55
							0.25	2.7 + 1	3	36158.07	36158.07	11069.04	18634.72	2831.63	3596.69
							0.25	2.7 + 1.3	1	6118.72	6118.72	2633.46	1911.46	676.59	597.11
							0.25	2.7 + 1.3	2	12237.44	12237.44	5865.91	3822.52	1353.38	1194.22
							0.25	2.7 + 1.3	3	24474.86	24474.86	11733.83	7645.85	2706.75	2388.44
							0.25	2.7 + 0.7	1	3753.57	3753.57	2297.86	684.50	520.55	235.03
							0.25	2.7 + 0.7	2	7447.13	7447.13	4547.72	1360.00	1059.17	471.26
							0.25	2.7 + 0.7	3	14894.28	14894.28	9609.43	2737.99	2118.34	942.52
							0.25	2.7 + 1	1	3532.32	3532.32	2115.47	685.46	511.52	230.97
							0.25	2.7 + 1	2	7064.65	7064.65	4230.68	1309.72	1022.05	301.95
							0.25	2.7 + 1	3	14129.20	14129.20	8461.87	2644.44	2044.10	1003.60
							0.25	2.7 + 1.3	1	3667.54	3667.54	2189.73	47.94	537.56	222.30
							0.25	2.7 + 1.3	2	7365.07	7365.07	4379.46	1495.59	1079.12	444.50
							0.25	2.7 + 1.3	3	14790.12	14790.12	8758.93	2991.77	2150.23	886.21

Table B5. Deterministic Case

Table B6. Deterministic Case

Commodity	N _c of	Service Network Design Average Cases					Service Network Design Route Evaluation									
		Widths of Delivery TW	Solving Time	Set up	Fixed	Tr-Seq	Routing	Standard Dev.	Range of Distr.	Penalty Level	Full	1st	Pen. short (services)	Pen. long (services)	Pen. short (demand)	Pen. long (demand)
15	15	11-14	0.26	3924.20	11.330	25.70	3810.90	0.15	2.7 + 0.7	1	5748.12	2874.06	2361.82	48.45	140.95	15.83
								0.15	2.7 + 0.7	2	5748.12	2874.06	2361.82	48.45	140.95	15.83
								0.15	2.7 + 0.7	3	5748.12	2874.06	2361.82	48.45	140.95	15.83
								0.15	2.7 + 0.7	1	11406.24	5748.12	4723.95	66.91	893.86	33.66
								0.15	2.7 + 0.7	2	11406.24	5748.12	4723.95	66.91	893.86	33.66
								0.15	2.7 + 0.7	3	11406.24	5748.12	4723.95	66.91	893.86	33.66
								0.15	2.7 + 0.7	1	2820.92	2820.92	2289.50	87.65	423.83	16.84
								0.15	2.7 + 0.7	2	2820.92	2820.92	2289.50	87.65	423.83	16.84
								0.15	2.7 + 0.7	3	2820.92	2820.92	2289.50	87.65	423.83	16.84
								0.15	2.7 + 0.7	1	5641.85	5641.85	4379.21	175.30	847.65	36.68
								0.15	2.7 + 0.7	2	5641.85	5641.85	4379.21	175.30	847.65	36.68
								0.15	2.7 + 0.7	3	5641.85	5641.85	4379.21	175.30	847.65	36.68
								0.15	2.7 + 0.7	1	11283.71	11283.71	9138.42	350.60	1695.30	76.87
								0.15	2.7 + 0.7	2	11283.71	11283.71	9138.42	350.60	1695.30	76.87
								0.15	2.7 + 0.7	3	11283.71	11283.71	9138.42	350.60	1695.30	76.87
								0.15	2.7 + 0.7	1	5554.16	5554.16	4353.50	118.34	428.06	13.02
								0.15	2.7 + 0.7	2	5554.16	5554.16	4353.50	118.34	428.06	13.02
								0.15	2.7 + 0.7	3	5554.16	5554.16	4353.50	118.34	428.06	13.02
								0.15	2.7 + 0.7	1	11108.32	11108.32	9107.20	226.65	1712.33	52.08
								0.15	2.7 + 0.7	2	11108.32	11108.32	9107.20	226.65	1712.33	52.08
								0.15	2.7 + 0.7	3	11108.32	11108.32	9107.20	226.65	1712.33	52.08
								0.2	2.7 + 0.7	1	5134.38	5134.38	3306.33	872.57	610.70	224.77
								0.2	2.7 + 0.7	2	5134.38	5134.38	3306.33	872.57	610.70	224.77
								0.2	2.7 + 0.7	3	5134.38	5134.38	3306.33	872.57	610.70	224.77
								0.2	2.7 + 0.7	1	10268.75	10268.75	6792.57	1745.14	1281.41	440.65
								0.2	2.7 + 0.7	2	10268.75	10268.75	6792.57	1745.14	1281.41	440.65
								0.2	2.7 + 0.7	3	10268.75	10268.75	6792.57	1745.14	1281.41	440.65
								0.2	2.7 + 0.7	1	20537.53	20537.53	13581.35	3490.28	2562.51	590.16
								0.2	2.7 + 0.7	2	20537.53	20537.53	13581.35	3490.28	2562.51	590.16
								0.2	2.7 + 0.7	3	20537.53	20537.53	13581.35	3490.28	2562.51	590.16
								0.2	2.7 + 0.7	1	7373.10	7373.10	2823.14	3388.50	565.17	595.15
								0.2	2.7 + 0.7	2	7373.10	7373.10	2823.14	3388.50	565.17	595.15
								0.2	2.7 + 0.7	3	7373.10	7373.10	2823.14	3388.50	565.17	595.15
								0.2	2.7 + 0.7	1	14762.18	14762.18	5648.28	6777.19	1130.53	1190.37
								0.2	2.7 + 0.7	2	14762.18	14762.18	5648.28	6777.19	1130.53	1190.37
								0.2	2.7 + 0.7	3	14762.18	14762.18	5648.28	6777.19	1130.53	1190.37
								0.2	2.7 + 0.7	1	29492.40	29492.40	11293.54	13054.40	2260.59	2380.74
								0.2	2.7 + 0.7	2	29492.40	29492.40	11293.54	13054.40	2260.59	2380.74
								0.2	2.7 + 0.7	3	29492.40	29492.40	11293.54	13054.40	2260.59	2380.74
								0.2	2.7 + 0.7	1	4820.20	4820.20	3085.98	590.25	587.65	237.42
								0.2	2.7 + 0.7	2	4820.20	4820.20	3085.98	590.25	587.65	237.42
								0.2	2.7 + 0.7	3	4820.20	4820.20	3085.98	590.25	587.65	237.42
								0.2	2.7 + 0.7	1	6640.39	6640.39	6171.97	181.49	1175.29	474.64
								0.2	2.7 + 0.7	2	6640.39	6640.39	6171.97	181.49	1175.29	474.64
								0.2	2.7 + 0.7	3	6640.39	6640.39	6171.97	181.49	1175.29	474.64
								0.2	2.7 + 0.7	1	19280.79	19280.79	12343.05	3636.09	2450.72	640.28
								0.2	2.7 + 0.7	2	19280.79	19280.79	12343.05	3636.09	2450.72	640.28
								0.2	2.7 + 0.7	3	19280.79	19280.79	12343.05	3636.09	2450.72	640.28
								0.2	2.7 + 0.7	1	7290.22	7290.22	3635.59	2344.66	690.08	559.56
								0.2	2.7 + 0.7	2	7290.22	7290.22	3635.59	2344.66	690.08	559.56
								0.2	2.7 + 0.7	3	7290.22	7290.22	3635.59	2344.66	690.08	559.56
								0.2	2.7 + 0.7	1	14090.45	14090.45	14092.36	4089.31	1380.17	1195.79
								0.2	2.7 + 0.7	2	14090.45	14090.45	14092.36	4089.31	1380.17	1195.79
								0.2	2.7 + 0.7	3	14090.45	14090.45	14092.36	4089.31	1380.17	1195.79
								0.2	2.7 + 0.7	1	29160.88	29160.88	9378.62	2760.33	2389.58	2389.58
								0.2	2.7 + 0.7	2	29160.88	29160.88	9378.62	2760.33	2389.58	2389.58
								0.2	2.7 + 0.7	3	29160.88	29160.88	9378.62	2760.33	2389.58	2389.58
								0.2	2.7 + 0.7	1	10147.02	10147.02	4481.20	4935.44	696.71	1023.67
								0.2	2.7 + 0.7	2	10147.02	10147.02	4481.20	4935.44	696.71	1023.67
								0.2	2.7 + 0.7	3	10147.02	10147.02	4481.20	4935.44	696.71	1023.67
								0.2	2.7 + 0.7	1	20584.04	20584.04	6662.40	9910.50	1373.41	2047.33
								0.2	2.7 + 0.7	2	20584.04	20584.04	6662.40	9910.50	1373.41	2047.33
								0.2	2.7 + 0.7	3	20584.04	20584.04	6662.40	9910.50	1373.41	2047.33
								0.2	2.7 + 0.7	1	40588.09	40588.09	13024.78	19521.78	2746.83	4094.73
								0.2	2.7 + 0.7	2	40588.09	40588.09	13024.78	19521.78	2746.83	4094.73
								0.2	2.7 + 0.7	3	40588.09	40588.09	13024.78	19521.78	2746.83	4094.73
								0.2	2.7 + 0.7	1	7096.55	7096.55	3479.38	2350.92	646.94	690.62
								0.2	2.7 + 0.7	2	7096.55	7096.55	3479.38	2350.92	646.94	690.62
								0.2	2.7 + 0.7	3	7096.55	7096.55	3479.38	2350.92	646.94	690.62
								0.2	2.7 + 0.7	1	14138.99	14138.99	6998.75	4701.84	1291.87	1181.33
								0.2	2.7 + 0.7	2	14138.99	14138.99	6998.75	4701.84	1291.87	1181.33
								0.2	2.7 + 0.7	3	14138.99	14138.99	6998.75	4701.84	1291.87	1181.33
								0.2	2.7 + 0.7	1	28267.40	28267.40	13017.51	9103.57	2363.75	2363.43
								0.2	2.7 + 0.7	2	28267.40	28267.40	13017.51	9103.57	2363.75	2363.43
								0.2	2.7 + 0.7	3	28267.40	28267.40	13017.51	9103.57	2363.75	2363.43
								0.2	2.7 + 0.7	1	4372.54	4372.54	553.45	518.51	208.80	208.80
								0.2	2.7 + 0.7	2	4372.54	4372.54	553.45	518.51	208.80	208.80
								0.2	2.7 + 0.7	3	4372.54	4372.54	553.45	518.51	208.80	208.80
								0.2	2.7 + 0.7	1	8745.08	8745.08	553.45	518.51	208.80	208.80
								0.2	2.7 + 0.7	2	8745.08	8745.08	553.45	518.51	208.80	208.80
								0.2	2.7 + 0.7	3	8745.08	8745.08	553.45	518.51	208.80	208.80
								0.2	2.7 + 0.7	1	17450.15	17450.15	11105.51	3474.30	397.04	835.20
								0.2	2.7 + 0.7	2	17450.15	17450.15	11105.51	3474.30	397.04	835.20
								0.2	2.7 + 0.7	3	17450.15	17450.15	11105.51	3474.30	397.04	835.20
								0.2	2.7 + 0.7	1	4128.56	4128.56	3603.46	1651.10	981.75	418.13
								0.2	2.7 + 0.7	2	4128.56	4128.56	3603.46	1651.10	981.75	418.13
								0.2	2.7 + 0.7	3	4128.56	4128.56	3603.46	1651.10	981.75	418.13

B. Additional Tables

N. of Commodity	Wideness of Delivery TW [9-12]	Service Network Design Average Costs					Service Network Design Monte Carlo Evaluation								
		Selling Time	Set up	Fixed	Tot Serv	Routing	Standard Dev.	Range of Distr.	Penalty Level	Full Costs	Penalty Costs	Pen. short (services)	Pen. long (services)	Pen. short (demand)	Pen. long (demand)
20		388,322	6454	129	32	6325	C,15	2,7, + 0,7	1	9991,16	3337,13	2927,02	36,49	699,84	274,82
							C,15	2,7, + 0,7	2	7074,33	7074,33	5654,04	78,19	1399,60	540,63
							C,15	2,7, + 0,7	3	14148,67	14148,67	10108,08	141,95	2799,37	1069,26
							C,15	2,7, + 1	1	3351,83	3351,83	2495,96	87,64	931,80	259,44
							C,15	2,7, + 1	2	7103,67	7103,67	4691,91	175,28	1363,59	572,88
							C,15	2,7, + 1	3	14207,33	14207,33	9683,83	339,66	2727,19	1145,76
							C,15	2,7, + 1,3	1	3483,13	3483,13	2440,62	68,92	689,46	230,13
							C,15	2,7, + 1,3	2	6916,26	6916,26	4881,24	137,83	1386,92	560,26
							C,15	2,7, + 1,3	3	13882,53	13882,53	9762,49	279,66	2673,84	1120,52
							C,15	2,7, + 0,7	1	6295,17	6295,17	3694,13	930,14	1020,29	650,63
							C,15	2,7, + 0,7	2	12590,34	12590,34	7388,31	1860,28	2040,49	1301,26
							C,15	2,7, + 0,7	3	25180,68	25180,68	14776,62	3720,66	4680,98	2602,51
							C,15	2,7, + 1	1	9353,12	9353,12	2613,56	4223,68	821,49	1364,45
							C,15	2,7, + 1	2	18706,24	18706,24	5827,09	8447,35	1642,98	2788,91
							C,15	2,7, + 1	3	37412,48	37412,48	11553,09	19894,70	3255,97	5577,82
							C,15	2,7, + 1,3	1	5593,56	5593,56	3261,66	946,92	873,19	619,54
							C,15	2,7, + 1,3	2	11387,10	11387,10	6623,81	1563,45	1780,38	1219,08
							C,15	2,7, + 1,3	3	22774,24	22774,24	13317,62	3787,69	3670,76	2488,16
							C,15	2,7, + 0,7	1	8634,49	8634,49	3673,03	2418,84	1086,28	1166,25
							C,15	2,7, + 0,7	2	17268,96	17268,96	7846,06	4837,89	2172,56	2312,49
							C,15	2,7, + 0,7	3	34537,97	34537,97	19592,11	9673,78	4343,11	4624,94
							C,15	2,7, + 1	1	12684,63	12684,63	3652,40	5883,45	1031,96	2116,22
							C,15	2,7, + 1	2	25368,07	25368,07	7304,81	11769,91	2063,83	4232,44
							C,15	2,7, + 1	3	50736,16	50736,16	14809,62	23533,79	4127,86	8464,87
							C,15	2,7, + 1,3	1	8436,83	8436,83	3820,26	2447,41	1059,76	1109,40
							C,15	2,7, + 1,3	2	16873,65	16873,65	7640,53	4864,81	2119,52	2218,80
							C,15	2,7, + 1,3	3	33747,32	33747,32	15381,05	9759,62	4239,05	4437,59
							C,15	2,7, + 0,7	1	5202,80	5202,80	2593,08	926,60	759,63	512,59
							C,15	2,7, + 0,7	2	10405,60	10405,60	5586,15	1833,81	1339,78	1005,78
							C,15	2,7, + 0,7	3	20811,20	20811,20	11972,30	3767,61	3079,73	2601,56
							C,15	2,7, + 1	1	5340,53	5340,53	2811,15	926,16	741,20	592,64
							C,15	2,7, + 1	2	10681,08	10681,08	5622,80	1852,80	1492,40	1124,08
							C,15	2,7, + 1,3	3	20162,14	20162,14	11244,59	3764,60	2964,79	2248,16
							C,15	2,7, + 1,3	1	5168,64	5168,64	2638,78	937,49	808,42	493,95
							C,15	2,7, + 1,3	2	10337,30	10337,30	5877,55	1614,99	1610,84	933,91
							C,15	2,7, + 1,3	3	20674,57	20674,57	11755,10	3829,98	3221,68	1867,81

Table B7. Deterministic Case

N ^o . of Commodity	Widths of Delivery TW	Service Network Design Average Costs					Service Network Design Monte Carlo Evaluation								
		Solving Time	Set up	Fixed	Tot.Serv	Routing	Standard Dev.	Range of Distr.	Penalty Level	Full Costs	Penalty Costs	Pen. short (services)	Pen. long (services)	Pen. short (demand)	Pen. long (demand)
20	[1,14]	16,0533	4601	125	30	4776	C,15	2,7 + 0,7	1	9044,58	1443,53	3017,22	66,36	754,30	275,70
							C,15	2,7 + 0,7	2	8287,16	8287,15	6034,45	132,71	1868,60	551,40
							C,15	2,7 + 0,7	3	16574,31	16574,31	12968,89	255,42	3137,20	1102,79
							C,15	2,7 + 1	1	4110,79	4110,79	2539,73	101,69	797,22	292,16
							C,15	2,7 + 1	2	8221,59	8221,59	5879,46	203,37	1574,46	534,31
							C,15	2,7 + 1	3	16443,17	16443,17	11768,91	406,74	3148,90	1158,62
							C,15	2,7 + 1,3	1	4009,40	4009,40	2886,45	82,67	752,34	288,95
							C,15	2,7 + 1,3	2	8018,80	8018,80	5770,90	155,35	1564,67	577,90
							C,15	2,7 + 1,3	3	16037,62	16037,62	11341,78	330,69	3009,34	1155,80
							C,15	2,7 + 0,7	1	7263,86	7263,86	4366,74	1064,17	1168,97	633,97
							C,15	2,7 + 0,7	2	14527,71	14527,71	8738,49	2188,34	2337,94	1267,95
							C,15	2,7 + 0,7	3	26055,42	26055,42	17466,97	4376,68	4675,59	2535,90
							C,15	2,7 + 1	1	13152,07	13152,07	3526,62	5269,36	839,25	3458,86
							C,15	2,7 + 1	2	26304,17	26304,17	7038,23	10338,73	1738,51	6973,71
							C,15	2,7 + 1	3	52608,34	52608,34	14106,48	21077,46	3477,01	13947,40
							C,15	2,7 + 1,3	1	6795,96	6795,96	3595,55	1116,63	1066,76	656,63
							C,15	2,7 + 1,3	2	13591,93	13591,93	7513,19	2233,26	2133,51	1312,05
							C,15	2,7 + 1,3	3	27183,86	27183,86	15526,20	4466,52	4267,02	2654,10
							C,15	2,7 + 0,7	1	10133,27	10133,27	4726,48	2567,17	1366,86	1242,76
							C,15	2,7 + 0,7	2	20206,54	20206,54	9452,97	5714,33	2613,72	2459,32
							C,15	2,7 + 0,7	3	40533,09	40533,09	18905,95	11428,67	5227,45	4971,03
							C,15	2,7 + 1	1	16959,55	16959,55	4344,05	7321,33	1049,70	4244,28
							C,15	2,7 + 1	2	33919,11	33919,11	8688,09	14533,05	2059,40	8488,57
							C,15	2,7 + 1	3	67838,23	67838,23	17376,19	29286,10	4108,80	16977,12
							C,15	2,7 + 1,3	1	10022,84	10022,84	4504,80	2543,16	1225,29	1349,60
							C,15	2,7 + 1,3	2	20045,67	20045,67	9909,60	5856,31	2450,20	2659,20
							C,15	2,7 + 1,3	3	40091,36	40091,36	18010,20	923,53	952,21	638,83
							C,15	2,7 + 0,7	1	12187,67	12187,67	7038,54	1587,06	1964,42	1257,66
							C,15	2,7 + 0,7	2	24875,36	24875,36	14077,08	3874,12	3863,83	2513,32
							C,15	2,7 + 1	1	5718,31	5718,31	3521,29	952,05	851,18	629,90
							C,15	2,7 + 1	2	11386,63	11386,63	6482,57	1865,80	1729,36	1259,80
							C,15	2,7 + 1	3	22873,25	22873,25	12965,14	3468,72	2919,59	2919,59
							C,15	2,7 + 1,3	1	6112,40	6112,40	3841,03	950,11	649,19	649,19
							C,15	2,7 + 1,3	2	12224,80	12224,80	5881,05	2147,15	1902,22	1259,38
							C,15	2,7 + 1,3	3	24449,61	24449,61	13762,12	4290,30	3860,45	2564,77

Table B8. Deterministic Case

Service Network Design Average Costs						Service Network Design Monte Carlo Evaluation									
Nr. of Connectivity	Witness of Daily TW	Solving Time	Set up Cost	Fixed Cost	Tot. Serv Cost	Routing	Standard Dev.	Range of Data	Penalty Level	Full Costs	For Penalty	Pen. short (service)	Pen. long (service)	Pen. short (demand)	Pen. long (demand)
25	[9-12]	12.55	6504	147	33	6657	0.15	2.77 + 0.77	1	10906.69	4102.99	2800.56	40.84	765.10	403.44
							0.15	2.77 + 0.77	2	9208.98	8205.98	5781.00	81.88	1536.20	506.58
							0.15	2.77 + 0.77	3	16411.94	16411.94	11661.09	163.77	3072.41	1613.76
							0.15	2.77 + 0.77	1	4152.05	4152.06	2899.36	110.77	70.33	41.60
							0.15	2.77 + 0.77	2	8304.12	8304.12	5718.71	221.55	1534.66	829.19
							0.15	2.77 + 0.77	3	16608.24	16608.24	11437.42	443.10	3660.33	1658.39
							0.15	2.77 + 0.77	1	4028.84	4028.84	2791.35	76.21	741.03	417.21
							0.15	2.77 + 0.77	2	8051.67	8051.50	5582.75	182.43	1482.05	834.42
							0.15	2.77 + 0.77	3	16103.37	16103.37	11165.58	304.89	2664.11	1668.88
							0.2	2.77 + 0.77	1	7168.15	7168.15	4194.16	1051.44	1164.26	758.28
							0.2	2.77 + 0.77	2	14336.25	14336.25	8388.33	2102.88	2928.53	1516.56
							0.2	2.77 + 0.77	3	25672.55	25672.55	16776.55	4205.77	4657.05	2592.41
							0.2	2.77 + 0.77	1	12022.60	12022.60	3303.32	4971.28	935.40	2592.41
							0.2	2.77 + 0.77	2	24045.21	24045.21	6667.03	5942.55	1710.75	5754.55
							0.2	2.77 + 0.77	3	48090.41	48090.41	13214.05	19586.12	3421.86	11509.65
							0.2	2.77 + 0.77	1	6576.62	6576.32	3719.63	1057.08	1029.36	770.61
							0.2	2.77 + 0.77	2	13153.24	13153.24	7439.25	2114.16	3056.61	1541.23
							0.2	2.77 + 0.77	3	26306.51	26306.51	14874.50	4228.33	4117.21	3082.43
							0.25	2.77 + 0.77	1	9943.07	9943.07	4008.15	2780.85	1285.15	1360.89
							0.25	2.77 + 0.77	2	19886.15	19886.15	9016.25	5561.78	2576.25	2731.79
							0.25	2.77 + 0.77	3	39772.30	39772.30	15032.53	11123.57	6132.58	5463.88
							0.25	2.77 + 0.77	1	15720.11	15720.11	4133.07	6872.27	1081.95	3682.79
							0.25	2.77 + 0.77	2	31440.25	31440.25	8266.14	13744.53	2163.98	7265.58
							0.25	2.77 + 0.77	3	62880.49	62880.49	16533.28	27480.07	4327.96	14531.18
							0.25	2.77 + 0.77	1	9790.73	9790.70	4372.99	2908.61	1202.65	1406.45
							0.25	2.77 + 0.77	2	19581.41	19581.41	5745.96	5617.21	2406.25	2812.91
							0.25	2.77 + 0.77	3	39162.83	39162.83	17161.58	11334.43	4810.56	5625.82
							0.25	2.77 + 0.77	1	6062.21	6062.21	3370.55	1106.96	724.46	751.17
							0.25	2.77 + 0.77	2	12124.42	12124.42	6759.16	2018.98	1584.92	1502.33
							0.25	2.77 + 0.77	3	24248.84	24248.84	13518.36	4027.96	3697.84	3004.67
							0.25	2.77 + 0.77	1	5744.79	5744.79	3167.25	999.73	861.43	766.38
							0.25	2.77 + 0.77	2	11489.56	11489.56	6384.50	1919.46	1722.86	1512.75
							0.25	2.77 + 0.77	3	22979.14	22979.14	12666.00	3838.91	3445.72	3025.50
							0.25	2.77 + 0.77	1	6065.45	6065.45	3264.97	1107.76	923.88	768.85
							0.25	2.77 + 0.77	2	12130.90	12130.90	6529.94	2215.52	1547.77	1537.70
							0.25	2.77 + 0.77	3	24261.84	24261.84	13059.88	4431.03	3695.54	3075.39

Table B9. Deterministic Case

Service Network Design Average Costs							Service Network Design Monte Carlo Evaluation									
Commodity	N. of	Widness of Delivery TW	Solving Time	Set up	Fixed	Tot Serv	Routing	Standard Dev.	Range of Dist.	Penalty Level	Full Costs	Total Penalty	Pen. short (services)	Pen. long (services)	Pen. short (demand)	Pen. long (demand)
25	25	11-14	34.803	714	167	35	7125	0.15	2.7, + 0.7	1	13100.85	5795.83	3681.52	75.01	975.10	1059.22
								0.15	2.7, + 0.7	2	11591.69	11591.66	7263.04	138.01	1922.21	2118.44
								0.15	2.7, + 0.7	3	23183.49	23183.38	14726.08	316.02	3964.41	4226.88
								0.15	2.7, + 1	1	5741.16	5741.15	3584.12	139.83	956.66	1070.55
								0.15	2.7, + 1	2	11482.31	11482.31	7168.23	239.65	1913.32	2141.11
								0.15	2.7, + 1	3	22956.62	22956.62	14336.45	519.30	3826.64	4282.21
								0.15	2.7, + 1.3	1	5545.09	5545.09	3530.24	112.94	927.76	1074.16
								0.15	2.7, + 1.3	2	11290.17	11290.17	7060.45	225.87	1353.52	2158.32
								0.15	2.7, + 1.3	3	22580.34	22580.34	14120.92	431.75	3711.04	4256.65
								0.2	2.7, + 0.7	1	9580.44	9580.44	5351.57	1319.82	137.48	1571.57
								0.2	2.7, + 0.7	2	16360.86	16360.86	10708.15	2638.63	2574.97	3133.15
								0.2	2.7, + 0.7	3	38721.77	38721.77	21406.27	5279.26	5749.94	6256.29
								0.2	2.7, + 1	1	16685.13	16685.13	4239.80	7016.47	1068.34	1360.03
								0.2	2.7, + 1	2	33370.28	33370.28	8479.60	14302.93	2137.58	8720.05
								0.2	2.7, + 1	3	66740.51	66740.51	15956.20	28365.88	4275.47	17440.09
								0.2	2.7, + 1.3	1	9197.18	9197.18	4847.29	1450.17	1302.93	1565.80
								0.2	2.7, + 1.3	2	18304.35	18304.35	9604.56	2900.34	2605.55	3153.59
								0.2	2.7, + 1.3	3	36788.66	36788.66	19389.13	5802.62	5011.70	6387.17
								0.25	2.7, + 0.7	1	13338.45	13338.45	11905.24	3557.90	1563.74	2414.19
								0.25	2.7, + 0.7	2	26676.89	26676.89	11905.24	7115.79	3127.48	4528.38
								0.25	2.7, + 0.7	3	53358.75	53358.75	29310.47	14321.59	6254.96	9656.77
								0.25	2.7, + 1	1	21371.19	21371.19	10238.16	9460.71	1383.89	5631.47
								0.25	2.7, + 1	2	42742.41	42742.41	19470.32	18921.38	2667.77	10382.93
								0.25	2.7, + 1	3	85484.87	85484.87	20340.63	37492.79	5335.55	21355.86
								0.25	2.7, + 1.3	1	13112.09	13112.09	5479.19	3707.28	1466.42	2459.21
								0.25	2.7, + 1.3	2	26224.19	26224.19	10958.39	7414.56	2932.83	4918.41
								0.25	2.7, + 1.3	3	52448.38	52448.38	21916.75	14529.11	5865.67	9836.83
								0.25	2.7, + 1.3	1	8516.50	8516.50	4441.20	1436.94	1140.92	1530.54
								0.25	2.7, + 0.7	2	17090.20	17090.20	8887.41	2573.89	2981.53	3061.09
								0.25	2.7, + 0.7	3	34198.40	34198.40	17764.82	4661.72	4263.66	6122.14
								0.25	2.7, + 1	1	8027.92	8027.92	4661.72	1551.79	1040.00	1534.42
								0.25	2.7, + 1	2	16055.66	16055.66	8123.43	2783.58	2079.69	3068.88
								0.25	2.7, + 1	3	32111.66	32111.66	16246.89	5567.16	4159.69	6137.67
								0.25	2.7, + 1.3	1	8336.37	8336.37	4592.54	1543.85	1143.17	1551.82
								0.25	2.7, + 1.3	2	17072.75	17072.75	8885.08	3053.42	2263.33	3103.68
								0.25	2.7, + 1.3	3	34135.51	34135.51	17170.14	6159.42	4572.67	6207.27

Table B10. Deterministic Case

N. of Community	Widness of Delivery TW	Standard Dev.	Service Network Design Average Costs					Service Network Design Worst Case Evaluation							
			Range of Dist.	Penalty Level	Solving Time	Set up	Fixed	Tot. Serv	Routing	Full Costs	Penalty Level	Pen. short (vehicles)	Pen. long (vehicles)	Pen. short (demands)	Pen. long (demands)
15	0-12	0.15	2.7, + 0.7	2	55.02312	4055.8	93.2	21.4	399.28	6024.163	1955.303	1933.433	34.81987	0	0
15	0-12	0.15	2.7, + 0.7	2	56.54039	4055	93.2	21.4	3962.8	7662.380	3926.340	2836.749	66.63973	0	0
15	0-12	0.15	2.7, + 0.7	3	53.32908	4056.7	92	21.1	3964.7	11705.2	7738.502	1778.406	132.65956	0	0
15	0-12	0.15	2.7, + 1	2	62.25794	4056.1	92.9	21.3	3963.2	5997.035	1930.935	1595.701	73.2357	0	0
15	0-12	0.15	2.7, + 1	2	70.56035	4056.1	92.9	21.3	3963.2	7937.569	3881.569	3741.492	150.4571	0	0
15	0-12	0.15	2.7, + 1	3	52.54880	4057.4	91.2	21.1	3966.2	11697.84	7640.439	7340.438	291.0014	0	0
15	0-12	0.15	2.7, + 1.3	1	55.62763	4055.8	93.9	21.4	396.9	5676.566	1920.766	1463.63	53.13874	0	0
15	0-12	0.15	2.7, + 1.3	2	56.30212	4056.1	92.9	21.3	3963.2	7843.769	3787.669	3679.403	108.2861	0	0
15	0-12	0.19	2.7, + 1.3	3	63.79148	4057.1	91.6	21.2	3965.5	11533.44	7476.335	7263.826	212.5091	0	0
15	0-12	0.2	2.7, + 0.7	1	56.01695	4055	93.2	21.4	3962.8	7576.744	3520.744	2764.129	72.61132	0	0
15	0-12	0.2	2.7, + 0.7	2	53.05849	4056.7	92	21.1	3964.9	11009.58	6952.982	55.4946	1437.236	0	0
15	0-12	0.2	2.7, + 1	1	61.22511	4056.1	90.2	21	3968.9	17673.52	13914.42	10530.96	2788.761	0	0
15	0-12	0.2	2.7, + 1	2	55.69438	4055	93.2	21.4	3962.8	5963.27	5977.27	2196.474	3320.796	0	0
15	0-12	0.2	2.7, + 1	3	59.13535	4060.2	92	21.3	3968.2	14857.11	10496.91	4388.943	6107.968	0	0
15	0-12	0.2	2.7, + 1	3	48.58428	4063.2	89.2	21	3974	24613.77	20550.57	8512.781	12037.78	0	0
15	0-12	0.2	2.7, + 1.3	1	52.51163	4056.1	92.9	21.3	3963.2	7564.96	3208.46	2491.534	71.3263	0	0
15	0-12	0.2	2.7, + 1.3	2	40.47667	4056.1	92.9	21.3	3963.2	10473.82	6417.718	4953.065	143.653	0	0
15	0-12	0.2	2.7, + 1.3	3	49.63835	4059.8	89.7	21.1	3970.1	16405.38	12346.58	9658.253	2678.295	0	0
15	0-12	0.25	2.7, + 0.7	1	50.68335	4056.1	93.3	21.4	3962.8	5829.198	4589.098	2956.588	1872.24	0	0
15	0-12	0.25	2.7, + 0.7	2	49.50779	4057.5	91.3	21.1	3966.2	13375.32	9518.819	5578.288	3636.831	0	0
15	0-12	0.25	2.7, + 0.7	3	55.27369	4061.9	88.5	21	3973.3	22312.33	18857.63	11473.66	6584.176	0	0
15	0-12	0.25	2.7, + 1	1	53.6788	4056.1	92.9	21.3	3963.2	11872.48	7316.396	2740.055	4576.291	0	0
15	0-12	0.25	2.7, + 1	2	57.24127	4061.2	90.7	21.2	3970.5	11807.37	14508.17	5433.154	4875.085	0	0
15	0-12	0.25	2.7, + 1	3	58.11866	4064.4	88.4	21	3976	31548.51	2784.41	10311.18	18573.24	0	0
15	0-12	0.25	2.7, + 1.3	1	43.1351	4051.8	92	21.1	3969.8	5802.677	4711.177	2802.512	1843.505	0	0
15	0-12	0.25	2.7, + 1.3	2	45.06501	4053.6	89.7	20.7	3993.9	13270.32	9176.724	5592.355	3384.369	0	0
15	0-12	0.25	2.7, + 1.3	3	50.67762	4057.9	86.9	20.6	4011	21848.27	17750.37	10929.92	6420.434	0	0
15	0-12	0.25	2.7, + 0.7	1	50.67762	4056.1	92.9	21.3	3963.2	6503.527	2847.427	2212.457	634.9703	0	0
15	0-12	0.25	2.7, + 0.7	2	53.02931	4056.4	92.1	21.3	3964.7	9651.503	5054.703	4374.289	1220.414	0	0
15	0-12	0.25	2.7, + 0.7	3	53.87919	4061.4	88.9	21.1	3972.5	14950.46	10519.05	8378.386	2143.444	0	0
15	0-12	0.25	2.7, + 1	1	61.13636	4055	93.2	21.4	3962.8	6733.2	2827.2	2052.966	614.2344	0	0
15	0-12	0.25	2.7, + 1	2	59.53591	4056.8	92.1	21.3	3964.7	9308.97	5201.77	4064.584	1187.206	0	0
15	0-12	0.25	2.7, + 1	3	56.2165	4061.5	88.5	21.1	3972.35	13073.2	9012.048	7793.255	2133.733	0	0
15	0-12	0.25	2.7, + 1.3	1	47.40777	4053.4	95.2	22.3	3998.2	6076.605	2583.295	2206.178	677.117	0	0
15	0-12	0.25	2.7, + 1.3	2	47.73433	4054.6	93.3	22.2	4013.9	9956.589	5551.659	4323.323	1238.346	0	0
15	0-12	0.25	2.7, + 1.3	3	53.29692	4101.3	87.2	21.5	4013.9	14194.75	10093.65	8129.366	1964.283	0	0

Table B11. Service Target Case

Commodity	No. of	Warehouses of	Standard Dev.	Service Network Design Average Costs			Service Network Design Monte Carlo Evaluation									
				Range of Distr.	Penalty Level	Solving Time	Set up	Fixed	Top Serv	Routing	Full Cost	Pen. short (services)	Per. long (services)	Per. short (demand)	Per. long (demand)	
15	15	11-14	0.15	2.7, + 0.7	1	36.5450	3023.2	112.1	25.6	3812.1	6317.601	2303.401	2310.955	52.41604	0	0
15	15	11-14	0.15	2.7, + 0.7	2	35.4481	3023.4	108.1	25.2	3812.5	5547.605	1692.205	4318.915	113.25804	0	0
15	15	11-14	0.15	2.7, + 0.7	3	33.0031	3023.5	109	24.8	3822.5	12914.1	5096.638	8750.059	235.6759	0	0
15	15	11-14	0.15	2.7, + 1	2	42.0040	3024.2	112.1	25.6	3812.1	6250.095	2344.595	2257.235	57.63963	0	0
15	15	11-14	0.15	2.7, + 1	3	42.6662	3025.8	107.3	25.2	3818.5	9415.024	4459.224	4355.409	133.6562	0	0
15	15	11-14	0.15	2.7, + 1	1	42.4595	3027.5	105	24.8	3822.5	12595.45	5708.354	8474.055	294.25963	0	0
15	15	11-14	0.15	2.7, + 1.3	2	41.5515	3024.2	112.1	25.6	3812.1	6253.758	2311.575	2234.195	57.35317	0	0
15	15	11-14	0.15	2.7, + 1.3	3	34.4384	3025.4	108.1	25.2	3817.3	8379.258	4453.855	4345.105	138.7918	0	0
15	15	11-14	0.15	2.7, + 1.3	1	35.6229	3027.5	105	24.8	3822.5	12563.17	5635.665	8423.115	212.5491	0	0
15	15	11-14	0.2	2.7, + 0.7	1	35.2544	3024.9	105.8	25.3	3815.6	8050.703	4125.803	3256.387	839.4157	0	0
15	15	11-14	0.2	2.7, + 0.7	2	41.1559	3027.2	103.8	25.6	3821.4	11927.58	5000.382	6332.585	1317.527	0	0
15	15	11-14	0.2	2.7, + 0.7	3	36.0808	3029.8	103.8	24.6	3825.3	10579.66	15650.16	12300.35	3149.811	0	0
15	15	11-14	0.2	2.7, + 1	1	34.5714	3025	103.4	25.3	3815.6	6580.538	5955.335	2748.945	3256.592	0	0
15	15	11-14	0.2	2.7, + 1	2	35.2983	3031.7	106.2	25.2	3824.5	14587.37	11056.67	5137.662	3539.038	0	0
15	15	11-14	0.2	2.7, + 1	3	35.7846	3033.5	100.7	24.2	3842.8	24603.02	20310.82	10372.114	1234.438	0	0
15	15	11-14	0.2	2.7, + 1.3	1	35.4359	3024.9	109.3	25.3	3815.6	7783.888	3860.988	2503.39	897.3978	0	0
15	15	11-14	0.2	2.7, + 1.3	2	33.6579	3025.8	107.3	25.2	3818.5	11498.76	7572.096	5909.774	1373.182	0	0
15	15	11-14	0.2	2.7, + 1.3	3	33.7683	3029.2	103.4	24.6	3825.8	18541.42	14612.32	11424.84	3157.376	0	0
15	15	11-14	0.25	2.7, + 0.7	1	33.1141	3025.8	107.3	25.2	3818.5	9586.849	6601.049	3406.83	2153.219	0	0
15	15	11-14	0.25	2.7, + 0.7	2	34.6329	3927	105.7	25	3821.3	11075.31	11148.31	6925.545	4442.70	0	0
15	15	11-14	0.25	2.7, + 0.7	3	33.8336	3031.8	102	24.5	3829.8	126409.67	21937.87	13405.36	5132.513	0	0
15	15	11-14	0.25	2.7, + 1	1	33.7081	3928	109.4	25.3	3815.6	28469.75	8115.784	3379.045	4736.700	0	0
15	15	11-14	0.25	2.7, + 1	2	34.6055	3033.3	103	24.8	3833.3	14885.41	14952.81	6538.831	8423.651	0	0
15	15	11-14	0.25	2.7, + 1	3	36.6738	3043.5	100.7	24.2	3842.8	32532.75	25650.25	12524.87	1576.138	0	0
15	15	11-14	0.25	2.7, + 1.3	1	33.2331	3093.5	107	24.6	3882.5	9444.649	5455.146	3235.423	2156.726	0	0
15	15	11-14	0.25	2.7, + 1.3	2	33.6871	3093.7	103.4	24.6	3885.3	14786.35	10745.86	6537.262	4218.624	0	0
15	15	11-14	0.25	2.7, + 1.3	3	34.8475	3097.4	101.4	24.2	3866	24667.8	20624.4	12350.94	8034.16	0	0
15	15	11-14	0.25	2.7, + 0.7	1	33.0828	3025.8	107.3	25.2	3818.5	7288.932	3863.132	2518.448	741.6388	0	0
15	15	11-14	0.25	2.7, + 0.7	2	34.6183	3025.8	107.3	25.2	3818.5	10652.07	6726.287	5236.899	1159.365	0	0
15	15	11-14	0.25	2.7, + 0.7	3	34.2308	3029.2	103.4	24.6	3825.8	16796.31	12967.11	10366.18	2786.629	0	0
15	15	11-14	0.25	2.7, + 1	1	35.0309	3025.8	107.3	25.2	3818.5	7081.332	3156.532	2432.634	726.683	0	0
15	15	11-14	0.25	2.7, + 1	2	32.8327	3927	105.7	25	3821.3	10116.87	11879.871	4734.202	1436.590	0	0
15	15	11-14	0.25	2.7, + 1	3	34.7703	3031.4	102	24.5	3829.4	15846.84	11879.871	6223.405	2932.037	0	0
15	15	11-14	0.25	2.7, + 1.3	1	41.0557	3982	105.5	25.6	3875.5	7112.298	3180.295	2478.178	652.1203	0	0
15	15	11-14	0.25	2.7, + 1.3	2	33.8529	3082.4	104.7	25.6	3877.7	10148.33	6169.130	4920.505	1345.19	0	0
15	15	11-14	0.25	2.7, + 1.3	3	33.3327	3094.6	102.7	25.3	3881.9	16231.22	12036.62	5953.952	3272.672	0	0

Table B12. Service Target Case

No. of Connectivity	Wavelength TW	Service Network Design Average Costs				Service Network Design Monte Carlo Evaluation							
		Standard Dev.	Range of Dist.	Penalty Level	Solving Time	Set up	Fixed	Total Save	Routing	Full Costs	Net Savings	Pen. short (services)	Pen. long (demand)
20	9-12	0.15	2.7, + 0.7	1	48.65348	55.024	118.3	27.3	5383.1	9000.78	2497.23	3340.63	0
20	9-12	0.15	2.7, + 0.7	2	50.3461	55.016	118.1	27.3	5383.5	10331.78	5030.178	4933.032	0
20	9-12	0.15	2.7, + 0.7	3	60.36819	55.029	115.8	27.2	5387.1	9889.355	9714.318	145.0368	0
20	9-12	0.15	2.7, + 0.7	4	54.55957	55.028	117.3	27.4	5385.5	1013.343	2010.543	2426.211	0
20	9-12	0.15	2.7, + 0.7	5	49.41884	55.032	117.3	27.4	5384.9	10535.09	6032.825	4892.912	0
20	9-12	0.15	2.7, + 0.7	6	53.46195	55.037	117.4	27.6	5386.3	10572.47	10068.77	9744.675	0
20	9-12	0.15	2.7, + 0.7	7	49.76550	55.018	118.5	27.5	5383.3	7972.064	2471.154	2324.597	0
20	9-12	0.15	2.7, + 0.7	8	49.63977	55.042	119.3	27.9	5384.9	10466.76	4662.553	4822.115	0
20	9-12	0.15	2.7, + 0.7	9	55.21718	55.034	115	27	5388.4	10600.67	9587.268	2331.975	0
20	9-12	0.2	2.7, + 0.7	10	40.84343	55.031	119.4	27.8	5383.7	10111.21	4608.107	3566.652	0
20	9-12	0.2	2.7, + 0.7	11	53.53633	55.027	115	27.3	5386.7	14444.68	8941.934	7127.05	0
20	9-12	0.2	2.7, + 0.7	12	56.38208	55.034	113.9	26.7	5390.5	23029	17323.6	13041.53	3583.071
20	9-12	0.2	2.7, + 0.7	13	217.4305	55.037	117	27.3	5384.7	12319.48	6813.779	2450.213	3263.564
20	9-12	0.2	2.7, + 0.7	14	193.1367	55.031	116.6	27.3	5391	18903.27	13397.17	5547.532	7749.64
20	9-12	0.2	2.7, + 0.7	15	50.23276	55.018	118.6	27.5	5392.4	31903.53	26436.53	11338.15	14698.38
20	9-12	0.2	2.7, + 0.7	16	113.2462	55.018	118.2	27.4	5383.6	6624.907	4123.107	3200.733	922.3437
20	9-12	0.2	2.7, + 0.7	17	51.63427	55.029	115.8	27.2	5387.1	13502.91	8690.066	6302.953	1787.043
20	9-12	0.2	2.7, + 0.7	18	229.4202	55.031	115.2	27.5	5386	21512.94	16009.54	12470.28	3339.564
20	9-12	0.25	2.7, + 0.7	19	48.23011	55.034	117	27.5	5386.4	11683.76	6180.39	3870.397	2309.993
20	9-12	0.25	2.7, + 0.7	20	53.1032	55.037	116.7	27.4	5387	17853.35	12349.65	7705.772	4643.48
20	9-12	0.25	2.7, + 0.7	21	54.613	55.037	114.8	26.9	5390.9	29849.15	24343.49	10173.5	9169.985
20	9-12	0.25	2.7, + 0.7	22	249.4751	55.03	113.7	27.2	5387.3	14660.96	9187.963	3342.034	5315.929
20	9-12	0.25	2.7, + 0.7	23	264.1543	55.037	113.7	27.2	5390.6	23426.05	17913.75	7129.332	12790.45
20	9-12	0.25	2.7, + 0.7	24	63.50576	55.037	114.7	27	5389	40405.73	34482.03	14188.93	50703.4
20	9-12	0.25	2.7, + 0.7	25	53.04263	55.024	115.7	27.2	5386.7	11527.36	6024.956	3345.311	2339.647
20	9-12	0.25	2.7, + 0.7	26	54.2737	55.038	113.3	27.1	5388	17511.41	12008.11	7345.652	4362.421
20	9-12	0.25	2.7, + 0.7	27	33.13538	55.03	113.3	26.6	5390.2	29131.95	23027.59	14434.35	9193.639
20	9-12	0.25	2.7, + 0.7	28	51.07438	55.037	117	27.5	5386.7	6212.572	3708.872	2940.895	828.0388
20	9-12	0.25	2.7, + 0.7	29	49.67016	55.036	116.9	27.3	5386.7	7388.224	4768.91	11496.77	1688.5
20	9-12	0.25	2.7, + 0.7	30	48.67016	55.036	116.9	27.3	5386.7	12891.82	7888.224	5740.724	3312.135
20	9-12	0.25	2.7, + 0.7	31	50.51895	55.038	116.4	27.3	5386.9	6990.835	3487.053	2534.505	833.0493
20	9-12	0.25	2.7, + 0.7	32	49.49988	55.031	116.7	27.4	5386.4	13487.96	6984.456	5327.257	1357.169
20	9-12	0.25	2.7, + 0.7	33	51.58813	55.033	113.5	27.1	5387.8	19425.53	13022.23	10560.21	3332.026
20	9-12	0.25	2.7, + 0.7	34	52.7168	55.027	119	27.6	5383.7	9277.64	3774.94	2875.297	890.643
20	9-12	0.25	2.7, + 0.7	35	48.69381	55.038	113.3	27.7	5385.5	12972.45	7468.647	5728.312	1740.335
20	9-12	0.25	2.7, + 0.7	36	49.49178	55.041	113.9	27.2	5388.2	20127.73	14623.63	11213.79	3409.54

Table B13. Service Target Case

Commodity	No. of	Widthness of	Standard	Service Network Design Average Costs				Service Network Design Monte Carlo Evaluation								
				Range of	Penalty	Solving	Sec. up	Fixed	Est. serv	Routing	Costs	Total	Pen. short	Pen. long	Pen. short	Pen. long
		Delivery TW	Dev.	Date.	Level	Time							(services)	(services)	(demand)	(demand)
20	20	11-14	0.15	2.7 + 0.7	2	48.4658	5572.3	117.3	27.4	5385.1	8000.78	2497.38	2460.63	37.0305	0	0
20	20	11-14	0.15	2.7 + 0.7	2	50.3861	5571.6	118.1	27.4	5383.5	10531.78	5030.178	4355.032	77.14615	0	0
20	20	11-14	0.15	2.7 + 0.7	3	60.36810	5572.9	115.8	27.2	5387.1	13892.25	9856.355	9714.318	145.0368	0	0
20	20	11-14	0.15	2.7 + 1	1	54.05367	5572.8	117.3	27.4	5385.5	8013.363	2510.543	2426.211	84.38224	0	0
20	20	11-14	0.15	2.7 + 1	2	49.41584	5572.7	117.3	27.4	5384.0	10535.03	6032.825	4862.512	170.3134	0	0
20	20	11-14	0.15	2.7 + 1	3	53.86195	5573.8	118.5	27.6	5386.3	13572.47	10068.77	9744.679	324.0882	0	0
20	20	11-14	0.15	2.7 + 1.3	1	49.53077	5574.4	119.3	27.5	5384.9	7972.064	2471.184	2404.097	66.5975	0	0
20	20	11-14	0.15	2.7 + 1.3	2	49.53077	5574.4	119.3	27.7	5384.9	10466.75	4962.558	4822.116	140.4372	0	0
20	20	11-14	0.2	2.7 + 0.7	3	55.1713	5573.4	115	27.8	5384.4	10590.67	6987.268	933.979	235.2914	0	0
20	20	11-14	0.2	2.7 + 0.7	2	49.84343	5573.1	119.4	27.8	5384.7	10111.21	4608.107	3666.652	941.4552	0	0
20	20	11-14	0.2	2.7 + 0.7	3	53.58583	5572.7	119.4	27.8	5384.7	14444.63	8941.934	7127.05	1814.884	0	0
20	20	11-14	0.2	2.7 + 1	1	56.58208	5574.4	113.9	26.7	5380.5	23028	17523.6	13941.33	3382.071	0	0
20	20	11-14	0.2	2.7 + 1	2	217.4365	5576.7	117	27.3	5384.7	12310.48	6813.778	2850.214	3603.564	0	0
20	20	11-14	0.2	2.7 + 1	3	193.18276	5576.1	115.1	27	5381	18803.27	13297.17	5847.532	7649.67	0	0
20	20	11-14	0.2	2.7 + 1.3	1	110.2462	5571.8	116.6	27.5	5382.4	31945.53	26435.53	11358.15	14868.48	0	0
20	20	11-14	0.2	2.7 + 1.3	2	51.65327	5572.0	115.8	27.4	5383.6	6624.007	4123.107	3270.753	922.3437	0	0
20	20	11-14	0.25	2.7 + 0.7	3	229.4202	5573.1	115.7	27.2	5387.1	13592.61	8990.066	6107.933	1787.043	0	0
20	20	11-14	0.25	2.7 + 0.7	1	48.23011	5573.4	117	27.5	5386.4	21532.64	16090.54	12170.28	3339.564	0	0
20	20	11-14	0.25	2.7 + 0.7	2	53.1032	5573.7	116.7	27.4	5387	11684.78	6180.39	4870.387	2309.963	0	0
20	20	11-14	0.25	2.7 + 1	3	54.613	5573.7	114.8	27.4	5387	17883.35	12343.65	7705.772	4643.88	0	0
20	20	11-14	0.25	2.7 + 1	1	240.4751	5573.7	115.7	27.2	5390.9	20840.16	23343.49	18173.5	9169.985	0	0
20	20	11-14	0.25	2.7 + 1	2	261.1243	5576.3	115.7	27.2	5387.3	14600.96	9157.963	3342.034	5315.929	0	0
20	20	11-14	0.25	2.7 + 1	3	63.50376	5574.7	114.7	27.2	5390.6	23426.06	17919.75	7129.302	10790.45	0	0
20	20	11-14	0.25	2.7 + 1.3	1	62.09683	5572.4	115.7	27	5389	40405.78	34892.63	14188.63	36703.4	0	0
20	20	11-14	0.25	2.7 + 0.7	2	53.2237	5573.3	115.3	27.2	5386.7	11527.36	6024.956	3585.311	2416.645	0	0
20	20	11-14	0.25	2.7 + 1	3	54.2237	5573.3	113.5	27.1	5388	17511.41	12008.11	7345.659	4465.421	0	0
20	20	11-14	0.25	2.7 + 1.3	1	33.55348	5574	113.5	26.6	5390.5	29131.96	23627.69	14434.35	9103.639	0	0
20	20	11-14	0.25	2.7 + 1.3	2	51.67338	5573.7	117	27.5	5386.7	6312.572	3708.872	2380.858	828.0388	0	0
20	20	11-14	0.25	2.7 + 0.7	3	49.67616	5573.6	116.9	27.5	5386.7	12801.82	7388.274	5219.724	1628.5	0	0
20	20	11-14	0.25	2.7 + 0.7	1	481.0052	5573.6	116.4	27.3	5387.8	20273.51	14768.51	11106.77	3312.135	0	0
20	20	11-14	0.25	2.7 + 1	2	50.21495	5573.3	116.7	27.4	5386.3	8690.855	3487.535	2654.565	833.0193	0	0
20	20	11-14	0.25	2.7 + 1	3	49.98813	5573.3	115.3	27.4	5387.8	12487.56	6994.466	5327.287	1357.169	0	0
20	20	11-14	0.25	2.7 + 1.3	1	51.58843	5572.7	119	27.6	5387.8	10425.53	13922.23	10560.21	3432.023	0	0
20	20	11-14	0.25	2.7 + 1.3	2	52.7168	5572.7	118.3	27.6	5387.7	977.64	3774.94	2875.267	859.643	0	0
20	20	11-14	0.25	2.7 + 1.3	3	48.6031	5573.8	118.3	27.7	5386.5	12972.45	7408.647	5728.312	1740.355	0	0
20	20	11-14	0.25	2.7 + 1.3	1	49.46178	5573.1	115.9	27.2	5388.2	20127.73	14622.63	1123.479	3409.84	0	0

Table B14 Service Network Design Costs

Table B14. Service Target Case

B. Additional Tables

No. of Commodity	Wagon of Delivery TW	Standard Dev.	Service Network Design Average Costs			Service Network Problem Model Carlo Evaluation									
			Range of Data	Penalty Level	Time Spent	Set up	Fixed	Total Size	Routing	Costs	Total Penalty	Per. short (service)	Per. long (service)	Per. short (estimated)	Per. long (estimated)
25	9-12	0.15	2.7 + 0.7	1	72.1121	6321.3	117.3	27.3	5385.1	923.703	2915.73	5782.305	35.3315	0	0
25	9-12	0.15	2.7 + 0.7	2	69.67511	6321.0	118.2	27.4	5384.5	121790.22	5848.133	5782.305	95.76837	0	0
25	9-12	0.15	2.7 + 0.7	3	68.61338	6321.0	115.8	27.2	5387.1	17066.09	11244.63	1107.279	111.0098	0	0
25	9-12	0.15	2.7 + 1	1	75.69414	6321.1	117.3	27.4	5345.5	6278.883	2097.783	2842.879	114.0098	0	0
25	9-12	0.15	2.7 + 1	2	70.81564	6322.8	117.3	27.4	5341.9	12208.16	5885.364	5560.517	221.4669	0	0
25	9-12	0.15	2.7 + 1	3	74.27543	6326.5	117.3	27.6	5340.3	17871.2	11154.7	1111.8.25	436.4319	0	0
25	9-12	0.15	2.7 + 1.3	1	86.26501	6319.8	118.5	27.5	5383.8	6192.048	2833.148	2735.105	77.60178	0	0
25	9-12	0.15	2.7 + 1.3	2	69.56080	6322.9	119.3	27.9	5383.9	12042.02	5720.333	5347.491	192.8321	0	0
25	9-12	0.15	2.7 + 1.3	3	70.23733	6323.3	119.4	27.8	5383.7	17507.32	11214.42	10901.13	312.995	0	0
25	9-12	0.2	2.7 + 0.7	1	69.33292	6323.3	118.9	27.3	5383.7	11498.06	5173.763	4124.118	1300.603	0	0
25	9-12	0.2	2.7 + 0.7	2	68.61134	6321.7	113.9	27.3	5346.7	16576.86	10205.16	8184.486	270.669	0	0
25	9-12	0.2	2.7 + 1	1	72.65556	6323.7	113.9	27.3	5340.5	26305.03	20043.33	1597.119	3363.135	0	0
25	9-12	0.2	2.7 + 1	2	69.03848	6320.7	115.1	27	5384.7	14278.11	7956.81	3332.155	1022.655	0	0
25	9-12	0.2	2.7 + 1	3	61.12444	6310.7	116.6	27.4	5392.4	21612.21	15284.01	5592.671	8692.24	0	0
25	9-12	0.2	2.7 + 1.3	1	81.61620	6320.2	116.2	27.4	5392.4	13162.20	17342.22	17342.22	17342.22	0	0
25	9-12	0.2	2.7 + 1.3	2	66.30438	6321.3	116.8	27.2	5383.6	36835.18	30504.48	3340.154	1392.057	0	0
25	9-12	0.2	2.7 + 1.3	3	72.05742	6321.5	116.1	27.2	5387.1	11013.31	4603.111	7205.429	2361.011	0	0
25	9-12	0.2	2.7 + 0.7	1	69.10929	6322.7	117	27.3	5386.4	21724.70	17296.333	4306.318	4291.018	0	0
25	9-12	0.2	2.7 + 0.7	2	64.31030	6323.9	116.7	27.4	5387	18619.03	12138.32	11369.21	2790.015	0	0
25	9-12	0.2	2.7 + 0.7	3	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	1	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	2	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 0.7	3	64.31030	6322.7	117	27.3	5387	18619.03	12138.32	11369.21	2790.015	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0
25	9-12	0.25	2.7 + 1	2	67.16077	6322.6	115.7	27.2	5387.3	17097.7	10775.1	17179.39	6590.711	0	0
25	9-12	0.25	2.7 + 1	3	65.43110	6338.4	115.7	27.2	5390.6	27630.46	20971.16	825.252	12468.8	0	0
25	9-12	0.25	2.7 + 1	1	67.53349	6325.9	114.8	26.9	5387.9	33873.84	27538.04	8607.631	5330.717	0	0

N. of Commodity	Widths of Delivery TW	Standard Dev.	Service Network Range of Dist.	Penalty Level	Average Costs			Service Network Target Case									
					Solving Time	Set up	Fixed	Total Cost	Routing	Full Costs	Total Penalty	Pen. short (services)	Pen. long (services)	Pen. short (terminal)	Pen. long (terminal)		
25	1-14	0.15	2.7 + 0.7	2	83.61753	6180.7	117.3	27.4	5385.1	10337.28	3640.556	3350.978	75.8882	0	0		
25	1-14	0.15	2.7 + 0.7	2	79.33040	6181.2	118.1	27.4	5384.5	11928.95	7247.764	7764.273	153.1777	0	0		
25	1-14	0.15	2.7 + 0.7	3	82.3066	6184.5	115.8	27.2	5387.1	10583.14	14168.64	13866.37	301.47	0	0		
25	1-14	0.15	2.7 + 1	2	86.25142	6180.8	117.3	27.4	5384.5	10292.72	2611.919	3482.084	129.8355	0	0		
25	1-14	0.15	2.7 + 1	2	88.27842	6181.2	117.3	27.4	5384.0	113847.08	7165.850	6300.505	236.3032	0	0		
25	1-14	0.15	2.7 + 1	3	86.52869	6184.8	117.4	27.6	5386.3	10680.08	13861.28	1347.037	176.4119	0	0		
25	1-14	0.15	2.7 + 1.3	1	86.09289	6180.8	118.5	27.5	5384.3	10233.51	8892.511	3447.059	105.4519	0	0		
25	1-14	0.15	2.7 + 1.3	2	81.20065	6181.4	119.3	27.6	5384.0	13723.44	7692.039	6433.157	239.8731	0	0		
25	1-14	0.15	2.7 + 1.3	3	83.04018	6184.4	115	27	5384.4	10522.7	13856.3	13434.95	434.4405	0	0		
25	1-14	0.2	2.7 + 0.7	1	79.10317	6181.2	119.4	27.8	5383.7	13125.74	6444.54	9145.784	1298.760	0	0		
25	1-14	0.2	2.7 + 0.7	2	82.32736	6180.5	113.9	27.3	5386.7	10304.55	12711.05	11962.32	2455.325	0	0		
25	1-14	0.2	2.7 + 0.7	3	90.61518	6180.5	113.9	26.7	5380.5	13292.45	24512.05	11962.32	1488.197	0	0		
25	1-14	0.2	2.7 + 1	1	92.0174	6184.5	117	27.3	5384.7	16757.45	16757.45	11975.1	4130.419	5942.694	0	0	
25	1-14	0.2	2.7 + 1	2	83.37988	6184.3	115.1	27	5391	125604.96	18013.66	8280.681	119929.07	0	0		
25	1-14	0.2	2.7 + 1	3	85.21734	6170.2	116.6	27.5	5382.4	14264.01	26158.81	10443.61	16715.2	0	0		
25	1-14	0.2	2.7 + 1.3	1	76.60635	6181.2	118.2	27.4	5384.6	12778.08	6096.803	4571.058	1423.205	0	0		
25	1-14	0.2	2.7 + 1.3	2	87.14787	6184.8	115.8	27.2	5387.1	15760.3	12977.1	6501.52	2815.779	0	0		
25	1-14	0.2	2.7 + 1.3	3	78.50992	6190.7	115.1	27	5388	20887.17	23165.17	17880.15	5246.332	0	0		
25	1-14	0.25	2.7 + 0.7	1	80.53502	6184.3	117	27.3	5386.4	10817.55	6135.086	9528.791	3368.295	0	0		
25	1-14	0.25	2.7 + 0.7	2	91.52968	6184.4	116.7	27.4	5387	23347.77	17863.37	11010.17	9851.208	0	0		
25	1-14	0.25	2.7 + 0.7	3	77.60897	6180.7	114.8	26.9	5380.9	40318.63	38621.63	21039.78	1258.185	0	0		
25	1-14	0.25	2.7 + 1	1	77.84017	6184.5	114.8	27.2	5387.3	10862.79	13115.23	5546.839	8390.380	0	0		
25	1-14	0.25	2.7 + 1	2	84.63586	6186	115.7	27.2	5390.6	31753.82	25057.92	9366.004	15100.02	0	0		
25	1-14	0.25	2.7 + 1	3	86.2501	6171.3	114.7	27	5389	54381.44	47707.74	47707.74	28178.72	0	0		
25	1-14	0.25	2.7 + 1.3	1	83.53372	6181.6	115.7	27.2	5386.7	13533.44	8801.843	5271.334	4380.509	0	0		
25	1-14	0.25	2.7 + 1.3	2	94.29929	6187.5	115.3	27.1	5388	23669.75	16022.25	10329.40	12874.85	0	0		
25	1-14	0.25	2.7 + 1.3	3	93.30055	6180.8	113.5	26.6	5380.5	39268.8	32570.2	19695.85	1414.486	0	0		
25	1-14	0.25	2.7 + 0.7	1	85.77001	6184.8	117	27.5	5386.7	12704.42	5714.764	4301.308	1143.486	0	0		
25	1-14	0.25	2.7 + 0.7	2	79.16782	6186	116.9	27.5	5386.7	17701.42	11015.42	8388.982	2846.435	0	0		
25	1-14	0.25	2.7 + 1	3	87.01917	6194.6	116.8	27.4	5387.8	27234.63	20540.23	13560.98	4398.548	0	0		
25	1-14	0.25	2.7 + 1	1	87.88769	6182.1	116.4	27.3	5386.9	13703.3	5337.167	3391.777	1665.42	0	0		
25	1-14	0.25	2.7 + 1	2	88.64459	6183	116.4	27.4	5386.4	17018.43	10335.43	7725.651	2509.775	0	0		
25	1-14	0.25	2.7 + 1	3	90.07587	6194.8	115.5	27.1	5387.8	25919.97	19225.17	14387.08	4388.041	0	0		
25	1-14	0.25	2.7 + 1.3	1	82.80249	6181.3	115	27.6	5384.7	12383.28	7621.954	4142.05	1509.544	0	0		
25	1-14	0.25	2.7 + 1.3	2	88.20366	6182.3	115.3	27.7	5385.5	17813.43	11131.13	8170.142	2460.537	0	0		
25	1-14	0.25	2.7 + 1.3	3	80.83843	6191.5	115.9	27.2	5388.2	27922.88	20831.38	13560.86	5261.010	0	0		

Table B16. Service Target Case

Commodity	N _r of Delivery TW	Witness of Standard Dev.	Service Network Design Average Costs			Service Network Design Monte Carlo Evaluation										
			Range of Fleet	Penalty Level	Solving Time	Set up	Fixed	Tot. Serv	Routing	Full Costs	Tot. Penalty	Pen. short (service)	Pen. long (service)	Pen. short (demand)	Pen. long (demand)	
15	9-12	0.15	2.7 + 0.7	1	1	50.11561	4355.7	94.8	21.4	3900.9	4403.88	348.1750	0	0	337.2575	110.4327
15	9-12	0.15	2.7 + 0.7	2	2	45.17497	4355.7	94.7	21.5	3901.0	4732.05	696.3765	0	0	674.5534	21.86643
15	9-12	0.15	2.7 + 0.7	3	3	45.28052	4355.7	95.1	21.5	3901.0	5308.039	1332.039	0	0	1308.426	43.61288
15	9-12	0.15	2.7 + 1	1	1	45.78139	4355.7	94.7	21.4	3901.0	4388.852	333.152	0	0	312.0150	21.10942
15	9-12	0.15	2.7 + 1	2	2	47.34063	4355.7	94.8	21.4	3901.0	4722.064	666.3641	0	0	621.0253	42.38852
15	9-12	0.15	2.7 + 1	3	3	43.4308	4355.7	95	21.5	3901.0	4383.274	1287.274	0	0	1292.597	84.6793
15	9-12	0.15	2.7 + 1.3	1	1	51.13150	4355.7	94.8	21.4	3900.9	4350.567	333.8672	0	0	321.5859	12.60139
15	9-12	0.15	2.7 + 1.3	2	2	48.10767	4355.7	94.8	21.4	3900.9	4723.434	667.7344	0	0	643.7318	24.06236
15	9-12	0.15	2.7 + 1.3	3	3	44.59175	4355.7	95.1	21.5	3900.9	5350.166	1294.166	0	0	1246.161	48.06518
15	9-12	0.2	2.7 + 0.7	1	1	45.88407	4355.7	94.8	21.4	3900.9	4720.265	664.5648	0	0	487.6912	177.6736
15	9-12	0.2	2.7 + 0.7	2	2	43.36678	4355.7	95.1	21.5	3900.9	5341.158	1285.158	0	0	947.8284	337.3205
15	9-12	0.2	2.7 + 0.7	3	3	44.60008	4355.7	95	21.5	3901.0	6626.318	2570.318	0	0	1895.658	674.6503
15	9-12	0.2	2.7 + 1	1	1	50.55187	4355.7	94.8	21.4	3900.9	4670.544	614.846	0	0	417.7372	197.1064
15	9-12	0.2	2.7 + 1	2	2	44.66814	4355.7	95.1	21.5	3900.9	5236.701	1200.701	0	0	812.4295	358.2712
15	9-12	0.2	2.7 + 1.3	3	3	44.67298	4355.7	95.1	21.5	3900.9	6380.526	2323.526	0	0	1571.669	751.7574
15	9-12	0.2	2.7 + 1.3	1	1	46.33536	4355.7	94.8	21.4	3900.9	4688.083	632.3832	0	0	424.2791	208.1081
15	9-12	0.2	2.7 + 1.3	2	2	43.62263	4355.7	95.1	21.5	3900.9	5295.705	1239.705	0	0	826.256	313.6301
15	9-12	0.25	2.7 + 0.7	3	3	45.28675	4355.7	95.7	21.7	3900.7	6492.706	2436.306	0	0	1630.602	815.7048
15	9-12	0.25	2.7 + 0.7	1	1	48.24712	4355.7	94.7	21.4	3901.0	5033.178	977.4781	0	0	487.776	479.7031
15	9-12	0.25	2.7 + 0.7	2	2	47.24203	4355.7	95.7	21.7	3900.7	5930.978	1874.578	0	0	945.0614	928.6165
15	9-12	0.25	2.7 + 0.7	3	3	44.233	4355.7	94.8	22.4	3900.9	7234.136	3182.346	0	0	1546.722	1235.624
15	9-12	0.25	2.7 + 1	1	1	46.64652	4355.7	94.8	21.4	3900.9	6108.546	1052.846	0	0	517.6016	535.2439
15	9-12	0.25	2.7 + 1	2	2	44.63693	4355.7	96.2	21.8	3900.6	6074.133	1907.343	0	0	608.7836	1278.550
15	9-12	0.25	2.7 + 1	3	3	46.25638	4355.7	97.7	22.2	3901.4	7380.572	3037.472	0	0	1093.173	1704.290
15	9-12	0.25	2.7 + 1.3	1	1	42.75923	4355.7	94.9	21.2	3907.6	4957.862	866.3623	0	0	439.2723	116.09
15	9-12	0.25	2.7 + 1.3	2	2	42.5064	4355.7	94.8	21.3	3907.5	5769.871	1678.071	0	0	859.664	828.6061
15	9-12	0.25	2.7 + 1.3	3	3	43.70346	4355.7	96.3	21.6	4092.4	5566.958	2468.758	0	0	1313.321	1135.758
15	9-12	0.25	2.7 + 0.7	1	1	48.75985	4355.7	94.7	21.4	3961	4632.797	577.0968	0	0	385.4222	191.6746
15	9-12	0.25	2.7 + 0.7	2	2	44.33421	4355.7	94.7	21.4	3961	5259.894	1154.194	0	0	770.844	383.8463
15	9-12	0.25	2.7 + 0.7	3	3	46.10972	4355.7	95.5	21.6	3950.6	6314.643	2258.543	0	0	1491.845	793.8463
15	9-12	0.25	2.7 + 1	1	1	44.70347	4355.7	94.7	21.4	3961	4629.858	574.1575	0	0	375.445	198.7115
15	9-12	0.25	2.7 + 1	2	2	46.62107	4355.7	94.7	21.4	3961	6304.016	1148.316	0	0	750.8926	397.433
15	9-12	0.25	2.7 + 1	3	3	44.5566	4355.7	94.8	21.4	3900.9	6392.325	2256.629	0	0	1591.784	794.8452
15	9-12	0.25	2.7 + 1.3	1	1	46.41111	4355.7	96.8	22.3	3994.9	4487.608	365.9976	0	0	319.0772	43.67043
15	9-12	0.25	2.7 + 1.3	2	2	44.42902	4355.7	96.8	22.3	3994.9	4823.605	731.0951	0	0	638.1541	93.84095
15	9-12	0.25	2.7 + 1.3	3	3	46.65832	4355.7	95.8	22.1	3995.7	5469.415	1367.919	0	0	1180.237	187.6818

Table B17. Demand Target Case

Commodity	N. of	Witness of	Standard	Service Network Design Average Costs				Full	Service Network Position Monte Carlo Evaluation							
				Delivery TW	Dev.	Range of Dist.	Penalty Level		Solving	Set up	Fixed	Tra. Serv	Routing	Cost	Penalty	Iter. sheet (services)
15	15	15-14	0.15	2.7 + 0.7	36.384	3024.2	113.3	25.7	3810.9	4315.360	301.1562	0	0	0	376.4238	11.73233
15	15	15-14	0.15	2.7 + 0.7	37.3002	3024.5	113.8	25.8	3810.7	4674.481	726.9815	0	0	0	720.5166	22.46180
15	15	15-14	0.15	2.7 + 0.7	36.56574	3025	114.3	25.9	3810.7	5370.187	1443.187	0	0	0	1383.789	61.39704
15	15	15-14	0.15	2.7 + 0.7	37.22807	3024.2	113.3	25.7	3810.9	4293.448	269.2476	0	0	0	352.7109	15.53665
15	15	15-14	0.15	2.7 + 0.7	36.76994	3024.5	113.8	25.8	3810.7	4654.838	730.5384	0	0	0	697.4651	33.07328
15	15	15-14	0.15	2.7 + 0.7	37.43196	3024.6	113.9	25.8	3810.7	5310.501	1394.961	0	0	0	1331.393	63.50819
15	15	15-14	0.15	2.7 + 0.7	37.60583	3024.2	113.3	25.7	3810.9	4297.7	373.5	0	0	0	381.8054	11.67402
15	15	15-14	0.15	2.7 + 0.7	37.77558	3024.6	113.9	25.8	3810.7	4633.064	708.4935	0	0	0	685.2943	23.29923
15	15	15-14	0.15	2.7 + 0.7	38.0235	3024.5	114.7	26	3810.5	5282.907	1397.757	0	0	0	1311.288	45.41847
15	15	15-14	0.15	2.7 + 0.7	38.7825	3024.5	113.8	25.8	3810.7	4634.566	710.059	0	0	0	525.02	184.149
15	15	15-14	0.15	2.7 + 0.7	38.45972	3024.8	114.3	25.9	3810.5	5305.825	1385.029	0	0	0	1021.638	363.691
15	15	15-14	0.15	2.7 + 0.7	38.52672	3024.8	114.3	26.1	3812.9	4774.026	840.2284	0	0	0	1582.068	612.3907
15	15	15-14	0.15	2.7 + 0.7	39.271	3024.8	113.9	25.8	3810.5	5302.966	1637.666	0	0	0	475.8718	373.3546
15	15	15-14	0.15	2.7 + 0.7	39.282	3025.3	114.8	26	3810.5	5302.966	1637.666	0	0	0	900.6804	733.9831
15	15	15-14	0.15	2.7 + 0.7	38.10974	3025.3	114.8	26.2	3810.5	5302.966	1637.666	0	0	0	1279.135	1455.97
15	15	15-14	0.15	2.7 + 0.7	38.67294	3024.2	113.3	25.7	3810.9	4636.087	711.8868	0	0	0	502.6971	203.1807
15	15	15-14	0.15	2.7 + 0.7	38.73284	3024.5	113.8	25.7	3810.9	4636.087	711.8868	0	0	0	1571.922	2417.125
15	15	15-14	0.15	2.7 + 0.7	38.1531	3024.1	113.4	25.7	3810.9	4636.087	711.8868	0	0	0	1566.882	483.0734
15	15	15-14	0.15	2.7 + 0.7	37.6045	3024.8	113.3	25.9	3810.5	4664.694	1039.804	0	0	0	991.1725	415.55
15	15	15-14	0.15	2.7 + 0.7	37.6945	3025.2	114.7	26	3810.5	5047.376	2022.176	0	0	0	1570.879	951.2964
15	15	15-14	0.15	2.7 + 0.7	38.01152	3027.9	114.7	26.2	3813.2	7495.86	3567.965	0	0	0	1311.194	1630.771
15	15	15-14	0.15	2.7 + 0.7	38.63352	3025.3	114.8	26	3810.5	6340.832	2423.892	0	0	0	647.2804	703.7635
15	15	15-14	0.15	2.7 + 0.7	38.63352	3025.3	114.8	26.2	3810.4	6340.832	2423.892	0	0	0	1031.185	1380.647
15	15	15-14	0.15	2.7 + 0.7	37.38701	3025.0	114.9	26.2	3810.4	6340.832	2423.892	0	0	0	1871.922	2417.125
15	15	15-14	0.15	2.7 + 0.7	38.47926	3028.4	113.5	25.1	3876.9	6831.558	1841.658	0	0	0	536.0344	494.5797
15	15	15-14	0.15	2.7 + 0.7	37.25422	3029.6	112.8	25.4	3876.9	6831.558	1841.658	0	0	0	932.3872	903.5712
15	15	15-14	0.15	2.7 + 0.7	36.7192	3029.2	113	25.6	3879.2	7256.329	3264.129	0	0	0	1670.57	1754.259
15	15	15-14	0.15	2.7 + 0.7	37.69891	3024.5	113.8	25.8	3810.7	4014.33	599.8364	0	0	0	430.1299	159.7005
15	15	15-14	0.15	2.7 + 0.7	37.29879	3026.7	113.5	25.9	3813.2	6011.266	2084.569	0	0	0	830.2601	333.4006
15	15	15-14	0.15	2.7 + 0.7	36.70402	3024.5	113.8	25.8	3810.7	4466.668	572.1845	0	0	0	1708.06	576.539
15	15	15-14	0.15	2.7 + 0.7	36.48301	3024.5	113.8	25.8	3810.7	4466.668	572.1845	0	0	0	401.7298	170.4347
15	15	15-14	0.15	2.7 + 0.7	36.48301	3024.5	113.8	25.8	3810.7	4466.668	572.1845	0	0	0	803.4791	343.6941
15	15	15-14	0.15	2.7 + 0.7	36.48301	3024.5	113.8	25.8	3810.7	4466.668	572.1845	0	0	0	1387.82	598.8179
15	15	15-14	0.15	2.7 + 0.7	36.78184	3024.5	113.8	25.8	3810.5	4311.192	350.8016	0	0	0	334.1406	25.6373
15	15	15-14	0.15	2.7 + 0.7	37.33001	3024.2	115.6	25.3	3870.6	4700.904	719.6037	0	0	0	658.3002	51.3033
15	15	15-14	0.15	2.7 + 0.7	37.33001	3024.2	115.6	25.3	3870.6	4700.904	719.6037	0	0	0	1287.031	94.3435

Table B18. Demand

Table C18. Demand

Table B18. Demand Target Case

Commodity	No. of Delivery TW	Standard Dev.	Range of Plac.	Penalty Level	Solving Time	Set up	Fixed	Tot. Serv	Routes	Service Network Design Monte Carlo Evaluation			
										Fill	Total	Pen. short (services)	Pen. long (services)
20	9-12	0.15	2.7 + 0.7	2	64.8106	5519.9	120.9	28.2	5380.7	602.1851	506.2515	0	0
20	9-12	0.15	2.7 + 0.7	2	67.64561	5520.9	120.9	28.2	5430.7	617.1465	504.2687	0	0
20	9-12	0.15	2.7 + 0.7	3	68.08806	5520.6	120.5	28.3	5430.1	617.1465	1800.305	0	0
20	9-12	0.15	2.7 + 1.1	1	62.03453	5520.1	121.5	28.5	5394.6	617.6992	616.9233	0	0
20	9-12	0.15	2.7 + 1.1	2	64.7287	5520.3	120.1	28.1	541.2	6408.715	978.4152	0	0
20	9-12	0.15	2.7 + 1.1	3	66.0848	5521.5	121.9	28.6	5399.6	7305.258	1443.758	0	0
20	9-12	0.15	2.7 + 1.3	1	64.65920	5520.1	121.3	28.3	5398.8	5996.287	476.1567	0	0
20	9-12	0.15	2.7 + 1.3	2	65.59454	5519.9	119.8	28.1	5430.1	6430.704	919.4037	0	0
20	9-12	0.15	2.7 + 1.3	3	67.67774	5521.1	119.9	28.1	5431.2	7265.768	1794.658	0	0
20	9-12	0.15	2.7 + 0.7	1	66.5946	5518.3	121.1	28.2	5397.2	6584.568	1120.263	0	0
20	9-12	0.15	2.7 + 0.7	2	64.71483	5521.2	121.5	28.5	5399.7	7316.3	1795.3	0	0
20	9-12	0.15	2.7 + 0.7	3	66.59034	5521.5	120.6	28.5	5433.9	8684.806	3160.356	0	0
20	9-12	0.15	2.7 + 1.1	1	65.58205	5521.6	123.3	28.5	5383.3	6666.805	1145.309	0	0
20	9-12	0.15	2.7 + 1.1	2	65.25022	5522.6	122.3	28.7	5430.3	7076.465	2193.809	0	0
20	9-12	0.15	2.7 + 1.1	3	65.20886	5525	123.1	28.7	5431.9	9498.04	3073.04	0	0
20	9-12	0.15	2.7 + 1.3	1	64.76292	5519.3	121.3	28.3	5399	6478.831	956.5306	0	0
20	9-12	0.15	2.7 + 1.3	2	63.15207	5521.2	120.8	28.4	5430.4	7686.502	1565.302	0	0
20	9-12	0.15	2.7 + 1.3	3	62.35666	5522.2	121.9	28.6	5430.3	8533.904	3031.751	0	0
20	9-12	0.15	2.7 + 0.7	1	66.72036	5520.4	120.2	28.2	5430.2	6817.462	1297.062	0	0
20	9-12	0.15	2.7 + 0.7	2	65.55987	5520.8	120.6	28.3	5430.2	8010.648	2489.848	0	0
20	9-12	0.15	2.7 + 0.7	3	67.86974	5522.7	121	28.4	5431.7	10281.17	4708.465	0	0
20	9-12	0.15	2.7 + 1	1	64.54379	5522.2	122.5	28.5	5399.7	7171.278	1649.078	0	0
20	9-12	0.15	2.7 + 1	2	63.69687	5522.3	122	28.6	5430.3	8787.574	3285.274	0	0
20	9-12	0.15	2.7 + 1	3	63.40127	5528.9	123.3	29	5430.6	11109.05	5580.697	0	0
20	9-12	0.15	2.7 + 1.3	1	67.19678	5518.7	118.4	27.7	5430.3	6994.643	1435.943	0	0
20	9-12	0.15	2.7 + 1.3	2	65.87565	5522.3	121.9	28.6	5430.4	7887.798	2265.468	0	0
20	9-12	0.15	2.7 + 1.3	3	67.72313	5520.4	120.8	28.1	5401.5	9554.483	4027.583	0	0
20	9-12	0.15	2.7 + 0.7	1	66.8012	555.8	120.8	28.1	5397.2	6306.791	875.7912	0	0
20	9-12	0.15	2.7 + 0.7	2	67.42343	5520.1	120.3	28.3	5399.6	6901.572	1384.172	0	0
20	9-12	0.15	2.7 + 1	1	66.46364	5522.1	120.3	28.4	5431.8	6983.758	2551.658	0	0
20	9-12	0.15	2.7 + 1	2	67.26682	5520	121.8	28.4	5398.2	7292.654	742.654	0	0
20	9-12	0.15	2.7 + 1	3	66.48173	5519.1	121.5	28.2	5398.2	6985.681	1466.281	0	0
20	9-12	0.15	2.7 + 1.3	1	68.57702	5522.7	120.1	28.3	5432.6	8176.416	2053.716	0	0
20	9-12	0.15	2.7 + 1.3	2	63.26992	5520.3	121.2	28.4	5399.7	6222.945	702.045	0	0
20	9-12	0.15	2.7 + 1.3	3	64.714	5520.3	120.3	28.2	5400	6935.133	1414.833	0	0
20	9-12	0.15	2.7 + 1.3	3	65.53833	5522.3	120.5	28.5	5431.8	8033.116	2540.816	0	0
Table B19. Demand Target Case													
										Service Network Design Monte Carlo Evaluation			
										Pen. short (demand)	Pen. long (demand)	Pen. short (demand)	Pen. long (demand)
										43.9388	12.30205	0	0
										934.5698	10.66887	0	0
										1797.057	39.33775	0	0
										451.2795	151.6558	0	0
										50.25392	50.25392	0	0
										9728.307	95.23101	0	0
										459.2552	16.5016	0	0
										884.5298	31.27787	0	0
										1054.544	60.11464	0	0
										705.7033	41.45592	0	0
										1287.30	507.9905	0	0
										2275.963	8.853034	0	0
										561.7432	583.6692	0	0
										1022.038	1131.812	0	0
										2977.861	1893.179	0	0
										5777.4005	382.6301	0	0
										16.85.43	479.8725	0	0
										2286.119	915.5851	0	0
										695.7618	601.3006	0	0
										1330.597	1105.95	0	0
										2497.432	2211.033	0	0
										631.6612	1217.616	0	0
										1249.359	2015.795	0	0
										2267.245	3313.452	0	0
										703.8606	733.0824	0	0
										1278.875	1086.623	0	0
										2265.21	1732.373	0	0
										548.981	329.4192	0	0
										595.7154	384.1262	0	0
										1877.108	671.209	0	0
										515.9334	226.701	0	0
										1016.698	440.8824	0	0
										1854.922	759.7580	0	0
										539.9635	162.0516	0	0
										1090.73	324.1031	0	0
										2005.332	734.8835	0	0

Commodity	N. of	Address of	Standard	Service Network Design Average Costs			Service Network Position Monte Carlo Evaluation									
				Range of	Penalty	Setting	Set up	Fixed	Tot. Serv	Routing	Costs	Loc	Pen. short	Pen. long	Pen. short	Pen. long
Delivery TW	Dev.	of Dist.	Level	1	2	3	143.8	143.5	33.1	6114.8	5984.623	706.0228	0	0	684.9545	21.0633
20	1-14	0.18	2.7 + 0.7	2.7 + 0.7	1	67.34133	5280.5	143.5	33.1	6113.5	6072.936	1392.430	0	0	1347.834	14.61477
20	1-14	0.18	2.7 + 0.7	2.7 + 0.7	2	67.33064	5280.5	143.5	33.1	6113.5	7888.103	2607.703	0	0	2950.062	84.74145
20	1-14	0.18	2.7 + 0.7	2.7 + 0.7	3	67.34411	5279.8	143.5	33.6	6114.8	5984.423	705.1229	0	0	687.9267	17.10924
20	1-14	0.18	2.7 + 1	2.7 + 1	1	65.14687	5279.8	143.8	33.4	6113.5	6057.982	1379.182	0	0	1348.763	30.4103
20	1-14	0.18	2.7 + 1	2.7 + 1	2	65.40254	5282.2	147.4	34.3	6114.8	7883.917	2553.717	0	0	2500.925	52.80925
20	1-14	0.18	2.7 + 1	2.7 + 1	3	65.7912	5278.6	143.5	33.3	6113.5	6068.982	660.3823	0	0	660.4295	29.68279
20	1-14	0.18	2.7 + 1.3	2.7 + 1.3	1	66.34098	5279.7	144.7	33.6	6113.5	6603.863	1324.163	0	0	1265.581	58.31235
20	1-14	0.18	2.7 + 1.3	2.7 + 1.3	2	65.03017	5281.1	145.9	33.8	6113.5	7775.696	2474.506	0	0	2363.681	111.0692
20	1-14	0.2	2.7 + 0.7	2.7 + 0.7	1	67.57515	5279.3	143.5	33.3	6113.5	6066.1	1325.8	0	0	1266.884	29.91066
20	1-14	0.2	2.7 + 0.7	2.7 + 0.7	2	64.81593	5280.8	144.8	33.1	6113.5	7737.375	2456.578	0	0	1026.884	55.14479
20	1-14	0.2	2.7 + 0.7	2.7 + 0.7	3	65.06611	5283.2	148	34.3	6113.5	9920.75	4687.35	0	0	1603.43	103.1533
20	1-14	0.2	2.7 + 1	2.7 + 1	1	64.63087	5281.4	145.3	33.7	6113.5	8197.415	2501.010	0	0	773.8740	21.42144
20	1-14	0.2	2.7 + 1	2.7 + 1	2	65.32791	5281.6	153.3	33.7	6116.3	11035.19	5753.501	0	0	1503.8	4350.41
20	1-14	0.2	2.7 + 1	2.7 + 1	3	63.34480	5280.3	147.6	34	6111.7	1570.0	10481.6	0	0	2779.685	7792.015
20	1-14	0.2	2.7 + 1.3	2.7 + 1.3	1	66.68628	5278.6	143.8	33.4	6114.8	6563.656	1286.059	0	0	1764.486	60.3717
20	1-14	0.2	2.7 + 1.3	2.7 + 1.3	2	66.68686	5280.8	145.6	33.8	6113.5	7645.678	2361.858	0	0	3413.438	1138.330
20	1-14	0.2	2.7 + 1.3	2.7 + 1.3	3	66.16685	5282.7	147.9	34.4	6114.8	6900.477	4626.777	0	0	1181.781	402.0650
20	1-14	0.25	2.7 + 0.7	2.7 + 0.7	1	64.86507	5279.7	144.7	33.6	6113.5	7213.544	1933.844	0	0	2111.515	1478.798
20	1-14	0.25	2.7 + 0.7	2.7 + 0.7	2	64.21999	5281.4	145.4	33.7	6113.5	8871.073	3560.573	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 0.7	2.7 + 0.7	3	63.84714	5284.1	147.6	34.2	6116.3	12120.12	6836.921	0	0	3258.024	9271.633
20	1-14	0.25	2.7 + 1	2.7 + 1	1	62.68616	5284.1	145.6	33.8	6116.3	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1	2.7 + 1	2	63.84714	5284.9	145.6	33.9	6116.3	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1	2.7 + 1	3	63.84714	5284.9	145.6	33.9	6116.3	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	1	64.00078	5290.5	146.2	33.9	6116.3	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	2	64.00078	5290.5	146.2	33.9	6116.3	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	3	64.00078	5290.5	146.2	33.9	6116.3	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	1	64.50405	5281	145.8	33.8	6113.5	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	2	64.50405	5281	145.8	33.8	6113.5	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	3	64.50405	5281	145.8	33.8	6113.5	12386.78	3613.338	0	0	1743.486	60.3717
20	1-14	0.25	2.7 + 0.7	2.7 + 0.7	1	66.59243	5279.5	144.5	33.5	6113.5	6440.098	1160.598	0	0	838.7574	321.8402
20	1-14	0.25	2.7 + 0.7	2.7 + 0.7	2	66.59243	5279.5	144.5	33.5	6113.5	6440.098	1160.598	0	0	838.7574	321.8402
20	1-14	0.25	2.7 + 0.7	2.7 + 0.7	3	66.59243	5279.5	144.5	33.5	6113.5	6440.098	1160.598	0	0	838.7574	321.8402
20	1-14	0.25	2.7 + 1	2.7 + 1	1	66.0142	5279.7	144.6	33.6	6113.5	6470.995	4189.155	0	0	3082.719	1130.466
20	1-14	0.25	2.7 + 1	2.7 + 1	2	67.02929	5280.0	145.7	33.8	6113.5	6470.995	4189.155	0	0	3082.719	1130.466
20	1-14	0.25	2.7 + 1	2.7 + 1	3	67.02929	5280.0	145.7	33.8	6113.5	6470.995	4189.155	0	0	3082.719	1130.466
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	1	66.62665	5279.6	144.6	33.6	6113.5	6470.995	4189.155	0	0	3082.719	1130.466
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	2	66.62665	5279.6	144.6	33.6	6113.5	6470.995	4189.155	0	0	3082.719	1130.466
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	3	66.62665	5279.6	144.6	33.6	6113.5	6470.995	4189.155	0	0	3082.719	1130.466
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	1	65.7696	5280.9	145.6	33.8	6113.5	7407.382	1177.42	0	0	841.2947	333.1697
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	2	65.7696	5280.9	145.6	33.8	6113.5	7407.382	1177.42	0	0	841.2947	333.1697
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	3	65.7696	5280.9	145.6	33.8	6113.5	7407.382	1177.42	0	0	841.2947	333.1697
20	1-14	0.25	2.7 + 1.3	2.7 + 1.3	1	65.22804	5281.3	144.8	33.7	6113.5	6485.536	4207.236	0	0	3378.693	1138.513

Table B20. Demand Target Case

N. of Community	Widthness of Delivery TW	Standard Dev.	Range of Dist.	Penalty Level	Setting Time	Set up	Fixed	Tot. Serv	Routing	Service Network Design Monte Carlo Evaluation					
										Full	Total Penalty	Pen. short (services)	Pen. long (services)	Pen. short (demand)	Pen. long (demand)
25	9-12	0.15	2.7 + 0.7	1	86.5882	6336.6	141.8	32.8	6200.8	6922.114	576.513	0	0	592.431	1470716
25	9-12	0.15	2.7 + 0.7	2	81.10833	6344.0	143.0	32.3	6201.8	7447.314	1102.414	0	0	1074.272	28.14231
25	9-12	0.15	2.7 + 0.7	3	82.76225	6345	142.8	32.3	6202.2	8570.735	2234.735	0	0	2171.706	63.68928
25	9-12	0.15	2.7 + 1	1	79.5935	6345.5	144.5	32.5	6201	6992.266	606.7962	0	0	596.376	20.47857
25	9-12	0.15	2.7 + 1	2	81.059	6345.4	145.1	32.5	6203.3	7097.942	1162.5462	0	0	1120.351	42.20197
25	9-12	0.15	2.7 + 1	3	80.63604	6344.8	144.2	32.4	6200.6	8646.991	2302.151	0	0	2222.015	79.27588
25	9-12	0.15	2.7 + 1.3	1	79.41886	6346.3	144.1	32.4	6202.2	6917.914	571.6137	0	0	547.666	23.64773
25	9-12	0.15	2.7 + 1.3	2	78.41888	6346.4	145.3	32.5	6201.1	7475.512	1129.112	0	0	1085.867	43.24515
25	9-12	0.15	2.7 + 1.3	3	80.13698	6346.8	143.9	32.5	6202.9	8386.493	2039.693	0	0	1964.286	75.10725
25	9-12	0.2	2.7 + 0.7	1	86.5882	6344.2	142.6	32.2	6201.6	7435.983	1091.783	0	0	835.1596	25.62229
25	9-12	0.2	2.7 + 0.7	2	86.01098	6343.4	141.8	32	6201.6	8524.817	2191.417	0	0	1672.971	59.4466
25	9-12	0.2	2.7 + 0.7	3	80.01964	6346.7	143.2	32.4	6203.5	10325.45	3081.454	0	0	3386.161	89.53926
25	9-12	0.2	2.7 + 1	1	81.05847	6347.8	144.8	32.6	6203.5	8234.347	1986.547	0	0	650.237	1196.31
25	9-12	0.2	2.7 + 1	2	78.56318	6347.2	144.8	32.4	6202.4	10058.25	3711.782	0	0	1331.746	2379.306
25	9-12	0.2	2.7 + 1	3	83.61135	6330.6	141.4	32.9	6206.2	13384.75	7038.183	0	0	2485.881	4532.602
25	9-12	0.2	2.7 + 1.3	1	81.06417	6345.5	143	32.7	6199.5	7378.744	1033.244	0	0	747.7034	283.3403
25	9-12	0.2	2.7 + 1.3	2	80.65658	6345.2	144.6	32.3	6203.6	8330.477	1994.277	0	0	1451.676	542.6013
25	9-12	0.2	2.7 + 1.3	3	79.55259	6347.4	143.9	32.6	6203.5	8975.206	3527.808	0	0	2538.262	894.2446
25	9-12	0.25	2.7 + 0.7	1	81.84057	6344.2	143.2	32.4	6201.3	7971.717	1627.517	0	0	939.2726	664.2416
25	9-12	0.25	2.7 + 0.7	2	80.09226	6346.2	142.6	32.4	6203.6	8310.283	2973.083	0	0	1702.47	1130.914
25	9-12	0.25	2.7 + 0.7	3	79.21813	6346.6	145.3	33.2	6203.3	11870.97	5522.265	0	0	3316.544	2232.351
25	9-12	0.25	2.7 + 1	1	80.73809	6340.2	144.1	32.4	6205.1	8697.262	2918.062	0	0	860.921	1757.25
25	9-12	0.25	2.7 + 1	2	78.3669	6330.2	144.7	32.6	6205.5	11103.06	4752.876	0	0	1487.912	3234.664
25	9-12	0.25	2.7 + 1	3	78.50658	6331.9	144.1	32.9	6207.8	15615.5	6263.703	0	0	297.335	6386.368
25	9-12	0.25	2.7 + 1.3	1	83.69682	6344.3	143.7	32.1	6200.6	7948.118	1603.818	0	0	907.4449	699.3731
25	9-12	0.25	2.7 + 1.3	2	79.22369	6348.8	143	33	6202.8	6166.290	2817.459	0	0	1590.518	1236.931
25	9-12	0.25	2.7 + 1.3	3	79.34075	6349.4	146.2	33.2	6203.2	11866.58	5337.38	0	0	3029.488	2337.592
25	9-12	0.25	2.7 + 1.3	1	82.24065	6344.9	144	32.3	6200.9	7211.051	866.1613	0	0	657.125	209.0263
25	9-12	0.25	2.7 + 0.7	2	80.18785	6345.5	144	32.5	6201.5	8640.907	1695.407	0	0	1277.355	418.0523
25	9-12	0.25	2.7 + 0.7	3	79.48356	6347.6	144.9	32.8	6202.7	9392.216	3044.616	0	0	2366.297	677.6187
25	9-12	0.25	2.7 + 1	1	85.33349	6343.5	141.7	32	6201.8	7284.135	937.639	0	0	534.3372	333.3732
25	9-12	0.25	2.7 + 1	2	84.2858	6346	144.5	32.6	6201.2	7992.015	1616.015	0	0	1186.709	423.2028
25	9-12	0.25	2.7 + 1	3	82.9876	6345.5	140.6	31.9	6204.9	6434.783	3096.283	0	0	2306.001	784.2519
25	9-12	0.25	2.7 + 1.3	1	80.02901	6346	144.5	32.5	6201.5	7242.302	806.3019	0	0	687.94	214.7079
25	9-12	0.25	2.7 + 1.3	2	83.19432	6344.3	142.7	32.2	6201.6	8039.668	1715.268	0	0	1335.114	389.2556
25	9-12	0.25	2.7 + 1.3	3	83.722	6347.1	143.7	32.5	6203.4	9485.686	3138.556	0	0	2101.372	647.1844

Table B21. Demand Target Case

Commodity	N. of	Widness of Delivery TW	Service Network Design Average Costs					Service Network Design Monte Carlo Evaluation								
			Standard Dev.	Range of Dist.	Penalty Level	Solving Time	Sec. up	Fixed	Tot. Serv	Routing	Full Costs	Tot. Penalty	Pen. short (seconds)	Pen. long (seconds)	Pen. short (demand)	Pen. long (demand)
15	15	9-12	0.15	2.7, + 0.7	1	44.05105	4035.8	93.2	21.4	3691.8	4154.605	98.25474	2336.652	1933.433	34.81987	347.417
15	15	9-12	0.15	2.7, + 0.7	2	48.62616	4056	93.2	21.4	3692.8	4156.638	100.638	4151.919	3846.749	61.63937	684.7237
15	15	9-12	0.15	2.7, + 0.7	3	47.57425	4057	92.3	21.2	3694.4	4155.847	98.84666	4129.214	7517.078	138.8662	1384.706
15	15	9-12	0.15	2.7, + 1	1	44.45707	4056	93.1	21.4	3692.9	4155.07	99.06975	2292.359	1872.045	79.23357	33.7075
15	15	9-12	0.15	2.7, + 1	2	46.46978	4056.4	93.2	21.4	3693.2	4155.751	99.45062	4355.309	3733.604	153.766	613.6027
15	15	9-12	0.15	2.7, + 1	3	46.46978	4056.8	92.1	21.1	3694.4	4156.471	99.67118	4056.496	7410.02	330.8444	1254.361
15	15	9-12	0.15	2.7, + 1.3	1	54.21806	4057	95.1	21.7	3691.9	4162.416	105.4162	2277.077	1387.117	56.68445	322.1737
15	15	9-12	0.15	2.7, + 1.3	2	46.87197	4056.1	93.2	21.4	3692.9	4161.616	105.5157	4462.79	3696.004	109.7917	650.6336
15	15	9-12	0.15	2.7, + 1.3	3	48.87166	4056.9	93.2	21.3	3694.7	4160.993	104.0927	8462.745	7258.295	215.5604	1378.405
15	15	9-12	0.2	2.7, + 0.7	1	46.01128	4056	93.2	21.4	3692.8	4156.113	100.1128	4106.302	2794.120	726.6152	494.2795
15	15	9-12	0.2	2.7, + 0.7	2	46.64242	4056.7	92	21.1	3694.7	4156.475	99.77869	8304.022	5514.945	1147.936	984.2584
15	15	9-12	0.2	2.7, + 1	3	46.72262	4056.8	90.1	21	3693.7	4160.065	100.2348	10358.87	10826.54	2795.419	1913.032
15	15	9-12	0.2	2.7, + 1	1	51.30418	4056	93.2	21.4	3692.8	4164.576	98.57642	6129.36	2196.474	3310.706	423.4086
15	15	9-12	0.2	2.7, + 1	2	51.22687	4056.6	91.9	21.3	3693.7	4160.095	99.49612	11735.06	4387.605	6109.157	843.1957
15	15	9-12	0.2	2.7, + 1	3	48.69716	4055.8	91.2	21.3	3694.6	4176.662	110.8925	22863.43	8759.847	11693.9	1531.889
15	15	9-12	0.2	2.7, + 1.3	1	51.57314	4056.4	93.2	21.4	3693.2	4155.648	99.24765	8484.784	2499.929	723.2282	417.9990
15	15	9-12	0.2	2.7, + 1.3	2	44.74351	4056.7	92.7	21.2	3693.6	4157.287	100.5865	7374.507	4975.552	1442.66	838.9761
15	15	9-12	0.2	2.7, + 1.3	3	45.21677	4056.3	90.7	21.2	3693.6	4156.647	99.34662	15038.62	9771.297	2754.714	167.655
15	15	9-12	0.25	2.7, + 0.7	1	45.56179	4056.2	93.4	21.4	3692.8	4155.686	99.40553	5847.774	2398.392	1867.846	500.6272
15	15	9-12	0.25	2.7, + 0.7	2	46.17578	4057.5	93.3	21.1	3693.2	4156.846	99.34882	11481.88	5878.988	3636.831	1091.055
15	15	9-12	0.25	2.7, + 0.7	3	47.14287	4056.1	87.8	21	3691.3	4168.111	99.01163	21439.69	11404.05	6758.668	1719.749
15	15	9-12	0.25	2.7, + 1	1	46.89200	4056.1	92.9	21.3	3693.2	4156.534	100.4386	8379.534	2740.035	4575.294	525.8844
15	15	9-12	0.25	2.7, + 1	2	46.88510	4051.2	90.7	21.2	3690.5	4160.376	99.17644	10107.82	5438.184	4675.085	1038.92
15	15	9-12	0.25	2.7, + 1	3	47.2758	4076.4	87.4	21.1	3690	4177.465	101.6653	31431.02	10560.21	10244.05	1861.311
15	15	9-12	0.25	2.7, + 1.3	1	43.03573	4056.2	93.4	21.4	3692.8	4153.714	99.51372	53584.222	2900.829	1567.886	472.8056
15	15	9-12	0.25	2.7, + 1.3	2	46.05808	4057.3	91.3	21.1	3692.8	4157.717	100.2774	11164.77	5591.684	3542.094	659.6109
15	15	9-12	0.25	2.7, + 1.3	3	47.48087	4068	87.5	20.9	3690.5	4169.525	101.5253	20930.82	11011.87	6503.383	1584.875
15	15	9-12	0.25	2.7, + 0.7	1	45.68454	4056.1	92.9	21.3	3693.2	4156.122	100.0254	34428.253	2290.312	6244.903	392.8081
15	15	9-12	0.25	2.7, + 0.7	2	46.48705	4057.2	91.7	21.2	3693.5	4158.523	101.3226	6787.451	4349.065	1220.414	784.6162
15	15	9-12	0.25	2.7, + 0.7	3	47.3556	4054.8	88.6	21.2	3692.8	4157.931	101.5083	12405.08	8291.45	6144.163	1135.698
15	15	9-12	0.25	2.7, + 1	1	50.27332	4056.3	93.5	21.3	3694.7	4156.661	101.6308	3265.81	2069.067	614.163	383.2534
15	15	9-12	0.25	2.7, + 1	2	46.2683	4056.8	92.1	21.3	3694.7	4158.661	101.251	5409.704	1064.564	1187.206	759.4643
15	15	9-12	0.25	2.7, + 1	3	46.34978	4053.9	88.9	21.3	3693.5	4165.954	102.0338	1187.435	7728.184	2056.121	1417.708
15	15	9-12	0.25	2.7, + 1.3	1	47.64614	4062	90.7	21.2	3692.2	4162.717	99.91768	3358.73	2146.341	1261.284	385.6964
15	15	9-12	0.25	2.7, + 1.3	2	45.59992	4053.2	90.7	21.2	3692.5	4163.115	99.41876	5335.019	4214.337	1765.24	744.6206
15	15	9-12	0.25	2.7, + 1.3	3	44.17536	4071.2	87.2	21.1	3694	4170.486	99.236	11095.19	9104.212	2035.855	1380.158

Table B23. Service and Demand Target Case

Community	No. of	Witness of	Standard	Service Network Design Average Costs				Service Network Design Monte Carlo Evaluation									
				Delivery TW	Dec.	Range of	Penalty	Setup	Fixed	Tot. Serv	Routing	Costs	Total	Pen. short	Pen. long	Pen. short	Pen. long
						of Dist.	Level	Time					Penalty	Pen. short	Pen. long	Pen. short	Pen. long
15	15	11-11	3.15	31.4310	2.7	+ 0.7	2	3924.2	112.1	25.6	3812.1	6178.356	2704.059	2340.072	51.64472	336.0104	15.43215
15	15	11-11	3.15	50.56829	2.7	+ 0.7	2	3925.3	110.4	25.3	3814.0	6416.122	5480.522	4350.447	114.832	755.0141	22.63021
15	15	11-11	3.15	51.74126	3	2.7 + 0.7	3	3929.7	103.8	24.7	3825.9	14285.25	10355.55	8660.742	236.5780	1128.077	59.28066
15	15	11-11	3.15	50.68107	3	2.7 + 1	3	3925.1	113	25.8	3812.1	6665.936	2743.839	2274.023	83.69095	386.3777	10.63605
15	15	11-11	3.15	51.6648	3	2.7 + 1	3	3926.5	108	25.4	3818.5	6271.626	5345.126	4375.918	133.7651	775.7975	39.68478
15	15	11-11	3.15	51.76711	3	2.7 + 1	3	3929.6	103.8	24.7	3805.8	14029.68	10100.68	8373.866	251.0684	1341.281	60.83859
15	15	11-11	3.15	51.14565	3	2.7 + 1.3	3	3924.6	112.5	25.7	3812.1	6628.488	2703.883	2258.109	58.63884	735.2287	11.60462
15	15	11-11	3.15	50.32491	2	2.7 + 1.3	2	3924.7	110.9	25.5	3813.8	6256.819	5335.119	4455.115	114.3205	742.4742	23.20923
15	15	11-11	3.15	52.30012	3	2.7 + 1.3	3	3929.4	103.5	24.6	3823.9	13589.55	9969.154	8258.198	208.2215	1431.742	40.79698
15	15	11-11	3.15	51.04795	3	2.7 + 0.7	3	3924.3	112.2	25.6	3823.9	13589.55	9969.154	8258.198	208.2215	1431.742	40.79698
15	15	11-11	3.15	52.19137	3	2.7 + 0.7	3	3924.3	112.2	25.6	3823.9	13589.55	9969.154	8258.198	208.2215	1431.742	40.79698
15	15	11-11	3.15	52.11174	3	2.7 + 1	3	3930.1	103.8	24.7	3821.9	13406.03	9478.333	6377.133	1824.698	1397.178	379.2989
15	15	11-11	3.15	52.56916	3	2.7 + 1	3	3924.3	112.2	24.7	3821.9	13406.03	9478.333	6377.133	1824.698	1397.178	379.2989
15	15	11-11	3.15	52.71186	3	2.7 + 1	3	3930.4	103.2	24.6	3812.1	10947.25	7022.951	2810.398	3254.573	450.9700	458.6928
15	15	11-11	3.15	52.21137	3	2.7 + 1	3	3944.7	103.2	24.6	3820.7	17086.97	13155.57	5501.128	5958.566	972.0511	884.8206
15	15	11-11	3.15	51.13708	3	2.7 + 1.3	3	3924.7	112.6	25.7	3812.1	6630.953	4706.253	10746.04	9703.131	1020.307	1446.664
15	15	11-11	3.15	52.56434	3	2.7 + 1.3	3	3928	105	24.8	3823	12779.56	8851.587	5784.821	1830.511	1028.018	408.7913
15	15	11-11	3.15	52.71680	3	2.7 + 1.3	3	3929.2	103.4	24.6	3825.8	11411.9	7748.67	11825.84	3187.378	2056.036	817.6028
15	15	11-11	3.15	51.33117	3	2.7 + 0.7	3	3925.4	110.6	25.6	3814.8	10848.47	6022.969	3350.259	2240.175	580.0204	507.5078
15	15	11-11	3.15	50.14563	3	2.7 + 0.7	3	3929.6	103.9	24.7	3825.7	10904.54	13064.54	6790.557	1139.412	1153.369	1787.061
15	15	11-11	3.15	51.86137	3	2.7 + 1	3	3935.6	104.8	24.9	3830.8	25012.55	25012.55	13731.01	8333.182	2207.809	951.5727
15	15	11-11	3.15	51.69806	3	2.7 + 1	3	3926.8	108.7	25.3	3818.1	13349.02	9422.219	3372.33	4398.443	601.3874	855.0206
15	15	11-11	3.15	50.34186	3	2.7 + 1	3	3943.2	103.5	24.9	3830.4	21707.44	17773.54	5356.590	8433.558	1140.709	1619.285
15	15	11-11	3.15	51.82603	3	2.7 + 1	3	3925.1	110.1	24.3	3833.1	27703.01	33848.81	12885.98	15788.10	2250.704	552.9228
15	15	11-11	3.15	51.65354	3	2.7 + 1	3	3929.7	103.8	24.7	3825.9	16550.38	6706.24	3399.591	2250.704	552.9228	503.6018
15	15	11-11	3.15	55.18319	3	2.7 + 1.3	3	3934.1	102.5	24.6	3831.6	10530.62	24854.52	12766.22	9232.174	2033.618	1824.466
15	15	11-11	3.15	50.16979	3	2.7 + 0.7	3	3925.6	109	25.4	3816.6	7978.288	4052.658	2566.425	779.4473	1824.466	1824.466
15	15	11-11	3.15	51.61982	3	2.7 + 0.7	3	3928.1	106.2	25.1	3821.9	11724.12	7795.017	5164.634	1439.841	313.8330	313.8330
15	15	11-11	3.15	50.00168	3	2.7 + 1	3	3925.6	104.3	24.8	3826.9	10653.01	15121.81	10117.17	7745.46	1439.841	313.8330
15	15	11-11	3.15	52.08063	3	2.7 + 1	3	3929.3	109	25.4	3816.6	7722.701	3847.101	2478.555	7745.46	1439.841	313.8330
15	15	11-11	3.15	52.74283	3	2.7 + 1	3	3931	104.6	24.9	3824.7	18218.86	14287.382	4782.185	1371.003	809.4333	313.8330
15	15	11-11	3.15	51.70516	3	2.7 + 1.3	3	3925.6	108.2	25.2	3817.4	7979.697	4053.457	2513.529	859.926	445.8826	203.9148
15	15	11-11	3.15	51.62229	3	2.7 + 1.3	3	3928.9	104.2	24.8	3824.7	11377.13	7618.231	4090.174	1532.996	845.0633	359.9687
15	15	11-11	3.15	54.07007	3	2.7 + 1.3	3	3931.4	103.8	24.7	3827.6	19010.57	15058.17	5755.50	2034.881	1841.874	623.3383

Table B24. Service and Demand Target Case

Compositive	N. of Delivery TW	Widness of Delivery TW	Standard Dev.	Service Network Design Average Costs			Service Network Design Monte Carlo Evaluation								
				Range of Distr.	Penalty Level	Solving Time	Fixed	Tot. Serv.	Routing	Full Costs	Tot. Penalty	Pen. short (service)	Pen. long (service)	Pen. short (demand)	Pen. long (demand)
20	9-12	0.15	2.7, + 0.7	1	65.62412	5518.7	119.5	27.9	5339.2	5680.935	3162.215	2301.118	33.65251	483.5951	131.9557
20	9-12	0.15	2.7, + 0.7	2	65.75402	5519.9	118.8	27.8	5301.1	11582.73	6062.832	4396.697	70.67574	678.8886	23.87119
20	9-12	0.15	2.7, + 0.7	3	65.68401	5524.1	119.8	27.8	5307.3	17296.21	11705.11	6998.137	148.1221	1412.065	46.74287
20	9-12	0.15	2.7, + 1	4	63.17904	5520.3	119.3	27.9	5301	8590.356	3070.236	2473.954	93.0912	433.1651	25.12906
20	9-12	0.15	2.7, + 1	5	65.8171	5520.8	120	28.1	5400.8	11646.27	6128.471	4977.331	157.0135	935.186	48.53474
20	9-12	0.15	2.7, + 1	6	65.39933	5522.7	115.8	27.8	5406.9	17355.12	11832.42	9502.587	317.463	1814.503	97.66951
20	9-12	0.15	2.7, + 1.8	7	66.21026	5518.4	118.7	27.8	5399.7	8597.967	3079.267	2411.471	65.36438	484.284	37.46057
20	9-12	0.15	2.7, + 1.8	8	64.61688	5520.8	119.1	27.9	5406.9	11456.84	5920.836	4842.84	131.1832	928.3507	37.46057
20	9-12	0.15	2.7, + 1.8	9	64.61688	5519.5	118.6	27.7	5407.6	16931.3	11407.5	8411.953	237.4114	1879.542	58.09192
20	9-12	0.2	2.7, + 0.7	10	64.65853	5519.5	118.6	27.7	5406.9	11027.81	5908.41	3331.731	921.9968	693.3840	271.2242
20	9-12	0.2	2.7, + 0.7	11	65.26916	5522.2	116.6	27.4	5413.9	16869.27	10667.17	1812.164	1455.074	948.0635	539.6031
20	9-12	0.2	2.7, + 0.7	12	65.78958	5527.3	113.4	27	5413.9	26486.67	26057.37	10667.17	1812.164	1455.074	948.0635
20	9-12	0.2	2.7, + 1	13	64.53604	5522.9	117	27.7	5405.9	13610.85	8065.048	13070	3319.435	2486.977	948.0635
20	9-12	0.2	2.7, + 1	14	64.4333	5526.2	116.8	27.7	5409.4	21411.82	15845.62	8766.693	7467.342	1137.272	1274.764
20	9-12	0.2	2.7, + 1	15	64.40638	5537.3	116.5	27.8	5420.8	85931.47	30004.17	11028.47	1436.13	1891.455	1784.127
20	9-12	0.2	2.7, + 1.8	16	68.1096	5530.1	118	27.9	5403.1	10460.27	4026.166	3100.432	914.6982	577.9187	243.8475
20	9-12	0.2	2.7, + 1.8	17	63.20366	5522.8	117.9	27.9	5403.9	15364.65	9841.847	6411.029	1783.119	1181.465	459.3011
20	9-12	0.2	2.7, + 1.8	18	64.54367	5529	115.3	27.6	5414.7	24484.75	18655.75	12576.09	3404.139	2115.744	859.7624
20	9-12	0.25	2.7, + 0.7	19	65.28271	5520.1	118.7	27.7	5401.4	13152.25	7632.153	3915.385	2376.993	723.4232	617.3498
20	9-12	0.25	2.7, + 0.7	20	63.16234	5525.1	117.6	27.6	5407.5	20620.85	15095.75	7766.82	4704.529	1410.832	1213.564
20	9-12	0.25	2.7, + 0.7	1	67.87907	5538.4	111.2	27	5427.2	33338.9	27800.5	14833.1	8527.130	2444.213	1896.047
20	9-12	0.25	2.7, + 1	2	68.63933	5522.6	116.7	27.6	5405.9	16465.34	10972.54	3368.791	5446.165	631.7420	1226.224
20	9-12	0.25	2.7, + 1	3	65.24469	5528.2	115.9	27.4	5413.8	26752.24	21221.64	7388.474	1105.188	1230.319	1483.366
20	9-12	0.25	2.7, + 1.8	4	65.24469	5531.8	109.9	26.7	5413.8	44707.76	30153.46	13660.27	23674.94	2226.176	3192.017
20	9-12	0.25	2.7, + 1.8	5	64.16294	5520.8	118.1	27.6	5403.7	13028.81	7708.065	3756.872	2385.014	776.6642	619.958
20	9-12	0.25	2.7, + 1.8	6	64.87228	5528	115.3	27.5	5409.7	19916.51	14391.51	7347.498	1575.918	1316.067	1097.136
20	9-12	0.25	2.7, + 1.8	7	63.67288	5540.3	109.2	26.7	5413.1	32963.33	27123.03	14051.37	8574.015	2516.689	1577.91
20	9-12	0.25	2.7, + 0.7	8	65.3101	5518.7	118.3	27.6	5403.4	10150.34	4631.638	2911.329	589.2449	737.3827	323.6802
20	9-12	0.25	2.7, + 0.7	9	63.67965	5524.5	115.5	27.7	5416.4	6897.918	4337.918	2738.194	876.8885	507.6223	424.2113
20	9-12	0.25	2.7, + 0.7	10	65.41663	5521.9	115.5	27.8	5409	13702.73	8238.43	5274.928	1382.941	960.3653	430.0997
20	9-12	0.25	2.7, + 1	11	66.49991	5524.4	113.4	27.3	5420	21137.18	15604.78	10166.12	2924.879	1771.384	292.6781
20	9-12	0.25	2.7, + 1.8	12	64.78273	5520.1	119.7	27.9	5406.4	16160.48	4640.379	2891.309	939.0668	593.3252	292.6781
20	9-12	0.25	2.7, + 1.8	13	64.10679	5522.1	115.9	27.4	5406.2	14179.67	8657.566	5513.355	1576.689	1036.433	571.8835
20	9-12	0.25	2.7, + 1.8	14	65.30389	5525.8	115.4	27.5	5410.4	22331.6	16805.8	11140.72	2679.87	2930.244	

Table B25. Service and Demand Target Case

Commodity	N _r of	Wideness of	Standard	Service Network Design Average Costs				Service Network Design Monte Carlo Evaluation									
				Range	Penalty	Setting	Sec up	Fixed	Tot. Serv	Routing	Full	Total	Pen. short	Pen. long	Pen. short	Pen. long	
		Delivery TW	Dev.	of Dist.	Level	Time						Penalty	(services)	(services)	(demand)	(demand)	
20	20	11-11	0.15	2.7 + 0.7	1	68.60285	5278.7	1432	33.2	5135.5	6001.884	3772.884	2397.937	57.889767	6357.3614	21.69535	
20	20	11-11	0.15	2.7 + 0.7	2	69.18013	5279.0	1410	33	5138	12704.15	7434.283	5021.612	135.7053	1323.805	43.37067	
20	20	11-11	0.15	2.7 + 0.7	3	72.3574	5281.7	1408	32.9	5140.9	20003.32	14721.62	11772.14	274.6759	2587.758	85.71415	
20	20	11-11	0.15	2.7 + 1	1	71.49202	5278.6	1439	33.2	5134.7	6043.926	3795.386	2924.001	130.3380	756.8294	21.16941	
20	20	11-11	0.15	2.7 + 1	2	75.76548	5279.5	1427	33.2	5136.8	12665.8	7785.387	5589.587	108.3385	1340.081	33.07339	
20	20	11-11	0.15	2.7 + 1	3	74.24625	5278.6	1435	33.3	5138.0	19900.24	14629.04	11525.4	383.3394	2559.254	60.83855	
20	20	11-11	0.15	2.7 + 1.3	1	75.62673	5279.5	1421	33.1	5135.1	8920.085	3641.455	2870.379	90.59425	659.6122	30.67106	
20	20	11-11	0.15	2.7 + 1.3	2	72.48426	5281.6	1401	32.8	5141.8	12464.26	7184.755	5570.698	151.2824	1292.572	59.60557	
20	20	11-11	0.2	2.7 + 0.7	1	69.67707	5280.8	1451	33.6	5135.7	19458.21	14148.36	11180.34	315.6424	2927.867	115.0927	
20	20	11-11	0.2	2.7 + 0.7	2	69.29828	5282.1	1413	33	5140.8	18576.12	12397.02	8342.438	14386.891	1099.651	1204.086	
20	20	11-11	0.2	2.7 + 0.7	3	70.41123	5286.7	1389	32.6	5147.8	31018.25	25731.58	15796.81	4197.703	2016.294	606.266	
20	20	11-11	0.2	2.7 + 1	1	69.59489	5283	1441	33.4	5139	16474.95	11191.59	3589.238	4592.721	779.6074	1392.971	
20	20	11-11	0.2	2.7 + 1	2	71.4110	5326.4	141.9	33.1	5149.4	26623.44	21332.14	7108.09	4872.639	1878.472	3872.929	
20	20	11-11	0.2	2.7 + 1	3	73.1464	5379.6	143.6	31.9	5136.6	43482.95	38137.55	13801.55	13326.66	3022.305	5916.521	
20	20	11-11	0.2	2.7 + 1.3	1	69.68041	5360.7	142.3	33.3	5137.4	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.2	2.7 + 1.3	2	67.60905	5282	142.2	33.3	5138.5	20612.60	21325.59	13432.17	4261.274	3455.450	1177.093	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 0.7	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 0.7	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 0.7	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	2	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	3	67.60905	5282	140.7	33	5146	17854.86	12875.15	7789.44	2206.68	1911.440	637.0761	
20	20	11-11	0.25	2.7 + 1.3	1	67.60905	5282	140.7	33	5146	17854.8						

No. of Commodity	Widness of Delivery TW	Standard Dev.	SERVICE NETWORK DESIGN - Average Costs				SERVICE NETWORK DESIGN - Monte Carlo Evaluation								
			Range of Dist.	Penalty Level	Solving Time	Set up	Fixed	Tot. Serv	Routing	Full Costs	Pen. short (services)	Pen. long (demand)	Pen. short (demand)	Pen. long (demand)	
25	9-12	0.15	2.7 + 0.7	1	83.4635	6335.7	144.1	32.6	6301	5504.382	3505.282	2390.125	43.6763	538.0296	13.341
25	9-12	0.15	2.7 + 0.7	2	81.7750	6346	143	32.4	6308	13254.41	7238.677	534.557	90.50787	1173.270	65.1071
25	9-12	0.15	2.7 + 0.7	3	87.85482	6347.6	137.6	31.5	6310	31225.62	13876.02	11400.31	179.106	2227.057	28.1021
25	9-12	0.15	2.7 + 1	2	83.429	6335.8	143	32.7	6270.5	10054.06	3708.257	2977.05	119.0293	959.9709	21.85367
25	9-12	0.15	2.7 + 1	3	83.7192	6337.7	142.4	32.4	6230.3	18601.66	7234.278	5843.69	226.4763	1141.819	42.20108
25	9-12	0.15	2.7 + 1	3	80.62182	6347.2	136.9	31.6	6230.3	20245.65	13894.45	11227.32	410.856	2190.431	63.74486
25	9-12	0.15	2.7 + 1.3	2	89.61147	6345.6	143.3	32.7	6230.3	68266.738	3051.138	2308.183	81.6300	537.6361	44.14969
25	9-12	0.15	2.7 + 1.3	3	81.04190	6345.9	142.4	32.4	6231.5	13287.63	6941.729	11189.55	235.8314	1032.918	84.6563
25	9-12	0.2	2.7 + 0.7	2	82.2071	6346.0	139.8	32.1	6237.1	119920.67	13603.77	4184.225	1560.06	894.6889	408.5707
25	9-12	0.2	2.7 + 0.7	3	91.15687	6343.2	138.6	31.6	6239.4	12886.92	6542.824	1194.225	2366.512	1817.826	535.5768
25	9-12	0.2	2.7 + 0.7	3	82.35765	6331.9	132.4	31.2	6219.5	10920.92	12674.62	8213.297	15034.95	3966.9	3328.503
25	9-12	0.2	2.7 + 1	1	85.07388	6346.7	141.5	31.9	6230.5	16626.41	10279.61	3379.714	4763.024	678.3572	1437.609
25	9-12	0.2	2.7 + 1	3	84.5035	6356	136.6	31.4	6210.5	268218.14	19867.64	6735.80	3412.649	1303.242	2335.845
25	9-12	0.2	2.7 + 1.3	1	83.88722	6346.3	143.4	32.5	6232.9	12271.77	5925.466	2825.317	1379.874	748.1872	272.1335
25	9-12	0.2	2.7 + 1.3	2	86.69237	6347.2	138.4	31.8	6234.8	17819.42	11422.12	7397.288	2387.742	1486.825	501.7977
25	9-12	0.2	2.7 + 1.3	3	82.54931	6331.2	137.1	31.6	6234.1	18403.46	22379.66	14667.39	1033.528	2882.345	814.2492
25	9-12	0.25	2.7 + 0.7	1	82.1167	6333.4	130.7	31.9	6232.7	13475.42	9132.021	4359.039	2799.41	959.3388	175.5389
25	9-12	0.25	2.7 + 0.7	2	82.3319	6340	137.4	31.6	6237.9	23839.42	17450.22	8399.796	5372.229	1596.546	1281.684
25	9-12	0.25	2.7 + 0.7	3	78.55292	6330.9	133	31.1	6237.9	33015.22	33015.22	17416.92	10298.68	3474.434	2335.287
25	9-12	0.25	2.7 + 1	2	80.55587	6347.4	142.2	32.1	6236.2	20077.76	13730.36	4236.3	8430.621	12919.11	1592.35
25	9-12	0.25	2.7 + 1	3	78.19852	6335.2	138.6	31.9	6216.6	32569.94	20077.76	13730.36	4236.3	8430.621	12919.11
25	9-12	0.25	2.7 + 1.3	1	80.57535	6335.9	135.1	31.2	6230.8	37612	51.46.1	15947.74	23483.84	890.4044	658.8378
25	9-12	0.25	2.7 + 1.3	2	86.61842	6336.1	138.7	31.3	6237.4	15003.75	18919.03	8358.988	5361.529	1370.561	1288.958
25	9-12	0.25	2.7 + 1.3	3	81.53044	6336.6	134.7	31.6	6231.6	23167.53	33422.47	17145.6	1564.653	684.0109	317.773
25	9-12	0.25	2.7 + 0.7	1	87.12615	6344.6	141.9	32.2	6232.7	11752.56	5407.650	3441.515	954.653	684.0109	317.773
25	9-12	0.25	2.7 + 0.7	2	84.18665	6338.8	140.4	32.4	6238.4	16410.56	10070.76	6564.512	1730.269	2487.781	383.2866
25	9-12	0.25	2.7 + 1	3	84.53985	6333.7	138.1	32	6235.6	25694.46	19911.26	13692.91	3350.343	2487.781	383.2866
25	9-12	0.25	2.7 + 1	3	86.63097	6334.8	141.5	32.1	6233.3	11297.47	4092.572	3160.779	619.874	636.7941	235.1641
25	9-12	0.25	2.7 + 1	3	81.62301	6331.2	141.7	32.5	6239.5	15943.77	9492.572	6236.385	1709.514	1142.766	413.9781
25	9-12	0.25	2.7 + 1.3	1	82.63484	6339.7	136.1	31.5	6213.6	24791.1	14881.4	11942.00	3226.217	2400.444	612.7473
25	9-12	0.25	2.7 + 1.3	2	82.59597	6335.6	144.6	32.7	6201	11817.32	6472.317	3337.72	1037.018	680.1052	337.1344
25	9-12	0.25	2.7 + 1.3	3	81.81137	6337.3	139.7	32	6237.6	16334.05	10186.75	6492.231	1920.959	1386.789	434.6048
25	9-12	0.25	2.7 + 1.3	3	85.84131	6332.7	134.4	31.2	6218.3	25333.02	19180.32	12452.33	3379.677	2589.618	658.6736

Table B27. Service and Demand Target Case

Commodity	N. of	Widness of	Standard	Service Network Design Average Costs				Service Network Design Monte Carlo Evaluation									
				Range	Penalty	Solving	Set up	Fixed	Tot. Serv	Routing	Costs	Penalty	Tot	Pen. short	Pen. long	Pen. short	Pen. long
Delivery TW	Dev.	of Difer.	Level	Time													
25	11-14	0.15	2.7 + 0.7	87.07191	6597.0	173.3	39	6527.3	11300.5	4602.964	3335.898	77.36347	851.4372	25.10387			
25	11-14	0.15	2.7 + 0.7	90.22992	6597.7	174.6	30	6533.1	15848.97	9151.271	724.1715	151.8416	1702.705	51.67892			
25	11-14	0.15	2.7 + 0.7	90.43486	6701.8	165.3	38	6533.5	24470.32	17777.52	1398.458	336.7885	3376.22	109.4473			
25	11-14	0.15	2.7 + 1	89.15878	6593.7	176.6	39.3	6531.1	11417.65	4721.897	3379.574	129.0018	840.7983	172.9249			
25	11-14	0.15	2.7 + 1	93.52895	6698.9	172.7	38.7	6526.2	15764.74	9065.836	7304.773	246.4203	1723.317	91.32043			
25	11-14	0.15	2.7 + 1	95.39273	6733.5	170.2	38.6	6533.3	24386.84	17086.34	13792.73	469.6379	3370.4243	153.525			
25	11-14	0.15	2.7 + 1.3	90.31289	6696.4	176.9	35.3	6519.5	11317.8	4621.396	3323.577	196.7345	819.4884	171.2865			
25	11-14	0.15	2.7 + 1.3	86.70547	6599.5	176.4	35.3	6533.1	15679.65	9080.146	7316.755	204.406	1670.353	84.61892			
25	11-14	0.15	2.7 + 1.3	88.12766	6704	166.8	37.5	6537.2	23772.67	17008.67	13305.62	431.0918	3236.194	163.1702			
25	11-14	0.2	2.7 + 0.7	89.58773	6596.4	174.7	30	6521.7	15092.45	8485.950	5256.032	1317.302	1239.925	581.5267			
25	11-14	0.2	2.7 + 0.7	90.406	6701.6	165.8	38.1	6512.8	22822.45	16120.85	19743.35	4391.659	2499.3	884.1543			
25	11-14	0.2	2.7 + 1	90.69732	6703.9	163.7	37.3	6516.6	37888.84	31178.54	19743.35	4391.659	2499.3	884.1543			
25	11-14	0.2	2.7 + 1	93.13137	6718.1	167.2	37.6	6547.9	50225.12	13521.22	4215.334	6350.434	1591.205	1691.205			
25	11-14	0.2	2.7 + 1.3	92.39944	6743.2	161.9	37.3	6580.3	32644.76	25029.66	8237.25	11546.22	2016.944	4129.254			
25	11-14	0.2	2.7 + 1.3	91.1306	6596.5	175	39	6521.5	44048.88	47305.68	18342.55	19924.85	4032.172	7017.107			
25	11-14	0.2	2.7 + 1.3	94.84202	6730.9	169.9	38.3	6544.5	14644.24	7947.74	4776.722	1432.432	1132.048	612.6432			
25	11-14	0.25	2.7 + 0.7	89.73088	6698	172	38.4	6536	22046.75	15345.85	9280.296	2741.013	2353.577	961.9458			
25	11-14	0.25	2.7 + 0.7	89.73088	6733.6	168.7	37.7	6544.5	36353.56	29643.66	13102.07	5224.207	4512.385	1330.965			
25	11-14	0.25	2.7 + 0.7	92.72923	6703.3	171.3	38.6	6534.9	18467.46	11769.46	5610.303	3452.513	1166.585	961.9458			
25	11-14	0.25	2.7 + 1	96.87201	6733.5	174.3	37.7	6534.9	59499.75	22705.18	11060.14	5717.922	2395.675	2292.445			
25	11-14	0.25	2.7 + 1	92.72923	6716.2	164.9	36.3	6532.5	40573.72	42851.72	20908.32	13710.02	9136.277	4199.098			
25	11-14	0.25	2.7 + 1	101.3377	6735.5	164.4	36.3	6531.3	51376.78	17873.48	5140.348	8427.134	1291.848	3031.157			
25	11-14	0.25	2.7 + 1.3	88.49048	6596.3	174.3	39	6521.5	40904.41	34188.21	9024.499	1608.46	2526.603	6578.646			
25	11-14	0.25	2.7 + 1.3	94.14942	6733.4	167.2	37.9	6536.2	67836.41	61073.51	10278.9	28457.83	4197.183	8380.592			
25	11-14	0.25	2.7 + 1.3	101.6934	6728.1	158	36.6	6551.7	25838.70	22235.35	13379.82	5914.548	1237.933	1335.553			
25	11-14	0.25	2.7 + 1.3	93.31934	6696.4	174.7	38.9	6521.7	49397.16	45152.68	19668.61	12795.09	4602.94	4334.423			
25	11-14	0.25	2.7 + 0.7	89.41085	6701.8	172.5	38.7	6529.3	13903.77	7297.47	4326.018	1379.284	1005.147	585.073			
25	11-14	0.25	2.7 + 0.7	91.46999	6713.2	162.3	37.3	6530.9	20789.8	14057	8318.933	2546.435	2008.505	883.621			
25	11-14	0.25	2.7 + 1	91.62732	6697.6	175.1	35.1	6532.5	32601.7	23888.5	13896.26	4397.617	3860.503	1533.428			
25	11-14	0.25	2.7 + 1	92.1892	6701.7	170.7	35.5	6531	13401.32	6703.716	3393.058	1339.885	927.5654	441.820			
25	11-14	0.25	2.7 + 1.3	91.0118	6710.8	165.2	38.1	6545.6	10660.61	12958.9	7742.012	2521.187	1881.915	843.752			
25	11-14	0.25	2.7 + 1.3	90.52853	6699	173	35.1	6523	24610.84	7991.858	4280.19	4601.16	959.228	1620.845			
25	11-14	0.25	2.7 + 1.3	89.19256	6701.7	169.3	38.1	6523.4	14090.84	18286.88	8108.674	4280.19	959.228	1620.845			
25	11-14	0.25	2.7 + 1.3	91.18937	6712.7	163.5	37.4	6524.2	20248.47	26135.77	15637.18	5730.125	3826.811	1532.727			

Table B28. Service and Demand Target Case

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